

**Zero-COVID and retail : using multi-wave data to examine the role of perceived risk and psychological factors in shopping abandonment**

Akhtar, Naeem; **Ittefaq, Huma**; Siddiqi, Umar Iqbal; Islam, Tahir; Hameed, Zahid; Kuzior, Aleksandra Journal of retailing and consumer services 2024 / art. 103737 <https://doi.org/10.1016/j.jretconser.2024.103737> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)