## Application of journey mapping and crime scripting to the phenomenon of trolling

**Sõmer, Tiia**; Tiido, Anna; Sample, Char; Mitchener-Nissen, Timothy Proceedings of the 13th International Conference on Cyber Warfare and Security, ICCWS 2018: National Defence University, Washington DC, USA, 6-9 March 2018 2018 / p. 465–473: ill <a href="https://www.scopus.com/inward/record.uri?eid=2-s2.0-85051737104&partnerID=40&md5=7bed8e3a8250f0083f8c7702e27c6839">https://www.scopus.com/inward/record.uri?eid=2-s2.0-85051737104&partnerID=40&md5=7bed8e3a8250f0083f8c7702e27c6839</a>

## Are the current system engineering practices sufficient to meet cyber crime?

**Buldas, Ahto**; Saarepera, Märt Human Aspects of Information Security, Privacy and Trust: 5th International Conference, HAS 2017: held as part of HCI International 2017, Vancouver, BC, Canada, July 9–14, 2017: proceedings 2017 / p. 451-463 <a href="http://doi.org/10.1007/978-3-319-58460-7">http://doi.org/10.1007/978-3-319-58460-7</a> 31

## Utilising journey mapping and crime scripting to combat cyber crime

**Sõmer, Tiia**; Hallaq, Bil; Watson, Tim Proceedings of the 15th European Conference on Cyber Warfare and Security: ECCWS 2016: hosted by Universität der Bundeswehr, Munich, Germany, 7-8 July 2016 2016 / p. 276-281: ill