

A Conceptual framework for effective appropriation of proactive public e-services

Sirendi, Regina; Mendoza, Antonette; **Barrier, Mariane;** **Taveter, Kuldar;** Sterling, Leon Abstracts of Papers Presented at the 18th European Conference on Digital Government ECDG 2018 : Hosted By University of Santiago de Compostela, Spain, 25 - 26 October 2018 2018 / p. 23-24 <https://www.academic-conferences.org/download/21774/>

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