

Consumers' health-locus-of-control and social distancing in pandemic-based e-tailing services

Itani, Omar S.; **Hollebeek, Linda Desiree** Journal of services marketing 2021 / p. 1073-1091 : ill

<https://www.emerald.com/insight/content/doi/10.1108/JSM-10-2020-0410/full/html> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Consumers' willingness to disclose their personal data in e-commerce: A reciprocity-based social exchange perspective

Degutis, Mindaugas; Urbonavičius, Sigita; **Hollebeek, Linda Desiree**; Anselmsson, Johan Journal of retailing and consumer services 2023 / art. 103385 <https://doi.org/10.1016/j.jretconser.2023.103385> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Designing of a retail chatbot and analysing its impact on customer experience

Lepp, Brenda AI IN BUSINESS : proceedings of the scientific workshop on business implications of artificial intelligence, June 7, 2022 2022 / p. 51-54 : ill https://www.ester.ee/record=b5506022*est <https://digikogu.taltech.ee/et/Item/2096bada-661d-4928-99a7-bfbce51825d8>

Digital Economy. Emerging Technologies and Business Innovation : 6th International Conference on Digital Economy, ICDEc 2021, Tallinn, Estonia, July 15–17, 2021 : proceedings

2021 <https://doi.org/10.1007/978-3-030-92909-1>

The Effect of Customers' Extrinsic and Intrinsic Motivation on Their e-Commerce Store Loyalty : A Four-Country Comparison

Dikcius, Vytautas; Vilkaite-Vaitone, Neringa; **Hollebeek, Linda Desiree**; Adomaviciute-Sakalauske, Karina; Zimaitis, Ignas; Kirse, Sigita; Jansson, Johan Journal of International Consumer Marketing 2025 / 17 p <https://doi.org/10.1080/08961530.2025.2549681>

Evaluation of chinese E-commerce cost and lead time performance to Estonia

Hilmola, Olli-Pekka Kristian; **Tolli, Andres** Quality Innovation Prosperity 2018 / p. 14-26 <https://doi.org/10.12776/QIP.V22I1.1035> [Journal metrics at Scopus](#) [Article at Scopus](#)

An experimental study on re-ranking web shop search results using semantic segmentation of user profiles

Poppink, Bram; Frasinca, Flavius; **Robal, Tarmo** Electronic commerce research and applications 2023 / art. 101310

<https://doi.org/10.1016/j.elerap.2023.101310> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

On facilitating cross-border E-commerce through an automated VAT declaration system

Kreos, Kai; **Täks, Ermo**; **Tsap, Valentyna**; **Pappel, Ingrid**; **Draheim, Dirk** 2019 6th International Conference on eDemocracy and eGovernment (ICEDEG 2019) : Quito, Ecuador, April 24–26, 2019 : conference proceeding 2019 / p. 56-63

<https://doi.org/10.1109/ICEDEG.2019.8734347>

Preface

Jallouli, Rim; Tobji, Mohamed Anis Bach; Mcheick, Hamid; **Piho, Gunnar** Digital Economy. Emerging Technologies and Business Innovation : 6th International Conference on Digital Economy, ICDEc 2021, Tallinn, Estonia, July 15–17, 2021 : proceedings 2021 / p. v–vi <https://link.springer.com/content/pdf/bfm:978-3-030-92909-1/1> [Collection metrics at Scopus](#) [Article at Scopus](#)

Quantity discount algorithm in an E-commerce environment

Hilmola, Olli-Pekka Kristian Proceedings of International Conference on Communication and Computational Technologies : ICCCT 2021 2021 / p. 437–446 https://doi.org/10.1007/978-981-16-3246-4_35

Sustainable logistics and passenger transport in smart cities

Prokopenko, Olha; **Prause, Gunnar Klaus**; Bielialov, Talia; **Järvis, Marina**; Holovanenko, Mykola; Kara, Inna Acta logistica 2024 / p. 47-56 <https://doi.org/10.22306/al.v11i1.448> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)