

### **Accounting, management and accountability in times of crisis : lessons from the COVID-19 pandemic**

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting auditing & accountability journal 2021 / p. 1305-1319 <https://doi.org/10.1108/AAAJ-05-2021-5279> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Addressing housing needs of the displaced people promoting resilient and sustainable communities**

Jayakody, Chathurangane; Malalgoda, Chamindi Ishara; Amaratunga, Dilanthi; Haigh, Richard; Liyanage, Champika; Hamza, Mo; **Witt, Emlyn David Qivitoq**; Fernando, Nishara International Journal of Disaster Resilience in the Built Environment 2022 / p. 368-385 : ill <https://doi.org/10.1108/IJDRBE-09-2021-0124> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Alternative frameworks for measuring credit gaps and setting countercyclical capital buffers : [journal article]**

**Reigl, Nicolas Andreas**; Uusküla, Lenno Journal of financial economic policy 2021 / p. 161-179 : ill <https://doi.org/10.1108/JFEP-04-2019-0070> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Appearance-based discrimination against young women in the workplace**

Lämsä, Anna-Maija; **Ojasoo, Merle**; Jyrkinen, Marjut; Pucetaite, Raminta Qualitative research in organizations and management 2023 / p. 125-141 <https://doi.org/10.1108/QROM-02-2022-2292> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Are small- and medium-sized enterprises more likely to innovate when facing informal competition? Evidence from Kazakhstan**

**Aguzzi, Tommaso**; Ianole-Calin, Rodica; **Durst, Susanne** International journal of sociology and social policy 2024 / p. 499-515 <https://doi.org/10.1108/IJSSP-11-2023-0303> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Are students' mindsets those of typical start-up founders?**

**Rungi, Mait** Higher Education, Skills and Work-based Learning 2019 / p. 588 - 602 <https://doi.org/10.1108/HESWBL-07-2018-0074> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Assessing age-friendliness of contemporary urban outdoor places in Estonia**

**Nutt, Nele**; **Salmistu, Sirle**; **Kupper, Kristiina**; Kotval, Zenia Quality in Ageing and Older Adults 2024 / p. 204-219 <https://doi.org/10.1108/QAOA-05-2024-0033> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Assessing the impact of market logic and long-term strategic plans of top management in share buyback decisions**

**Demirag, Istemihan Sefik**; **Kungwal, Thanamas**; **Bakkar, Yassine** Managerial finance 2022 / p. 392-408 <https://doi.org/10.1108/MF-07-2021-0336> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Assessment of the applicability of the Pay As You Throw system into current waste management in Estonia**

**Voronova, Viktoria**; **Piirimäe, Kristjan**; **Virve, Mailis** Management of environmental quality : an international journal 2013 / p. 667-681 : ill <https://doi.org/10.1108/MEQ-09-2012-0061> [Journal metrics at Scopus](#) [Article at Scopus](#)

### **Austerity and budget execution : control versus flexibility**

**Raudla, Ringa**; **Douglas, James W.** Journal of public budgeting accounting & financial management 2022 / p. 292-309 <https://doi.org/10.1108/JPBFAFM-01-2021-0018> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Banks' CSR disclosures – headquarters versus subsidiaries**

**Laidroo, Laivi**; **Ööbik, Urmas** Baltic journal of management 2014 / p. 47-70 : ill [https://artiklid.elnet.ee/record=b2657244\\*est](https://artiklid.elnet.ee/record=b2657244*est) <https://doi.org/10.1108/BJM-05-2013-0091> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Banks' CSR reporting – do women have a say?**

**Tapver, Triinu**; **Laidroo, Laivi**; **Gurvitš-Suits, Natalie Aleksandra** Corporate governance 2020 / p. 639-651 <https://doi.org/10.1108/CG-11-2019-0338> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Baroque manorial cores and the landscape**

**Nurme, Sulev**; Kotval, Zenia; **Nutt, Nele**; **Hiob, Mart**; **Salmistu, Sirle** Journal of cultural heritage management and sustainable development 2014 / p. 166-183 : ill <https://doi.org/10.1108/JCHMSD-06-2013-0024> [Journal metrics at Scopus](#) [Article at Scopus](#)

### **BIM for construction education : initial findings from a literature review**

**Olowa, Theophilus Oluwarotimi Olatunde**; **Witt, Emlyn David Qivitoq**; **Lill, Irene** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 305-313 <https://doi.org/10.1108/S2516-285320190000002047>

### **BIM-enabled education: a systematic literature review**

**Witt, Emlyn David Qivitoq**; Kähkönen, Kalle Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 261-269 <https://doi.org/10.1108/S2516-285320190000002042>

### **A BIM-Enabled learning environment: a conceptual framework**

**Witt, Emlyn David Qivitoq**; Kähkönen, Kalle Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 271-279 <https://doi.org/10.1108/S2516-285320190000002020>

### **Blockchain-based applications in shipping and port management : a literature review towards defining key conceptual frameworks**

Tsiulin, Sergey; Hegner Reinau, Kristian; **Hilmola, Olli-Pekka Kristian**; Goryaev, Nikolay; Karam, Ahmed International journal of productivity and performance management 2020 / p. 201-224 <https://doi.org/10.1108/RIBS-04-2019-0051>

### **Brand love and customer brand engagement for masstige : a cross-cultural perspective**

Shahid, Shadma; Husain, Rehan; Islam, Jamid Ul; **Hollebeek, Linda Desiree** Journal of Product & Brand Management 2025 / 17 p <https://doi.org/10.1108/JPBM-07-2024-5370>

### **Bridging metacompetencies and entrepreneurship education**

**Ustav, Sirje; Venesaar, Urve** Education and Training 2018 / p. 674-695 : ill <https://doi.org/10.1108/ET-08-2017-0117> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Carbon disclosure, performance and the green reputation of higher educational institutions in the UK**

**Saha, Anup Kumar**; Dunne, Theresa; Dixon, Rob Journal of Accounting and Organizational Change 2021 / p. 604-632 <https://doi.org/10.1108/JAOC-09-2020-0138> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Charting the intellectual structure of customer experience research**

Kumar, Prashant; **Hollebeek, Linda Desiree**; Kar, Arpan Kumar; **Kukk, Jana** Marketing Intelligence & Planning 2023 / p. 31-47 <https://doi.org/10.1108/MIP-05-2022-0185> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Combining financial and ecological sustainability in bank capital regulations**

Cho, H.-j.; Lehner, Othmar M.; **Nilavongse, Rachatar** Journal of applied accounting research 2021 / p. 423-435 <https://doi.org/10.1108/JAAR-10-2020-0221> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **A comparative study of market potential for logistics outsourcing in Estonia and Finland**

Solakivi, Tomi; **Kiisler, Ain**; **Hilmola, Olli-Pekka Kristian** Journal of Global Operations and Strategic Sourcing 2022 / p. 79-95 <https://doi.org/10.1108/JGOSS-01-2021-0004> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Comparison of static and dynamic shading systems for office buildings energy consumption and cooling load assessment**

**De Luca, Francesco; Voll, Hendrik; Thalfeldt, Martin** Management of environmental quality : an international journal 2018 / p. 978-998 : ill <https://doi.org/10.1108/MEQ-01-2018-0008> [Journal metrics at Scopus](#) [Article at Scopus](#)

### **Consumer engagement with self-driving cars : a theory of planned behavior-informed perspective**

**Hollebeek, Linda Desiree**; Menidjel, Choukri; Itani, Omar S.; Clark, Moira K.; Sigurdsson, Valdimar Asia Pacific Journal of Marketing and Logistics 2023 / p. 2029-2046 <https://doi.org/10.1108/APJML-08-2022-0654> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Consumers' health-locus-of-control and social distancing in pandemic-based e-tailing services**

Itani, Omar S.; **Hollebeek, Linda Desiree** Journal of services marketing 2021 / p. 1073-1091 : ill <https://www.emerald.com/insight/content/doi/10.1108/JSM-10-2020-0410/full/html> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Creating shared service centres for public sector accounting**

**Raudla, Ringa; Tammel, Kaide** Accounting, auditing & accountability journal 2015 / p. 158-179 : tab <https://doi.org/10.1108/AAAJ-06-2013-1371> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Credit-to-GDP ratios – non-linear trends and persistence: evidence from 44 OECD economies**

**Cuestas, Juan Carlos**; Gil-Alana, Luis Alberiko; Malmierca, María Journal of economic studies 2023 / p. 448-463 <https://doi.org/10.1108/JES-12-2021-0637> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Crisis leadership : what do we know by now?**

**Durst, Susanne**; Dinler, Ezgi; Ulvenblad, Pia Tourism Risk 2022 / p. 21–38 <https://doi.org/10.1108/978-1-80117-708-520221003>

### **Customer brand engagement during service lockdown**

**Hollebeek, Linda Desiree**; Smith, Dale L.G.; **Kasabov, Edward**; Hammedi, Wafa; Warlow, Alexander; Clark, Moira K. Journal of services marketing 2021 / p. 201-209 <https://doi.org/10.1108/JSM-05-2020-0199> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Customer engagement in evolving technological environments : synopsis and guiding propositions**

**Hollebeek, Linda Desiree**; Sprott, David E.; Andreassen, Tor W. European Journal of Marketing 2019 / p. 2018-2023

<https://doi.org/10.1108/EJM-09-2019-970> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article metrics at WOS

**Customer value, customer engagement, and customer-based brand equity in the context of a digital payment app**

Bapat, Dhananjay; **Hollebeek, Linda Desiree** Marketing Intelligence & Planning 2023 / p. 837 - 853 <https://doi.org/10.1108/MIP-09-2022-0417> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**The cyber-insurance market in Norway**

**Bahsi, Hayretidin**; Franke, Ulrik; Langfeldt Friberg, Even Information and computer security 2020 / p. 54–67

<https://doi.org/10.1108/ICS-01-2019-0012> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Daylighting and energy performance design for single floor commercial hall buildings**

**De Luca, Francesco; Simson, Raimo; Voll, Hendrik; Kurnitski, Jarek** Management of environmental quality : an international journal 2018 / p. 722-739 : ill <https://doi.org/10.1108/MEQ-10-2017-0110> Journal metrics at Scopus Article at Scopus

**Design criteria for insulation materials applied in timber frame assemblies**

**Tiso, Mattia; Just, Alar** Journal of Structural Fire Engineering 2018 / p. 252 - 263 <https://doi.org/10.1108/JSFE-01-2017-0015> Journal metrics at Scopus Article at Scopus

**Discovering and developing conceptual understanding of teaching and learning in entrepreneurship lecturers**

**Toding, Martin; Venesaar, Urve** Education and Training 2018 / p. 696–718 : ill <https://doi.org/10.1108/ET-07-2017-0101> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Division of labor and coordination, intra-organizational career and salary fairness : study in Estonian university libraries**

**Kont, Kate-Riin; Jantson, Signe** Library management 2013 / p. 415-432 : ill <https://doi.org/10.1108/LM-10-2012-0069> Journal metrics at Scopus Article at Scopus

**Do balanced budget practices of U.S. states make sense? Alternatives from the Eurozone**

Douglas, James W.; **Raudla, Ringa** Journal of public budgeting accounting & financial management 2024 / p. 217-233

<https://doi.org/10.1108/JPBAFM-09-2023-0168> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Do you want to retain your relevant knowledge? The role of contextual factors in the banking sector**

Sumbal, Muhammad Saleem Ullah Khan; Klučnikov, Aleksandr; **Durst, Susanne**; Ferraris, Alberto; Saeed, Labeeqa Journal of knowledge management 2023 / p. 2414 - 2433 <https://doi.org/10.1108/JKM-02-2022-0128> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at Scopus

**Does the general education school curriculum support the development of enterprising people?**

**Randma, Tiia; Venesaar, Urve** Baltic journal of management 2016 / p. 142-166 : ill <https://doi.org/10.1108/BJM-02-2015-0029> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Dynamics of digital change – measuring the digital transformation and its impacts on the innovation activities of SMEs**

Escobarragan, Kevin; Hassan, Sohaib S.; Meisner, Konrad; **Bzhalava, Levan** European journal of innovation management 2024 / 24 p <https://doi.org/10.1108/EJIM-05-2023-0432>

**Ecosystem leadership in catalyzing the emergence of entrepreneurial ecosystems : social capital perspectives**

**Harima, Jan; Harima, Aki** International Journal of Entrepreneurial Behaviour & Research 2025 <https://doi.org/10.1108/IJEBR-01-2024-0084> <https://www.emerald.com/insight/content/doi/10.1108/ijeb-01-2024-0084/full/html>

**Editorial: Debts, deficits, and inflation : prescriptions for the future**

**Raudla, Ringa**; Douglas, James W. Journal of public budgeting accounting & financial management 2024 / p. 195-199 <https://doi.org/10.1108/JPBAFM-04-2024-206>

**The effects of consumer esports videogame engagement on consumption behaviors**

Abbasi, Amir Zaib; Asif, Muhammad; **Hollebeek, Linda Desiree**; Islam, Jamid Ul; Ting, Ding Hooi; Rehman, Umair Journal of Product and Brand Management 2021 / p. 1194 - 1211 <https://doi.org/10.1108/JPRM-04-2020-2839> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**The European rating fund**

**Fischer, Dirk-Hinnerk** Journal of Financial Regulation and Compliance 2018 / p. 72-86 <https://doi.org/10.1108/JFRC-12-2016-0107> Journal metrics at Scopus Article at Scopus

**Explaining success of performance management systems : the role of chain of key factors**

Laitinen, Erkki K.; **Kadak, Tarmo** International journal of productivity and performance management 2019 / p. 362-388 : ill <https://doi.org/10.1108/JPPM-01-2018-0005> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Exploring a customer engagement spillover effect on social media: the moderating role of customer conscientiousness**

**Hollebeek, Linda Desiree**; Kulikovskaja, Viktorija; Hubert, Marco; Grunert, Klaus G. Internet research 2023 / p. 1573-1596

**Exploring digital sustainability of/through Estonia's e-residency: Africa's case and the importance of culture for sustainability**

**Abaku, Tamunonengiyeofori; Calzati, Stefano; Masso, Anu** Digital Policy, Regulation and Governance 2021 / p. 300-313

<https://doi.org/10.1108/DPRG-10-2020-0153> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Exploring the power of telepresence: enhancing education through telepresence robots**

**Kasuk, Tiina;** Virkus, Sirje Information and Learning Science 2024 / p. 109 - 137 <https://doi.org/10.1108/ILS-07-2023-0093> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Fifteen years of customer engagement research : a bibliometric and network analysis**

**Hollebeek, Linda Desiree;** Sharma, Bhupesh; Pandey, Ritesh; Sanyal, Priyavrat; Clark, Moira K. Journal of Product & Brand Management 2022 / p. 293-309 <https://doi.org/10.1108/JBPM-01-2021-3301> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Find your limits and break them! Nurturing students' entrepreneurship competence through innovative teaching methods and self-assessment**

Antonelli, Gilda; **Venesaar, Urve;** Riviezzo, Angelo; **Kallaste, Marianne;** Dorozynski, Tomasz Journal of enterprising communities 2024 / p. 29-48 <https://doi.org/10.1108/JEC-10-2022-0148> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Fostering sustainability in Mexican SMEs : Understanding the interplay of institutional forces**

**Ahmadov, Tarlan; Durst, Susanne;** Mendoza, Lilian Albornoz; Rahman, Khusbu Management research 2024 / 28 p <https://doi.org/10.1108/MRJAM-02-2024-1515>

**Fragmentation and performance dialogues in public management**

**Rajala, Tomi;** Laihonon, Harri International journal of public sector management 2022 / 24 p. : ill <https://doi.org/10.1108/IJPSM-06-2021-0150> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Framing intellectual capital for elite athletes**

Aprile, Roberto; Nicolliello, Mario; **Durst, Susanne** Journal of Intellectual Capital 2022 / 17 p <https://doi.org/10.1108/JIC-05-2021-0126> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**From knowledge to wisdom : will wisdom management replace knowledge management?**

Jakubik, Maria; **Mürsepp, Peeter** European Journal of Management and Business Economics 2022 / p. 367-389 <https://doi.org/10.1108/EJMBE-07-2021-0219> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**The future of public sector accounting research. A polyphonic debate**

Grossi, Giuseppe; Steccolini, Ileana; Adhikari, Pawan; Brown, Judy; Christensen, Mark; Cordery, Carolyn; Ferry, Laurence; Lassou, Philippe; McDonald III, Bruce; **Raudla, Ringa;** Sicilia, Mariafrancesca; Vinnari, Eija Qualitative Research in Accounting & Management 2023 / p. 1-37 <https://doi.org/10.1108/QRAM-09-2022-0135> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Guest editorial**

**Lill, Irene;** Perera, Srinath International journal of disaster resilience in the built environment 2017 / p. 2-4 <https://doi.org/10.1108/IJDRBE-11-2016-0049> [Journal metrics at Scopus](#) [Article at Scopus](#)

**Guest editorial: KM in a changing world: time for a new research agenda**

**Durst, Susanne;** Temel, Serdal VINE Journal of Information and Knowledge Management Systems 2022 / p. 333 - 334 <https://doi.org/10.1108/VJKMS-07-2022-317> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Horizontal or vertical? Windows' layout selection for shading devices optimization**

**De Luca, Francesco; Voll, Hendrik; Thalfeldt, Martin** Management of environmental quality : an international journal 2016 / p. 623-633 : ill <https://doi.org/10.1108/MEQ-05-2015-0102> [Journal metrics at Scopus](#) [Article at Scopus](#)

**How different types of performance management systems affect organizational performance?**

**Kadak, Tarmo; Laitinen, Erkki K.** Measuring Business Excellence 2021 / p. 315-327 <https://doi.org/10.1108/MBE-03-2020-0045> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**How does household debt affect financial asset holdings? Evidence from euro area countries**

**Kukk, Merike** Studies in economics and finance 2017 / p. 194-212 : ill <https://doi.org/10.1108/SEF-02-2016-0031> [Journal metrics at Scopus](#) [Article at Scopus](#)

**How lifecycle influences capabilities and their development : empirical evidence from Estonia, a small European country**

**Rungi, Mait** International journal of managing projects in business 2015 / p. 133-153 : ill <https://doi.org/10.1108/IJMPB-06-2014-0054>



### **How to predict Performance Management Systems success? Utilization of the critical check points**

**Kadak, Tarmo;** Laitinen, Erkki K. International journal of productivity and performance management 2025 <https://doi.org/10.1108/IJPPM-03-2024-0171>

### **Idiosyncratic job-design practices for cultivating personal knowledge management among knowledge workers in organizations**

Shujahat, Muhammad; Wang, Minhong; Ali, Murad; Bibi, Anum; Razzaq, Shahid; **Durst, Susanne** Journal of knowledge management 2020 / 26 p <https://doi.org/10.1108/JKM-03-2020-0232> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Impact of e-court systems implementation : a case study**

**Ahmed, Rozha Kamal; Muhammed, Khder Hassan; Pappel, Ingrid; Draheim, Dirk** Transforming Government : People, Process and Policy 2021 / p. 108-128 : ill <https://doi.org/10.1108/TG-01-2020-0008> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **The impact of knowledge risk management on sustainability**

Zieba, Malgorzata; **Durst, Susanne;** Hinteregger, Christoph Journal of Knowledge Management 2022 / p. 234-258 <https://doi.org/10.1108/JKM-09-2021-0691> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Industry 4.0 technologies as enablers of Lean and Agile Supply Chain Strategies : an exploratory investigation**

Raji, Ibrahim; **Ševtšenko, Eduard;** Rossi, Tommaso; Strozzi, Fernanda The international journal of logistics management 2021 / p. 1150-1189 : ill <https://doi.org/10.1108/IJLM-04-2020-0157> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **The influence of institutional conditions on firms' process innovation – evidence from firms based on a multi-country analysis**

**Durst, Susanne;** Leyer, Michael The Bottom Line 2022 / p. 161-184 <https://doi.org/10.1108/BL-11-2021-0105> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Insights into the use of theories in knowledge hiding studies : a systematic review**

**Tokyzhanova, Talshyn; Durst, Susanne** Vine journal of information and knowledge management systems 2025 / p. 1002-1030 <https://doi.org/10.1108/VJKMS-11-2023-0303>

### **Institutional pressures and the role of the state in designing the financial accounting and reporting model in Estonia**

**Alver, Lehte; Alver, Jaan; Talpas, Liis** Accounting in Central and Eastern Europe 2013 / p. 91-120 [https://doi.org/10.1108/s1479-3563\(2013\)0000013009](https://doi.org/10.1108/s1479-3563(2013)0000013009) [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

### **International banks' CSR disclosures after the 2008 crisis**

**Laidroo, Laivi;** Sokolova, Maia Baltic journal of management 2015 / p. 270-294 : tab <https://doi.org/10.1108/BJM-08-2014-0128> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Investigating the drop-out rate from a BIM course**

**Puust, Raido; Lill, Irene; Liias, Roode** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 325-333 <https://doi.org/10.1108/S2516-285320190000002020>

### **Investigating the impact of the dynamics of entrepreneurial intentions on ventures' formalization**

Yana Mbena, Jacques; **Durst, Susanne;** Kraus, Sascha; Viala, Celine Journal of Entrepreneurship in Emerging Economies 2024 / p. 1555-1581 <https://doi.org/10.1108/JEEE-01-2023-0007> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **The invisible leash: when human brands hijack corporate brands' consumer relationships**

Giertz, Johann N.; **Hollebeek, Linda Desiree;** Weiger, Welf Hermann; Hammerschmidt, Maik Journal of Service Management 2022 / p. 485-495 <https://doi.org/10.1108/JOSM-06-2021-0211> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Knowledge cannibalism in the European ICT sector**

**Kiisk, Valeria; Rungi, Mait** The learning organization 2020 / p. 305-319 <https://doi.org/10.1108/TLO-01-2019-0003> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Knowledge leakage through social networks : a review of existing gaps, strategies for mitigating potential risk factors and future research direction**

**Foli, Samuel;** Timiyo, Adobi Jessica VINE Journal of Information and Knowledge Management Systems 2023 <https://doi.org/10.1108/VJKMS-12-2021-0313> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Knowledge management in SMEs : a follow-up literature review**

**Durst, Susanne**; Edvardsson, Ingi Runar; **Foli, Samuel** Journal of knowledge management 2023 / p. 25-58 : ill <https://doi.org/10.1108/JKM-04-2022-0325> <https://www.emerald.com/insight/content/doi/10.1108/JKM-04-2022-0325/full/pdf> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Knowledge management in the age of generative artificial intelligence - from SECI to GRAI**

Boehm, Karsten; **Durst, Susanne** Vine journal of information and knowledge management systems 2025 / 16 p <https://doi.org/10.1108/VJKMS-10-2024-0357>

### **Knowledge networks and the nature of knowledge relationships of innovative rural SMEs**

**Reidolf, Merli** European journal of innovation management 2016 / p. 317-336 : ill <https://doi.org/10.1108/EJIM-06-2015-0043> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Knowledge retention in oil and gas industry - the case of contract workforce**

Sumbal, Muhammad Saleem Ullah Khan; Irfan, Irfan; **Durst, Susanne**; Sahibzada, Umar Farooq; Waseem, Muhammad Adnan; Tsui, Eric Kybernetes 2023 / p. 1552-1571 <https://doi.org/10.1108/K-06-2021-0458> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Knowledge risk prevention strategies for handling new technological innovations in small businesses**

Temel, Serdal; **Durst, Susanne** Vine journal of information and knowledge management systems 2020 / p. 655-673 : ill <https://doi.org/10.1108/VJKMS-10-2019-0155> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Language skills in an ethnically segmented labour market : Estonia 1989–2012**

Bormann, Sven-Kristjan; **Ridala, Svetlana**; Toomet, Ott-Siim International journal of manpower 2019 / p. 304–327 : ill <https://doi.org/10.1108/IJM-06-2017-0115> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Library employees' attitudes towards the measurement and appraisal of their work performance : study in Estonian university libraries**

**Kont, Kate-Riin**; Jantson, Signe Library management 2013 / p. 521-537 : ill <https://doi.org/10.1108/LM-08-2012-0051> [Journal metrics at Scopus](#) [Article at Scopus](#)

### **The link between supply chain risk management and innovation performance in SMEs in turbulent times**

**Foli, Samuel**; **Durst, Susanne**; Temel, Serdal Journal of Entrepreneurship in Emerging Economies 2024 / p. 626-648 : ill <https://doi.org/10.1108/JEEE-03-2022-0084> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Low interest rate environment: inventory management in Finland and Baltic States**

**Hilmola, Olli-Pekka Kristian**; Li, Weidong; **Tolli, Andres** International journal of productivity and performance management 2020 / p. 544-566 : ill <https://doi.org/10.1108/IJPPM-10-2019-0480> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Luck and skill in the performance of global equity funds in Central and Eastern Europe**

**Tapver, Triinu** Managerial finance 2023 / p. 597-619 : ill <https://doi.org/10.1108/MF-01-2022-0051> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Macroeconomic and macro-financial factors as leading indicators of non-performing loans: Evidence from the EU countries**

**Staehr, Karsten**; Uusküla, Lenno Journal of economic studies 2021 / p. 720-740 <https://doi.org/10.1108/JES-03-2019-0107> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Managing an ageing healthcare workforce : a systematic literature review**

**Kurashvili, Mari**; Reinhold, Karin; **Järvis, Marina** Journal of Health Organization and Management 2023 / p. 116-132 <https://doi.org/10.1108/JHOM-11-2021-0411> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Mandatory annual report filings of private companies – why late or missing?**

**Laidroo, Laivi**; Küttim, Merle; Rumma, Kirsti; Siimann, Paavo; **Avarmaa, Mari** Baltic journal of management 2024 / p. 123-144 <https://doi.org/10.1108/BJM-11-2022-0431> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **A Markov Switching SVAR analysis on the relationship between exchange rate changes and stock returns in China**

**Cuestas, Juan Carlos**; Tang, Bo International journal of emerging markets 2020 / p. 625-642 : ill <https://doi.org/10.1108/IJOEM-06-2019-0463> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Maximizing and personalizing e-learning support for students with different backgrounds and preferences**

**Mironova, Olga**; Amitan, Irina; Vendelin, Jelena; Vilipõld, Jüri; Saar, Merike Interactive technology and smart education 2016 / p. 19-35 : ill <https://doi.org/10.1108/ITSE-09-2015-0025> [Journal metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

### **Mitigating distraction : interactivity and atmospherics in social commerce**

Suraj, J.; **Hollebeek, Linda D.**; Joseph, Ajay; Akhil, M. A.; George, Ajimon; Letukyte, Neda International journal of retail and distribution management 2025 / 19 p <https://doi.org/10.1108/IJRD-02-2025-0145>

### **Mobile augmented reality techniques with gamification to enhance learnability for higher institute students of chemistry course**

Al Ghawail, Entisar Alhadi; **Ben Yahia, Sadok** Journal of Applied Research in Higher Education 2024 / 28 p. : ill  
<https://doi.org/10.1108/JARHE-11-2023-0508> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Model for smart, self-learning and adaptive resilience building**

Kaklauskas, Arturas; **Lill, Irene**; Amaratunga, Dilanthi; Ubarte, Ieva Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 315–324 : ill <https://doi.org/10.1108/S2516-285320190000002017>

### **Modelling anisotropy in non-oriented electrical steel sheet using vector Jiles-Atherton model**

Upadhaya, Brijesh; Martin, Florian; Rasilo, Paavo; Handgruber, Paul; **Belahcen, Anouar**; Arkkio, Antero COMPEL : The international journal for computation and mathematics in electrical and electronic engineering 2017 / p. 764-773 : ill <https://doi.org/10.1108/COMPEL-09-2016-0399> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Navigating knowledge hiding: perspectives from hiders and targets in group settings**

Tokyzhanova, Talshyn; **Durst, Susanne** The Bottom Line 2025 <https://doi.org/10.1108/BL-11-2024-0191>

### **Navigating the turnover-knowledge loss nexus: does industry-specific difference matter?**

**Farooq, Rayees**; **Durst, Susanne** Vine journal of information and knowledge management systems 2025 / 25 p  
<http://doi.org/10.1108/VJKMS-01-2024-0005> <https://www.emerald.com/insight/content/doi/10.1108/vjkms-01-2024-0005/full/html>

### **Negotiating conflict resolution from “the eye of the storm”**

**Miller, Leon** International journal of conflict management 2017 / p. 166-181 <https://doi.org/10.1108/IJCM-09-2015-0059> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **A new organisation of public administration: from internal to external control**

Reichborn-Kjennerud, Kristin; Carrington, Thomas; **Taro, Külli** Bureaucracy and society in transition : comparative perspectives 2018 / p. 225-244 <https://doi.org/10.1108/S0195-631020180000033015> <https://books.emeraldinsight.com/resources/pdfs/chapters/9781787432840-TYPE23-NR2.pdf> [Article collection metrics at Scopus](#) [Article at Scopus](#)

### **Organizational learning of higher education institutions : the case of Estonia**

**Voolaid, Karen**; **Ehrlich, Üllas** The learning organization 2017 / p. 340-354 : tab <https://doi.org/10.1108/TLO-02-2017-0013> [Journal metrics at Scopus](#) [Article at Scopus](#)

### **Organizational performance evaluation and performance paradox in CCI organizations**

**Sassi, Marge**; Pihlak, Ülle; Birnkraut, Gesa International Journal of Productivity and Performance Management 2022 / p. 2009 - 2030  
<https://doi.org/10.1108/IJPPM-08-2019-0399> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **An overview of BIM adoption in the construction industry : benefits and barriers**

Ullah, Kaleem; **Lill, Irene**; **Witt, Emlyn David Qivitoq** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 297-303 <https://doi.org/10.1108/S2516-285320190000002052>

### **Perceptions of unreported economic activities in Baltic firms : individualistic and non-individualistic motives**

Meriküll, Jaanika; **Rõõm, Tairi**; **Staehr, Karsten** (Dis)honesty in management : manifestations and consequences 2013 / p. 85-125 : tab [https://doi.org/10.1108/S1877-6361\(2013\)0000010009](https://doi.org/10.1108/S1877-6361(2013)0000010009) [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

### **Peruvian small and medium-sized enterprises and COVID-19 : time for a new start!**

**Durst, Susanne**; **Palacios Acuache, Mariano Martin Genaro**; **Bruns, Guido** Journal of Entrepreneurship in Emerging Economies 2021 / p. 648-672 <https://doi.org/10.1108/JEEE-06-2020-0201> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **A plea for responsible and inclusive knowledge management at the world level**

**Durst, Susanne** VINE Journal of Information and Knowledge Management Systems 2024 / p. 211-219 <https://doi.org/10.1108/VJKMS-09-2021-0204> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

### **Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia**

2019 <https://doi.org/10.1108/S2516-285320190000002069>

### **Promoting building materials that have lower embodied carbon and energy in public procurements : experience from Estonia**

**Rebane, Kristel**; **Reihan, Alvina** Management of environmental quality : an international journal 2016 / p. 722-739 : ill

<https://doi.org/10.1108/MEQ-07-2015-0154> Journal metrics at Scopus Article at Scopus

**Quality of higher education : international students' satisfaction and learning experience**

Lapina, Inga; Roga, Renate; **Mürsepp, Peeter** International journal of quality and service sciences 2016 / p. 263-277 : ill <https://doi.org/10.1108/JQSS-04-2016-0029> Journal metrics at Scopus Article at Scopus

**Relative complex permittivity and its dependence on frequency**

**Giannoukos, Georgios; Min, Mart; Rang, Toomas** World journal of engineering 2017 / p. 532-537 : ill <https://doi.org/10.1108/WJE-01-2017-0007> Journal metrics at Scopus Article at Scopus

**Relaxation of employment protection and labour reallocation**

**Malk, Liina** International journal of manpower 2014 / p. 898-926 : ill <https://doi.org/10.1108/IJM-11-2013-0253> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Reliability based design method for buckling of steel columns in fire**

**Kervalishvili, Andrei; Talvik, Ivar** Journal of Structural Fire Engineering 2020 / p. 167 - 187 <https://doi.org/10.1108/JSFE-12-2018-0041> Journal metrics at Journal Article at Scopus Journal metrics at WOS Article at WOS

**Religious social action and its organizational profiles : study conducted in the context of southern European welfare states**

Belzunegui Eraso, Ángel; **Duenas Cid, David**; Pastor Gosálbez, Inma Journal of Organizational Ethnography 2019 / p. 95-108 <https://doi.org/10.1108/JOE-04-2018-0025> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**The role of customer experience in the perceived value–word-of-mouth relationship**

Kuppelwieser, Volker G.; Klaus, Philipp; Manthiou, Aikaterini; **Hollebeek, Linda Desiree** Journal of services marketing 2022 / p. 364-378 : ill <https://doi.org/10.1108/JSM-11-2020-0447> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**The role of recommender systems in fostering consumers' long-term platform engagement**

Maslowska, Ewa; Malthouse, Edward C.; **Hollebeek, Linda Desiree** Journal of Service Management 2022 / p. 721-732 <https://doi.org/10.1108/JOSM-12-2021-0487> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Root causes of positive emotion at work**

**Lääne, Kristjan**; Aczel, Balazs; Dickinson, Anthony; **Teichmann, Mare** Individual sources, dynamics, and expressions of emotion 2013 / p. 9-22 : ill

**Small countries facing the technological revolution: fostering synergies between economic complexity and foresight research**

**Tiits, Marek; Karo, Erkki; Kalvet, Tarmo** Competitiveness Review 2024 / 23 p <https://doi.org/10.1108/CR-03-2023-0051>

**Sociotechnical factors and Industry 4.0 : an integrative perspective for the adoption of smart manufacturing technologies**

Marcon, Érico; Soliman, Marlon; **Gerstlberger, Wolfgang Dieter**; Frank, Alejandro G. Journal of Manufacturing Technology Management 2022 / p. 259-289 : ill <https://doi.org/10.1108/JMTM-01-2021-0017> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Special Issue : Engaging Customers in an Evolving Technological Environment**

**European Journal of Marketing**

2019 <https://www.emerald.com/insight/publication/issn/0309-0566/vol/53/iss/9>

**Talking vs typing: how voice- vs text-based educational robots shape student engagement**

Mele, Cristina; Russo-Spena, Tiziana; **Ranieri, Angelo**; Di Bernardo, Irene; **Hollebeek, Linda Desiree** Journal of Service Management 2025 / 24, p <https://doi.org/10.1108/JOSM-02-2024-0082>

**A taxonomy of knowledge risks for healthcare organizations**

**Hammoda, Basel Osama Sayed Ahmed; Durst, Susanne** Vine journal of information and knowledge management systems 2022 / p. 354-372 <https://doi.org/10.1108/VJKMS-07-2021-0114> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Telepresence robots from the perspective of psychology and educational sciences**

Virkus, Sirje; **Leoste, Janika; Marmor, Kristel; Kasuk, Tiina; Talisainen, Aleksei** Information and Learning Science 2023 / p. 48-69 <https://doi.org/10.1108/ILS-09-2022-0106> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

**Testing times : governing a pandemic with numbers**

Salman, Ahmad; Connolly, Ciaran; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2021 / p. 1362-1375 <https://doi.org/10.1108/AAAJ-08-2020-4863> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS



**The effect of social commerce attributes on customer engagement: an empirical investigation**

Busalim, Abdelsalam; **Hollebeek, Linda Desiree**; Lynn, Theo Internet research 2023 / p. 187-214 <https://doi.org/10.1108/INTR-03-2022-0165> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**The Great Leveraging in the European crisis countries : domestic credit and net foreign liabilities**

**Cuestas, Juan Carlos; Staehr, Karsten** Journal of economic studies 2017 / p. 895-910 : ill <https://doi.org/10.1108/JES-12-2016-0268> [Journal metrics at Scopus](#) [Article at Scopus](#)

**The impact of capabilities on performance**

**Rungi, Mait** Industrial management & data systems 2014 / p. 241-257 : ill <https://doi.org/10.1108/IMDS-04-2013-0202> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**The interaction between housing prices and housing credit: evidence from a country with rapid credit accumulation**

**Cuestas, Juan Carlos; Kuk, Merike** Journal of economic studies 2021 / p. 191-209 <https://doi.org/10.1108/JES-11-2019-0519> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**The pervasive role of accounting and accountability during the COVID-19 emergency**

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2022 / p. 1-19 <https://doi.org/10.1108/AAAJ-10-2021-5493> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**The role of spatial and non-spatial forms of proximity in knowledge transfer : a case of technical university**

**Küttim, Merle** European journal of innovation management 2016 / p. 468-491 : tab <https://doi.org/10.1108/EJIM-12-2015-0126> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**A theoretical and methodological framework for social economic value theory**

**Miller, Leon Monroe** International journal of social economics 2017 / p. 169-180 <https://doi.org/10.1108/IJSE-12-2014-0257> [Journal metrics at Scopus](#) [Article at Scopus](#)

**Theoretical rigor of customer experience scales: a systematic review and a roadmap for researchers**

**Hollebeek, Linda**; Sarstedt, Marko; Menidjel, Choukri; Urbonavicius, Sigita; Dikcius, Vytautas Marketing intelligence and planning 2024 / p. 1464-1493 : ill <https://doi.org/10.1108/MIP-06-2024-0413> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Three decades, four phases : public administration development in Central and Eastern Europe, 1989-2017**

**Randma-Liiv, Tiina; Drechsler, Wolfgang** International journal of public sector management 2017 / p. 595-605 <https://doi.org/10.1108/IJPSM-06-2017-0175> [Journal metrics at Scopus](#) [Article at Scopus](#)

**Total interpretive structural modelling (TISM) and MICMAC approach in analysing knowledge risks in ICT-supported collaborative project**

**Foli, Samuel** Vine journal of information and knowledge management systems 2022 / p. 394-410 <https://doi.org/10.1108/VJKMS-09-2021-0205> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Toward an understanding of strategic control at a distance in public service delivery**

Ahmad, Salman; Connolly, Ciaran; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2021 / p. 558-590 : ill <https://doi.org/10.1108/AAAJ-12-2018-3786> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Understanding knowledge hiding in organizations: a bibliometric analysis of research trends between 2005 and 2022**

Farooq, Rayees; **Durst, Susanne** Global knowledge memory and communication 2023 / 47 p. : ill <https://doi.org/10.1108/GKMC-04-2023-0133> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Understanding the effects of firms' unresponsiveness on social media toward customer feedback on customers' engagement : the impact of ethnicity**

Bozkurt, Siddik; Gligor, David; **Hollebeek, Linda Desiree**; Sumlin, Cameron Journal of research in interactive marketing 2025 / p. 59-75 <https://doi.org/10.1108/JRIM-09-2023-0317>

**Unveiling success factors for implementing and sustaining circular economy practices in small and medium-sized firms : multi-level perspective**

**Ahmadov, Tarlan; Durst, Susanne; Gerstlberger, Wolfgang Dieter** The Bottom Line 2025 / p. 71-98 <https://doi.org/10.1108/BL-12-2023-0320>

**Urban planning principles of nearly zero-energy residential buildings in Estonia**

**Voll, Hendrik; Thalfeldt, Martin; De Luca, Francesco; Kurnitski, Jarek; Olesk, Timo** Management of environmental quality - an international journal 2016 / p. 634-648 : ill <https://doi.org/10.1108/meq-05-2015-0101> [Journal metrics at Scopus](#) [Article at Scopus](#)

**Value tensions and actionable knowledge in grassroots innovation: a study of invitational ambiguity and implementation challenges**

**Esposito, Gabriella; De Bernardi, Paola; Bertello, Alberto; Vrontis, Demetris** Journal of Knowledge Management 2025 / p. 372–392 <https://doi.org/10.1108/JKM-04-2024-0385>

**The “Venice syndrome” in Tallinn Old Town**

Talk, Triin; **Ojamäe, Liis; Paadam, Katrin**; Alatalu, Riin Journal of cultural heritage management and sustainable development 2023 / 25 p. : ill <https://doi.org/10.1108/JCHMSD-03-2022-0046> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**What matters with PMS? Critical check points in the success of PMS**

**Kadak, Tarmo**; Laitinen, Erkki K. Performance measurement and management control : contemporary issues 2016 / p. 111-140 : ill <https://doi.org/10.1108/S1479-351220160000031004>

**When would creative R&D employees like to work?**

**Hazak, Aaro; Ruubel, Raul; Virkebau, Marko** International Journal of Organizational Analysis 2019 / p. 596 - 612 <https://doi.org/10.1108/JOA-04-2018-1409> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Why switch? The role of customer variety-seeking and engagement in driving service switching intention**

Menidjel, Choukri; **Hollebeek, Linda Desiree**; Urbonavicius, Sigitas; Sigurdsson, Valdimar Journal of services marketing 2023 / p. 592-605 <https://doi.org/10.1108/JSM-04-2022-0122> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Videogames-as-a-service : converting freemium- to paying-users through pop-up advertisement value**

Hussain, Ali; Abbasi, Amir Zaib; **Hollebeek, Linda Desiree**; Schultz, Carsten D.; Ting, Ding Hooi; Wilson, Bradley Journal of services marketing 2022 / p. 398–415 : ill <https://doi.org/10.1108/JSM-05-2020-0164> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Virtual enterprise formation in the context of a sustainable partner network**

**Poliantšikov, Igor; Ševtšenko, Eduard; Karaulova, Tatjana; Kangilaski, Taivo**; Camarinha-Matos, Luis M. Industrial management & data systems 2017 / p.1446-1468 : ill <https://doi.org/10.1108/IMDS-07-2016-0274> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

**Wrong, but not failed? A study of unexpected events and project performance in 21 engineering projects**

Wied, Morten; Oehmen, Josef; Welo, Torgeir; **Pikas, Ergo** International journal of managing projects in business 2021 / p. 1290-1313 <https://doi.org/10.1108/JMPB-08-2020-0270> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)