

**Expectations of software development practitioners for non-technical clients**

**Ojastu, Deniss; Robal, Tarmo; Kalja, Ahto** Databases and information systems VIII : selected papers from the Eleventh International Baltic Conference, DB&IS 2014 2014 / p. 317-330 : ill

**Perceptions of software development practitioners on client learning**

**Ojastu, Deniss; Robal, Tarmo; Kalja, Ahto** Databases and Information Systems : proceedings of the 11th International Baltic Conference, Baltic DB&IS 2014 : Tallinn, Estonia, 8-11 June, 2014 2014 / p. 397-406