

E-court transition process : identifying critical factors and recommendations for developing countries

Adeleye, Jesujoba Tolulope; **Ahmed, Rozha Kamal; Nyman-Metcalf, Katrin Merike; Draheim, Dirk** Electronic Governance and Open Society: Challenges in Eurasia : 8th International Conference, EGOSE 2021, Saint Petersburg, Russia, November 24–25, 2021 : proceedings 2022 / p. 305–317 https://doi.org/10.1007/978-3-031-04238-6_23 [Conference proceedings at Scopus](#) [Article at Scopus](#)

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Lemke, Florian; Janssen, Marijn; Draheim, Dirk Electronic Governance and Open Society: Challenges in Eurasia : 8th International Conference, EGOSE 2021, Saint Petersburg, Russia, November 24–25, 2021 : proceedings 2022 / p. 21–34 https://doi.org/10.1007/978-3-031-04238-6_3 [Conference proceedings at Scopus](#) [Article at Scopus](#)