

**Development of SCOR database for digitalisation of supply chain customer feedback analysis**

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**Kaganski, Sergei; Eerme, Martin; Tungel, Ernst** Proceedings of the Estonian Academy of Sciences 2019 / p. 371–375 : ill [http://www.kirj.ee/32654/?tpl=1061&c\\_tpl=1064](http://www.kirj.ee/32654/?tpl=1061&c_tpl=1064) <https://doi.org/10.3176/proc.2019.4.04> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)