

**A Conceptual framework for effective appropriation of proactive public e-services**

**Sirendi, Regina**; Mendoza, Antonette; **Barrier, Mariane**; **Taveter, Kuldar**; Sterling, Leon Abstracts of Papers Presented at the 18th European Conference on Digital Government ECDG 2018 : Hosted By University of Santiago de Compostela, Spain, 25 - 26 October 2018 2018 / p. 23-24 <https://www.academic-conferences.org/download/21774/>

**A Conceptual framework for effective appropriation of proactive public e-services**

**Sirendi, Regina**; Mendoza, Antonette; **Barrier, Mariane**; **Taveter, Kuldar**; Sterling, Leon Proceedings of the 18th European Conference on Digital Government (ECDG2018) : University of Santiago de Compostela, Spain, 25-26 October 2018 2018 / p. 213-221 <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85059288603&partnerID=40&md5=d9349feb052a06c13e3cda8b0f9657b>

**Designing proactive public services as sociotechnical systems by using agent-oriented modelling**

**Sirendi, Regina** Proceedings of the 16th European Conference on e-Government : ECEG 2016 : hosted by Faculty of Administration, University of Ljubljana, Slovenia, 16-17 June 2016 2016 / p. 308-316 : ill

**Empirical evaluation of guidelines for prototyping sociotechnical systems in JADE framework**

**Mahunnah, Msury**; **Taveter, Kuldar**; Wai Shiang, Cheah; Yee Wai, Sim 2018 International Symposium on Agents, Multi-Agent Systems and Robotics (ISAMSR 2018) : Putrajaya, Malaysia, 27 August 2018 2018 / p. 51-56 : ill  
<http://doi.org/10.1109/ISAMSR.2018.8540558>

**A method of conceptual modelling for realistic training scenarios**

**Shvartsman, Inna**; **Taveter, Kuldar**; **Meriste, Merik** ICAART 2013 - proceedings of the 5th International Conference on Agents and Artificial Intelligence, : Barcelona, Spain, 15-18 February, 2013. Volume 1 2013 / p. 443-446

**Requirements elicitation and specification using the agent paradigm : the case study of an aircraft turnaround simulator**

Miller, Tim; Lu, Bin; Sterling, Leon; Beydoun, Ghassan; **Taveter, Kuldar** IEEE transactions on software engineering 2014 / p. 1007-1024 : ill <https://doi.org/10.1109/TSE.2014.2339827> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)