

**eGovernance and online service delivery in Estonia**

**Meyerhoff Nielsen, Morten** dg.o 2017 : the proceedings of the 18th Annual International Conference on Digital Government Research : Innovations and Transformations in Government : June 7-9, 2017, Staten Island, NY, USA 2017 / p. 300-309 : ill <https://doi.org/10.1145/3085228.3085284>

**Georgia on my mind : a study of the role of governance and cooperation in online service delivery in the Caucasus**

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