

Citizens' readiness for proactive public services : a case study from Azerbaijan

Khasmammadli, Gasim; **Erlenheim, Regina** ICEGOV '22 : proceedings of the 15th International Conference on Theory and Practice of Electronic Governance 2022 / p. 408-415 : ill <https://doi.org/10.1145/3560107.3560170> [Conference proceedings at Scopus](#) [Article at Scopus](#)

Doktoritöö: digiriigi turvalisuse pant on sektorite koostöö

Harrik, Airika err.ee 2023 [Doktoritöö: digiriigi turvalisuse pant on sektorite koostöö](#) <https://digikogu.taltech.ee/et/Item/e555dd12-dcfd-482f-9a46-908a9bf2cdb0> https://www.ester.ee/record=b5568988*est

Maturity Model for Automatization of Service Provision and Decision-Making Processes in Municipalities

Pappel, Ingmar; **Gelashvili, Teona**; **Pappel, Ingrid** Proceedings of Sixth International Congress on Information and Communication Technology 2022 / p. 399-409 : ill https://doi.org/10.1007/978-981-16-1781-2_37 [Conference proceedings at Scopus](#) [Article at Scopus](#)

Navigating the AI Maze : lessons from Estonia's Bürokratt on public sector AI digital transformation

Dreyling III, Richard Michael; **McBride, Keegan David Braun**; **Tammet, Tanel**; **Pappel, Ingrid** SSRN 2024 / 14 p <https://doi.org/10.2139/ssrn.4850696>