

Development of SCOR database for digitalisation of supply chain customer feedback analysis

Maas, Rene; **Karaulova, Tatjana**; Shevtshenko, Eduard; Popell, Janek; Raji, Ibrahim Oluwole Engineering economics 2023 / p. 439-455 : ill <https://doi.org/10.5755/j01.ee.34.4.31618> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Digitalisation of Supply Chain management system for customer quality service improvement

Ševtšenko, Eduard; Maas, Rene; **Murumaa, Lea**; **Karaulova, Tatjana**; Raji, Oluwole Ibrahim; **Popell, Janek** Journal of machine engineering 2022 / p. 78-90 : ill <https://doi.org/10.36897/jme/147803> [Journal metrics at Scopus](#) [Article at Scopus](#)

Supply chain quality improvement based on customer compliance

Maas, Rene; Shevtshenko, Eduard; **Karaulova, Tatjana** Technological Innovation for Connected Cyber Physical Spaces : 14th IFIP WG 5.5/SOCOLNET Doctoral Conference on Computing, Electrical and Industrial Systems, DoCEIS 2023, Caparica, Portugal, July 5–7, 2023 : proceedings 2023 / p. 230 - 242 https://doi.org/10.1007/978-3-031-36007-7_17 [Conference Proceedings at Scopus](#) [Article at Scopus](#)