

Accounting, management and accountability in times of crisis : lessons from the COVID-19 pandemic

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting auditing & accountability journal 2021 / p. 1305-1319 <https://doi.org/10.1108/AAAJ-05-2021-5279> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Addressing housing needs of the displaced people promoting resilient and sustainable communities

Jayakody, Chathurangane; Malalgoda, Chamindi Ishara; Amaratunga, Dilanthi; Haigh, Richard; Liyanage, Champika; Hamza, Mo; **Witt, Emlyn David Qivitoq**; Fernando, Nishara International Journal of Disaster Resilience in the Built Environment 2022 / p. 368-385 : ill <https://doi.org/10.1108/IJDRBE-09-2021-0124> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Alternative frameworks for measuring credit gaps and setting countercyclical capital buffers : [journal article]

Reigl, Nicolas Andreas; Uusküla, Lenno Journal of financial economic policy 2021 / p. 161-179 : ill <https://doi.org/10.1108/JFEP-04-2019-0070> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Appearance-based discrimination against young women in the workplace

Lämsä, Anna-Maija; **Ojasoo, Merle**; Jyrkinen, Marjut; Pucetaite, Raminta Qualitative research in organizations and management 2023 / p. 125-141 <https://doi.org/10.1108/QROM-02-2022-2292> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Are small- and medium-sized enterprises more likely to innovate when facing informal competition? Evidence from Kazakhstan

Aguzzi, Tommaso; Ianole-Calin, Rodica; **Durst, Susanne** International journal of sociology and social policy 2024 / p. 499-515 <https://doi.org/10.1108/IJSSP-11-2023-0303> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Are students' mindsets those of typical start-up founders?

Rungi, Mait Higher Education, Skills and Work-based Learning 2019 / p. 588 - 602 <https://doi.org/10.1108/HESWBL-07-2018-0074> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Assessing age-friendliness of contemporary urban outdoor places in Estonia

Nutt, Nele; **Salmistu, Sirle**; **Kupper, Kristiina**; Kotval, Zenia Quality in Ageing and Older Adults 2024 / p. 204-219 <https://doi.org/10.1108/QAOA-05-2024-0033> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Assessing the impact of market logic and long-term strategic plans of top management in share buyback decisions

Demirag, Istemihan Sefik; **Kungwal, Thanamas**; **Bakkar, Yassine** Managerial finance 2022 / p. 392-408 <https://doi.org/10.1108/MF-07-2021-0336> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Assessment of the applicability of the Pay As You Throw system into current waste management in Estonia

Voronova, Viktoria; **Piirimäe, Kristjan**; **Virve, Mailis** Management of environmental quality : an international journal 2013 / p. 667-681 : ill <https://doi.org/10.1108/MEQ-09-2012-0061> [Journal metrics at Scopus](#) [Article at Scopus](#)

Austerity and budget execution : control versus flexibility

Raudla, Ringa; **Douglas, James W.** Journal of public budgeting accounting & financial management 2022 / p. 292-309 <https://doi.org/10.1108/JPBFAFM-01-2021-0018> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Banks' CSR disclosures – headquarters versus subsidiaries

Laidroo, Laivi; **Ööbik, Urmas** Baltic journal of management 2014 / p. 47-70 : ill https://artiklid.elnet.ee/record=b2657244*est <https://doi.org/10.1108/BJM-05-2013-0091> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Banks' CSR reporting – do women have a say?

Tapver, Triinu; **Laidroo, Laivi**; **Gurvitš-Suits, Natalie Aleksandra** Corporate governance 2020 / p. 639-651 <https://doi.org/10.1108/CG-11-2019-0338> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Baroque manorial cores and the landscape

Nurme, Sulev; Kotval, Zenia; **Nutt, Nele**; **Hiob, Mart**; **Salmistu, Sirle** Journal of cultural heritage management and sustainable development 2014 / p. 166-183 : ill <https://doi.org/10.1108/JCHMSD-06-2013-0024> [Journal metrics at Scopus](#) [Article at Scopus](#)

BIM for construction education : initial findings from a literature review

Olowa, Theophilus Oluwarotimi Olatunde; **Witt, Emlyn David Qivitoq**; **Lill, Irene** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 305-313 <https://doi.org/10.1108/S2516-285320190000002047>

BIM-enabled education: a systematic literature review

Witt, Emlyn David Qivitoq; Kähkönen, Kalle Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 261-269 <https://doi.org/10.1108/S2516-285320190000002042>

A BIM-Enabled learning environment: a conceptual framework

Witt, Emlyn David Qivitoq; Kähkönen, Kalle Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 271-279 <https://doi.org/10.1108/S2516-285320190000002020>

Blockchain-based applications in shipping and port management : a literature review towards defining key conceptual frameworks

Tsiulin, Sergey; Hegner Reinau, Kristian; **Hilmola, Olli-Pekka Kristian**; Goryaev, Nikolay; Karam, Ahmed International journal of productivity and performance management 2020 / p. 201-224 <https://doi.org/10.1108/RIBS-04-2019-0051>

Brand love and customer brand engagement for masstige : a cross-cultural perspective

Shahid, Shadma; Husain, Rehan; Islam, Jamid Ul; **Hollebeek, Linda Desiree** Journal of Product & Brand Management 2025 / 17 p <https://doi.org/10.1108/JPBM-07-2024-5370>

Breaking the ice : understanding and overcoming consumer resistance to frozen foods

Waseem, Muhammad Adnan; Waqas, Muhammad; Ekinci, Yuksel; Khan, Muhammad Fawad; **Hollebeek, Linda Desiree** British food journal 2025 / p. 1923-1941 <https://doi.org/10.1108/BFJ-11-2024-1123> [Article at Scopus](#)

Bridging metacompetencies and entrepreneurship education

Ustav, Sirje; Venesaar, Urve Education and Training 2018 / p. 674-695 : ill <https://doi.org/10.1108/ET-08-2017-0117> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Carbon disclosure, performance and the green reputation of higher educational institutions in the UK

Saha, Anup Kumar; Dunne, Theresa; Dixon, Rob Journal of Accounting and Organizational Change 2021 / p. 604-632 <https://doi.org/10.1108/JAOC-09-2020-0138> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Charting the intellectual structure of customer experience research

Kumar, Prashant; **Hollebeek, Linda Desiree**; Kar, Arpan Kumar; **Kukk, Jana** Marketing Intelligence & Planning 2023 / p. 31-47 <https://doi.org/10.1108/MIP-05-2022-0185> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Combining financial and ecological sustainability in bank capital regulations

Cho, H.-j.; Lehner, Othmar M.; **Nilavongse, Rachatar** Journal of applied accounting research 2021 / p. 423-435 <https://doi.org/10.1108/JAAR-10-2020-0221> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A comparative study of market potential for logistics outsourcing in Estonia and Finland

Solakivi, Tomi; **Kiisler, Ain**; **Hilmola, Olli-Pekka Kristian** Journal of Global Operations and Strategic Sourcing 2022 / p. 79-95 <https://doi.org/10.1108/JGOSS-01-2021-0004> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Comparison of static and dynamic shading systems for office buildings energy consumption and cooling load assessment

De Luca, Francesco; Voll, Hendrik; Thalfeldt, Martin Management of environmental quality : an international journal 2018 / p. 978-998 : ill <https://doi.org/10.1108/MEQ-01-2018-0008> [Journal metrics at Scopus](#) [Article at Scopus](#)

Consumer engagement with self-driving cars : a theory of planned behavior-informed perspective

Hollebeek, Linda Desiree; Menidjel, Choukri; Itani, Omar S.; Clark, Moira K.; Sigurdsson, Valdimar Asia Pacific Journal of Marketing and Logistics 2023 / p. 2029-2046 <https://doi.org/10.1108/APJML-08-2022-0654> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Consumers' health-locus-of-control and social distancing in pandemic-based e-tailing services

Itani, Omar S.; **Hollebeek, Linda Desiree** Journal of services marketing 2021 / p. 1073-1091 : ill <https://www.emerald.com/insight/content/doi/10.1108/JSM-10-2020-0410/full/html> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Creating shared service centres for public sector accounting

Raudla, Ringa; Tammel, Kaide Accounting, auditing & accountability journal 2015 / p. 158-179 : tab <https://doi.org/10.1108/AAAJ-06-2013-1371> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Credit-to-GDP ratios – non-linear trends and persistence: evidence from 44 OECD economies

Cuestas, Juan Carlos; Gil-Alana, Luis Alberiko; Malmierca, María Journal of economic studies 2023 / p. 448-463 <https://doi.org/10.1108/JES-12-2021-0637> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Crisis leadership : what do we know by now?

Durst, Susanne; Dinler, Ezgi; Ulvenblad, Pia Tourism Risk 2022 / p. 21–38 <https://doi.org/10.1108/978-1-80117-708-520221003>

Customer brand engagement during service lockdown

Hollebeek, Linda Desiree; Smith, Dale L.G.; **Kasabov, Edward**; Hammedi, Wafa; Warlow, Alexander; Clark, Moira K. Journal of services marketing 2021 / p. 201-209 <https://doi.org/10.1108/JSM-05-2020-0199> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[metrics at WOS](#) [Article at WOS](#)

Customer engagement in evolving technological environments : synopsis and guiding propositions

Hollebeek, Linda Desiree; Sprott, David E.; Andreassen, Tor W. European Journal of Marketing 2019 / p. 2018-2023

<https://doi.org/10.1108/EJM-09-2019-970> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article metrics at WOS](#)

Customer value, customer engagement, and customer-based brand equity in the context of a digital payment app

Bapat, Dhananjay; **Hollebeek, Linda Desiree** Marketing Intelligence & Planning 2023 / p. 837 - 853 <https://doi.org/10.1108/MIP-09-2022-0417>

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The cyber-insurance market in Norway

Bahsi, Hayretidin; Franke, Ulrik; Langfeldt Friberg, Even Information and computer security 2020 / p. 54–67

<https://doi.org/10.1108/ICS-01-2019-0012> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Cybernetic avatars in hospitality: advancing the social inclusion of individuals with a disability

Moriuchi, Emi; **Hollebeek, Linda Desiree** International journal of contemporary hospitality management 2025 / p. 3538-3558

<https://doi.org/10.1108/IJCHM-01-2025-0127> [Article at Scopus](#)

Daylighting and energy performance design for single floor commercial hall buildings

De Luca, Francesco; Simson, Raimo; Voll, Hendrik; Kurnitski, Jarek Management of environmental quality : an international

journal 2018 / p. 722-739 : ill <https://doi.org/10.1108/MEQ-10-2017-0110> [Journal metrics at Scopus](#) [Article at Scopus](#)

Design criteria for insulation materials applied in timber frame assemblies

Tiso, Mattia; Just, Alar Journal of Structural Fire Engineering 2018 / p. 252 - 263 <https://doi.org/10.1108/JSFE-01-2017-0015>

[Journal metrics at Scopus](#) [Article at Scopus](#)

Discovering and developing conceptual understanding of teaching and learning in entrepreneurship lecturers

Toding, Martin; Venesaar, Urve Education and Training 2018 / p. 696–718 : ill <https://doi.org/10.1108/ET-07-2017-0101>

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Division of labor and coordination, intra-organizational career and salary fairness : study in Estonian university libraries

Kont, Kate-Riin; Jantson, Signe Library management 2013 / p. 415-432 : ill <https://doi.org/10.1108/LM-10-2012-0069>

[Journal metrics at Scopus](#) [Article at Scopus](#)

Do balanced budget practices of U.S. states make sense? Alternatives from the Eurozone

Douglas, James W.; **Raudla, Ringa** Journal of public budgeting accounting & financial management 2024 / p. 217-233

<https://doi.org/10.1108/JPBAFM-09-2023-0168> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Do you want to retain your relevant knowledge? The role of contextual factors in the banking sector

Sumbal, Muhammad Saleem Ullah Khan; Klučnikov, Aleksandr; **Durst, Susanne**; Ferraris, Alberto; Saeed, Labeeqa Journal of

knowledge management 2023 / p. 2414 - 2433 <https://doi.org/10.1108/JKM-02-2022-0128> [Journal metrics at Scopus](#) [Article at Scopus](#)

[Journal metrics at WOS](#) [Article at Scopus](#)

Does the general education school curriculum support the development of enterprising people?

Randma, Tiia; Venesaar, Urve Baltic journal of management 2016 / p. 142-166 : ill <https://doi.org/10.1108/BJM-02-2015-0029>

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Dynamics of digital change – measuring the digital transformation and its impacts on the innovation activities of SMEs

Escobarragan, Kevin; Hassan, Sohaib S.; Meisner, Konrad; **Bzhalava, Levan** European journal of innovation management 2024 /

24 p <https://doi.org/10.1108/EJIM-05-2023-0432>

Ecosystem leadership in catalyzing the emergence of entrepreneurial ecosystems : social capital perspectives

Harima, Jan; Harima, Aki International Journal of Entrepreneurial Behaviour & Research 2025 <https://doi.org/10.1108/IJEBR-01-2024-0084>

<https://www.emerald.com/insight/content/doi/10.1108/ijeb-01-2024-0084/full/html>

Editorial: Debts, deficits, and inflation : prescriptions for the future

Raudla, Ringa; Douglas, James W. Journal of public budgeting accounting & financial management 2024 / p. 195-199

<https://doi.org/10.1108/JPBAFM-04-2024-206>

The effects of consumer esports videogame engagement on consumption behaviors

Abbasi, Amir Zaib; Asif, Muhammad; **Hollebeek, Linda Desiree**; Islam, Jamid Ul; Ting, Ding Hooi; Rehman, Umair Journal of

Product and Brand Management 2021 / p. 1194 - 1211 <https://doi.org/10.1108/JBPM-04-2020-2839> [Journal metrics at Scopus](#) [Article at Scopus](#)

[Journal metrics at WOS](#) [Article at WOS](#)

The European rating fund

Fischer, Dirk-Hinnerk Journal of Financial Regulation and Compliance 2018 / p. 72-86 <https://doi.org/10.1108/JFRC-12-2016-0107>

Explaining success of performance management systems : the role of chain of key factors

Laitinen, Erkki K.; **Kadak, Tarmo** International journal of productivity and performance management 2019 / p. 362-388 : ill
<https://doi.org/10.1108/JPPM-01-2018-0005> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Exploring a customer engagement spillover effect on social media: the moderating role of customer conscientiousness

Hollebeek, Linda Desiree; Kulikovskaja, Viktorija; Hubert, Marco; Grunert, Klaus G. Internet research 2023 / p. 1573-1596
<https://doi.org/10.1108/INTR-08-2021-0619> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Exploring digital sustainability of/through Estonia's e-residency: Africa's case and the importance of culture for sustainability

Abaku, Tamunonengiyeofori; Calzati, Stefano; Masso, Anu Digital Policy, Regulation and Governance 2021 / p. 300-313
<https://doi.org/10.1108/DPRG-10-2020-0153> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Exploring the power of telepresence: enhancing education through telepresence robots

Kasuk, Tiina; Virkus, Sirje Information and Learning Science 2024 / p. 109 - 137 <https://doi.org/10.1108/ILS-07-2023-0093> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Fifteen years of customer engagement research : a bibliometric and network analysis

Hollebeek, Linda Desiree; Sharma, Bhupesh; Pandey, Ritesh; Sanyal, Priyavrat; Clark, Moira K. Journal of Product & Brand Management 2022 / p. 293-309 <https://doi.org/10.1108/JPBm-01-2021-3301> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Find your limits and break them! Nurturing students' entrepreneurship competence through innovative teaching methods and self-assessment

Antonelli, Gilda; Venesaar, Urve; Riviezzo, Angelo; Kallaste, Marianne; Dorozynski, Tomasz Journal of enterprising communities 2024 / p. 29-48 <https://doi.org/10.1108/JEC-10-2022-0148> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Fostering sustainability in Mexican SMEs : Understanding the interplay of institutional forces

Ahmadov, Tarlan; Durst, Susanne; Mendoza, Lilian Albornoz; Rahman, Khusbu Management research 2024 / 28 p
<https://doi.org/10.1108/MRJAM-02-2024-1515>

Fragmentation and performance dialogues in public management

Rajala, Tomi; Laihonon, Harri International journal of public sector management 2022 / 24 p. : ill <https://doi.org/10.1108/IJPSM-06-2021-0150> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Framing intellectual capital for elite athletes

Aprile, Roberto; Nicoliello, Mario; Durst, Susanne Journal of Intellectual Capital 2022 / 17 p <https://doi.org/10.1108/JIC-05-2021-0126> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

From knowledge to wisdom : will wisdom management replace knowledge management?

Jakubik, Maria; Mürsepp, Peeter European Journal of Management and Business Economics 2022 / p. 367-389
<https://doi.org/10.1108/EJMBE-07-2021-0219> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The future of public sector accounting research. A polyphonic debate

Grossi, Giuseppe; Steccolini, Ileana; Adhikari, Pawan; Brown, Judy; Christensen, Mark; Cordery, Carolyn; Ferry, Laurence; Lassou, Philippe; McDonald III, Bruce; Raudla, Ringa; Sicilia, Mariafrancesca; Vinnari, Eija Qualitative Research in Accounting & Management 2023 / p. 1-37 <https://doi.org/10.1108/QRAM-09-2022-0135> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Guest editorial

Lill, Irene; Perera, Srinath International journal of disaster resilience in the built environment 2017 / p. 2-4
<https://doi.org/10.1108/IJDRBE-11-2016-0049> [Journal metrics at Scopus](#) [Article at Scopus](#)

Guest editorial: KM in a changing world: time for a new research agenda

Durst, Susanne; Temel, Serdal VINE Journal of Information and Knowledge Management Systems 2022 / p. 333 - 334
<https://doi.org/10.1108/VJIKMS-07-2022-317> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Horizontal or vertical? Windows' layout selection for shading devices optimization

De Luca, Francesco; Voll, Hendrik; Thalfeldt, Martin Management of environmental quality : an international journal 2016 / p. 623-633 : ill <https://doi.org/10.1108/MEQ-05-2015-0102> [Journal metrics at Scopus](#) [Article at Scopus](#)

How different types of performance management systems affect organizational performance?

Kadak, Tarmo; Laitinen, Erkki K. Measuring Business Excellence 2021 / p. 315-327 <https://doi.org/10.1108/MBE-03-2020-0045>

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

How does household debt affect financial asset holdings? Evidence from euro area countries

Kukk, Merike Studies in economics and finance 2017 / p. 194-212 : ill <https://doi.org/10.1108/SEF-02-2016-0031> [Journal metrics at Scopus](#) [Article at Scopus](#)

How lifecycle influences capabilities and their development : empirical evidence from Estonia, a small European country

Rungi, Mait International journal of managing projects in business 2015 / p. 133-153 : ill <https://doi.org/10.1108/IJMPB-06-2014-0054> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

How to predict Performance Management Systems success? Utilization of the critical check points

Kadak, Tarmo; Laitinen, Erkki K. International journal of productivity and performance management 2025 <https://doi.org/10.1108/IJPPM-03-2024-0171>

Idiosyncratic job-design practices for cultivating personal knowledge management among knowledge workers in organizations

Shujahat, Muhammad; Wang, Minhong; Ali, Murad; Bibi, Anum; Razzaq, Shahid; **Durst, Susanne** Journal of knowledge management 2020 / 26 p <https://doi.org/10.1108/JKM-03-2020-0232> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Impact of e-court systems implementation : a case study

Ahmed, Rozha Kamal; **Muhammed, Khder Hassan**; **Pappel, Ingrid**; **Draheim, Dirk** Transforming Government : People, Process and Policy 2021 / p. 108-128 : ill <https://doi.org/10.1108/TG-01-2020-0008> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The impact of knowledge risk management on sustainability

Zieba, Malgorzata; **Durst, Susanne**; Hinteregger, Christoph Journal of Knowledge Management 2022 / p. 234-258 <https://doi.org/10.1108/JKM-09-2021-0691> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Industry 4.0 technologies as enablers of Lean and Agile Supply Chain Strategies : an exploratory investigation

Raji, Ibrahim; **Ševtšenko, Eduard**; Rossi, Tommaso; Strozzi, Fernanda The international journal of logistics management 2021 / p. 1150-1189 : ill <https://doi.org/10.1108/IJLM-04-2020-0157> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The influence of institutional conditions on firms' process innovation – evidence from firms based on a multi-country analysis

Durst, Susanne; Leyer, Michael The Bottom Line 2022 / p. 161-184 <https://doi.org/10.1108/BL-11-2021-0105> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Insights into the use of theories in knowledge hiding studies : a systematic review

Tokyzhanova, Talshyn; **Durst, Susanne** Vine journal of information and knowledge management systems 2025 / p. 1002-1030 <https://doi.org/10.1108/VJKMS-11-2023-0303>

Institutional pressures and the role of the state in designing the financial accounting and reporting model in Estonia

Alver, Lehte; **Alver, Jaan**; **Talpas, Liis** Accounting in Central and Eastern Europe 2013 / p. 91-120 [https://doi.org/10.1108/s1479-3563\(2013\)0000013009](https://doi.org/10.1108/s1479-3563(2013)0000013009) [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

International banks' CSR disclosures after the 2008 crisis

Laidroo, Laivi; Sokolova, Maia Baltic journal of management 2015 / p. 270-294 : tab <https://doi.org/10.1108/BJM-08-2014-0128> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Investigating the drop-out rate from a BIM course

Puust, Raido; **Lill, Irene**; **Liias, Roode** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 325-333 <https://doi.org/10.1108/S2516-285320190000002020>

Investigating the impact of the dynamics of entrepreneurial intentions on ventures' formalization

Yana Mbeni, Jacques; **Durst, Susanne**; Kraus, Sascha; Viala, Celine Journal of Entrepreneurship in Emerging Economies 2024 / p. 1555-1581 <https://doi.org/10.1108/JEEE-01-2023-0007> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The invisible leash: when human brands hijack corporate brands' consumer relationships

Giertz, Johann N.; **Hollebeek, Linda Desiree**; Weiger, Welf Hermann; Hammerschmidt, Maik Journal of Service Management 2022 / p. 485-495 <https://doi.org/10.1108/JOSM-06-2021-0211> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge cannibalism in the European ICT sector

Kiisk, Valeria; Rungi, Mait The learning organization 2020 / p. 305-319 <https://doi.org/10.1108/TLO-01-2019-0003> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge leakage through social networks : a review of existing gaps, strategies for mitigating potential risk factors and future research direction

Foli, Samuel; Timiyo, Adobi Jessica VINE Journal of Information and Knowledge Management Systems 2023
<https://doi.org/10.1108/VJKMS-12-2021-0313> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge management in SMEs : a follow-up literature review

Durst, Susanne; Edvardsson, Ingi Runar; **Foli, Samuel** Journal of knowledge management 2023 / p. 25-58 : ill
<https://doi.org/10.1108/JKM-04-2022-0325> <https://www.emerald.com/insight/content/doi/10.1108/JKM-04-2022-0325/full/pdf> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge management in the age of generative artificial intelligence - from SECI to GRAI

Boehm, Karsten; **Durst, Susanne** Vine journal of information and knowledge management systems 2025 / 16 p
<https://doi.org/10.1108/VJKMS-10-2024-0357>

Knowledge networks and the nature of knowledge relationships of innovative rural SMEs

Reidolf, Merli European journal of innovation management 2016 / p. 317-336 : ill <https://doi.org/10.1108/EJIM-06-2015-0043> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge retention in oil and gas industry - the case of contract workforce

Sumbal, Muhammad Saleem Ullah Khan; Irfan, Irfan; **Durst, Susanne;** Sahibzada, Umar Farooq; Waseem, Muhammad Adnan; Tsui, Eric Kybernetes 2023 / p. 1552-1571 <https://doi.org/10.1108/K-06-2021-0458> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge risk prevention strategies for handling new technological innovations in small businesses

Temel, Serdal; **Durst, Susanne** Vine journal of information and knowledge management systems 2020 / p. 655-673 : ill
<https://doi.org/10.1108/VJKMS-10-2019-0155> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Language skills in an ethnically segmented labour market : Estonia 1989–2012

Bormann, Sven-Kristjan; **Ridala, Svetlana;** Toomet, Ott-Siim International journal of manpower 2019 / p. 304–327 : ill
<https://doi.org/10.1108/IJM-06-2017-0115> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Library employees' attitudes towards the measurement and appraisal of their work performance : study in Estonian university libraries

Kont, Kate-Riin; Jantson, Signe Library management 2013 / p. 521-537 : ill <https://doi.org/10.1108/LM-08-2012-0051> [Journal metrics at Scopus](#) [Article at Scopus](#)

The link between supply chain risk management and innovation performance in SMEs in turbulent times

Foli, Samuel; **Durst, Susanne;** Temel, Serdal Journal of Entrepreneurship in Emerging Economies 2024 / p. 626-648 : ill
<https://doi.org/10.1108/JEEE-03-2022-0084> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Low interest rate environment: inventory management in Finland and Baltic States

Hilmola, Olli-Pekka Kristian; Li, Weidong; **Tolli, Andres** International journal of productivity and performance management 2020 / p. 544-566 : ill <https://doi.org/10.1108/IJPPM-10-2019-0480> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Luck and skill in the performance of global equity funds in Central and Eastern Europe

Tapver, Triinu Managerial finance 2023 / p. 597-619 : ill <https://doi.org/10.1108/MF-01-2022-0051> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Macroeconomic and macro-financial factors as leading indicators of non-performing loans: Evidence from the EU countries

Staehr, Karsten; Uusküla, Lenno Journal of economic studies 2021 / p. 720-740 <https://doi.org/10.1108/JES-03-2019-0107> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Managing an ageing healthcare workforce : a systematic literature review

Kurashvili, Mari; Reinhold, Karin; **Järvis, Marina** Journal of Health Organization and Management 2023 / p. 116-132
<https://doi.org/10.1108/JHOM-11-2021-0411> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Mandatory annual report filings of private companies – why late or missing?

Laidroo, Laivi; Küttim, Merle; **Rumma, Kirsti;** Siimann, Paavo; **Avarmaa, Mari** Baltic journal of management 2024 / p. 123-144
<https://doi.org/10.1108/BJM-11-2022-0431> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A Markov Switching SVAR analysis on the relationship between exchange rate changes and stock returns in China

Cuestas, Juan Carlos; Tang, Bo International journal of emerging markets 2020 / p. 625-642 : ill <https://doi.org/10.1108/IJOEM-06-2019-0463> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Maximizing and personalizing e-learning support for students with different backgrounds and preferences

Mironova, Olga; Amitan, Irina; Vendelin, Jelena; Vilipõld, Jüri; Saar, Merike Interactive technology and smart education 2016 / p. 19-35 : ill <https://doi.org/10.1108/ITSE-09-2015-0025> [Journal metrics at Scopus](#) [Article at scopus](#) [Article at WOS](#)

Mitigating distraction : interactivity and atmospherics in social commerce

Suraj, J.; **Hollebeek, Linda D.**; Joseph, Ajay; Akhil, M. A.; George, Ajimon; Letukyte, Neda International journal of retail and distribution management 2025 / 19 p <https://doi.org/10.1108/IJRD-02-2025-0145>

Mobile augmented reality techniques with gamification to enhance learnability for higher institute students of chemistry course

Al Ghawail, Entisar Alhadi; **Ben Yahia, Sadok** Journal of Applied Research in Higher Education 2024 / 28 p. : ill <https://doi.org/10.1108/JARHE-11-2023-0508> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Model for smart, self-learning and adaptive resilience building

Kaklauskas, Arturas; **Lill, Irene**; Amaratunga, Dilanthi; Ubarte, Ieva Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 315-324 : ill <https://doi.org/10.1108/S2516-285320190000002017>

Modelling anisotropy in non-oriented electrical steel sheet using vector Jiles-Atherton model

Upadhaya, Brijesh; Martin, Florian; Rasilo, Paavo; Handgruber, Paul; **Belahcen, Anouar**; Arkkio, Antero COMPEL : The international journal for computation and mathematics in electrical and electronic engineering 2017 / p. 764-773 : ill <https://doi.org/10.1108/COMPEL-09-2016-0399> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Navigating knowledge hiding: perspectives from hidere and targets in group settings

Tokyzhanova, Talshyn; Durst, Susanne The Bottom Line 2025 <https://doi.org/10.1108/BL-11-2024-0191>

Navigating the turnover-knowledge loss nexus: does industry-specific difference matter?

Farooq, Rayees; Durst, Susanne Vine journal of information and knowledge management systems 2025 / 25 p <http://doi.org/10.1108/VJIKMS-01-2024-0005> <https://www.emerald.com/insight/content/doi/10.1108/vjikms-01-2024-0005/full/html>

Negotiating conflict resolution from “the eye of the storm”

Miller, Leon International journal of conflict management 2017 / p. 166-181 <https://doi.org/10.1108/IJCM-09-2015-0059> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A new organisation of public administration: from internal to external control

Reichborn-Kjennerud, Kristin; Carrington, Thomas; **Taro, Külli** Bureaucracy and society in transition : comparative perspectives 2018 / p. 225-244 <https://doi.org/10.1108/S0195-631020180000033015> <https://books.emeraldinsight.com/resources/pdfs/chapters/9781787432840-TYPE23-NR2.pdf> [Article collection metrics at Scopus](#) [Article at Scopus](#)

Organizational learning of higher education institutions : the case of Estonia

Voolaid, Karen; Ehrlich, Üllas The learning organization 2017 / p. 340-354 : tab <https://doi.org/10.1108/TLO-02-2017-0013> [Journal metrics at Scopus](#) [Article at Scopus](#)

Organizational performance evaluation and performance paradox in CCI organizations

Sassi, Marge; Pihlak, Ülle; Birmkraut, Gesa International Journal of Productivity and Performance Management 2022 / p. 2009 - 2030 <https://doi.org/10.1108/IJPPM-08-2019-0399> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

An overview of BIM adoption in the construction industry : benefits and barriers

Ullah, Kaleem; **Lill, Irene; Witt, Emlyn David Qivitoq** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 297-303 <https://doi.org/10.1108/S2516-285320190000002052>

Perceptions of unreported economic activities in Baltic firms : individualistic and non-individualistic motives

Meriküll, Jaanika; **Rõõm, Tairi; Staehr, Karsten** (Dis)honesty in management : manifestations and consequences 2013 / p. 85-125 : tab [https://doi.org/10.1108/S1877-6361\(2013\)0000010009](https://doi.org/10.1108/S1877-6361(2013)0000010009) [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Peruvian small and medium-sized enterprises and COVID-19 : time for a new start!

Durst, Susanne; Palacios Acuache, Mariano Martin Genaro; Bruns, Guido Journal of Entrepreneurship in Emerging Economies 2021 / p. 648-672 <https://doi.org/10.1108/JEEE-06-2020-0201> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A plea for responsible and inclusive knowledge management at the world level

Durst, Susanne VINE Journal of Information and Knowledge Management Systems 2024 / p. 211-219 <https://doi.org/10.1108/VJIKMS-09-2021-0204> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia

2019 <https://doi.org/10.1108/S2516-285320190000002069>

Promoting building materials that have lower embodied carbon and energy in public procurements : experience from Estonia

Rebane, Kristel; Reihan, Alvina Management of environmental quality : an international journal 2016 / p. 722-739 : ill

<https://doi.org/10.1108/MEQ-07-2015-0154> [Journal metrics at Scopus](#) [Article at Scopus](#)

Quality of higher education : international students' satisfaction and learning experience

Lapina, Inga; Roga, Renate; **Müürsepp, Peeter** International journal of quality and service sciences 2016 / p. 263-277 : ill

<https://doi.org/10.1108/IJQSS-04-2016-0029> [Journal metrics at Scopus](#) [Article at Scopus](#)

Relative complex permittivity and its dependence on frequency

Giannoukos, Georgios; Min, Mart; Rang, Toomas World journal of engineering 2017 / p. 532-537 : ill <https://doi.org/10.1108/WJE-01-2017-0007>

[Journal metrics at Scopus](#) [Article at Scopus](#)

Relaxation of employment protection and labour reallocation

Malk, Liina International journal of manpower 2014 / p. 898-926 : ill <https://doi.org/10.1108/IJM-11-2013-0253>

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Reliability based design method for buckling of steel columns in fire

Kervalishvili, Andrei; Talvik, Ivar Journal of Structural Fire Engineering 2020 / p. 167 - 187 <https://doi.org/10.1108/JSFE-12-2018-0041>

[Journal metrics at Journal](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Religious social action and its organizational profiles : study conducted in the context of southern European welfare states

Belzunegui Eraso, Ángel; **Duenas Cid, David**; Pastor Gosálbez, Inma Journal of Organizational Ethnography 2019 / p. 95-108

<https://doi.org/10.1108/JOE-04-2018-0025> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of customer experience in the perceived value–word-of-mouth relationship

Kuppelwieser, Volker G.; Klaus, Philipp; Manthiou, Aikaterini; **Hollebeek, Linda Desiree** Journal of services marketing 2022 / p. 364-378 : ill <https://doi.org/10.1108/JSM-11-2020-0447>

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of recommender systems in fostering consumers' long-term platform engagement

Maslowska, Ewa; Malthouse, Edward C.; **Hollebeek, Linda Desiree** Journal of Service Management 2022 / p. 721-732

<https://doi.org/10.1108/JOSM-12-2021-0487> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Root causes of positive emotion at work

Lääne, Kristjan; Aczel, Balazs; Dickinson, Anthony; **Teichmann, Mare** Individual sources, dynamics, and expressions of emotion

2013 / p. 9-22 : ill

Small countries facing the technological revolution: fostering synergies between economic complexity and foresight research

Tiits, Marek; Karo, Erkki; Kalvet, Tarmo Competitiveness Review 2024 / 23 p <https://doi.org/10.1108/CR-03-2023-0051>

Sociotechnical factors and Industry 4.0 : an integrative perspective for the adoption of smart manufacturing technologies

Marcon, Érico; Soliman, Marlon; **Gerstlberger, Wolfgang Dieter**; Frank, Alejandro G. Journal of Manufacturing Technology

Management 2022 / p. 259-289 : ill <https://doi.org/10.1108/JMTM-01-2021-0017> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Special Issue : Engaging Customers in an Evolving Technological Environment

European Journal of Marketing

2019 <https://www.emerald.com/insight/publication/issn/0309-0566/vol/53/iss/9>

Talking vs typing: how voice- vs text-based educational robots shape student engagement

Mele, Cristina; Russo-Spena, Tiziana; **Ranieri, Angelo**; Di Bernardo, Irene; **Hollebeek, Linda Desiree** Journal of Service

Management 2025 / 24, p <https://doi.org/10.1108/JOSM-02-2024-0082>

A taxonomy of knowledge risks for healthcare organizations

Hammoda, Basel Osama Sayed Ahmed; Durst, Susanne Vine journal of information and knowledge management systems 2022 /

p. 354-372 <https://doi.org/10.1108/VJKMS-07-2021-0114> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Telepresence robots from the perspective of psychology and educational sciences

Virkus, Sirje; **Leoste, Janika**; **Marmor, Kristel**; **Kasuk, Tiina**; **Talisainen, Aleksei** Information and Learning Science 2023 / p. 48-69 <https://doi.org/10.1108/ILS-09-2022-0106> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Testing times : governing a pandemic with numbers

Salman, Ahmad; Connolly, Ciaran; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2021 / p. 1362-1375 <https://doi.org/10.1108/AAAJ-08-2020-4863> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The effect of social commerce attributes on customer engagement: an empirical investigation

Busalim, Abdelsalam; **Hollebeek, Linda Desiree**; Lynn, Theo Internet research 2023 / p. 187-214 <https://doi.org/10.1108/INTR-03-2022-0165> [Journal metrics at Scopus](#) [Article at scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The Great Leveraging in the European crisis countries : domestic credit and net foreign liabilities

Cuestas, Juan Carlos; **Staehr, Karsten** Journal of economic studies 2017 / p. 895-910 : ill <https://doi.org/10.1108/JES-12-2016-0268> [Journal metrics at Scopus](#) [Article at Scopus](#)

The impact of capabilities on performance

Rungi, Mait Industrial management & data systems 2014 / p. 241-257 : ill <https://doi.org/10.1108/IMDS-04-2013-0202> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The interaction between housing prices and housing credit: evidence from a country with rapid credit accumulation

Cuestas, Juan Carlos; **Kukk, Merike** Journal of economic studies 2021 / p. 191-209 <https://doi.org/10.1108/JES-11-2019-0519> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The pervasive role of accounting and accountability during the COVID-19 emergency

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2022 / p. 1-19 <https://doi.org/10.1108/AAAJ-10-2021-5493> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of spatial and non-spatial forms of proximity in knowledge transfer : a case of technical university

Küttim, Merle European journal of innovation management 2016 / p. 468-491 : tab <https://doi.org/10.1108/EJIM-12-2015-0126> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A theoretical and methodological framework for social economic value theory

Miller, Leon Monroe International journal of social economics 2017 / p. 169-180 <https://doi.org/10.1108/IJSE-12-2014-0257> [Journal metrics at Scopus](#) [Article at Scopus](#)

Theoretical rigor of customer experience scales: a systematic review and a roadmap for researchers

Hollebeek, Linda Desiree; Sarstedt, Marko; Menidjel, Choukri; Urbonavicius, Sigita; Dikcius, Vytautas Marketing intelligence and planning 2024 / p. 1464-1493 : ill <https://doi.org/10.1108/MIP-06-2024-0413> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Three decades, four phases : public administration development in Central and Eastern Europe, 1989-2017

Randma-Liiv, Tiina; **Drechsler, Wolfgang** International journal of public sector management 2017 / p. 595-605 <https://doi.org/10.1108/IJPSM-06-2017-0175> [Journal metrics at Scopus](#) [Article at Scopus](#)

Total interpretive structural modelling (TISM) and MICMAC approach in analysing knowledge risks in ICT-supported collaborative project

Foli, Samuel Vine journal of information and knowledge management systems 2022 / p. 394-410 <https://doi.org/10.1108/VJKMS-09-2021-0205> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Toward an understanding of strategic control at a distance in public service delivery

Ahmad, Salman; Connolly, Ciaran; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2021 / p. 558-590 : ill <https://doi.org/10.1108/AAAJ-12-2018-3786> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Understanding knowledge hiding in organizations: a bibliometric analysis of research trends between 2005 and 2022

Farooq, Rayees; **Durst, Susanne** Global knowledge memory and communication 2023 / 47 p. : ill <https://doi.org/10.1108/GKMC-04-2023-0133> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Understanding the effects of firms' unresponsiveness on social media toward customer feedback on customers' engagement : the impact of ethnicity

Bozkurt, Siddik; Gligor, David; **Hollebeek, Linda Desiree**; Sumlin, Cameron Journal of research in interactive marketing 2025 / p. 59-75 <https://doi.org/10.1108/JRIM-09-2023-0317>

Unveiling success factors for implementing and sustaining circular economy practices in small and medium-sized firms :

multi-level perspective

Ahmadov, Tarlan; Durst, Susanne; Gerstlberger, Wolfgang Dieter The Bottom Line 2025 / p. 71-98 <https://doi.org/10.1108/BL-12-2023-0320>

Urban planning principles of nearly zero-energy residential buildings in Estonia

Voll, Hendrik; Thalfeldt, Martin; De Luca, Francesco; Kurnitski, Jarek; Olesk, Timo Management of environmental quality - an international journal 2016 / p. 634-648 : ill <https://doi.org/10.1108/meq-05-2015-0101> [Journal metrics at Scopus](#) [Article at Scopus](#)

Value co-creation: a metatheory unifying framework and fundamental propositions

Saha, Victor; Hollebeek, Linda Desiree; Venkatesh, Mani; Goyal, Praveen; Clark, Moira Marketing Intelligence & Planning 2025 / p. 574-603 <https://doi.org/10.1108/MIP-03-2024-0163> [Article at Scopus](#)

Value tensions and actionable knowledge in grassroots innovation: a study of invitational ambiguity and implementation challenges

Esposito, Gabriella; De Bernardi, Paola; Bertello, Alberto; Vrontis, Demetris Journal of Knowledge Management 2025 / p. 372–392 <https://doi.org/10.1108/JKM-04-2024-0385>

The “Venice syndrome” in Tallinn Old Town

Talk, Triin; Ojamäe, Liis; Paadam, Katrin; Alatalu, Riin Journal of cultural heritage management and sustainable development 2023 / 25 p. : ill <https://doi.org/10.1108/JCHMSD-03-2022-0046> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

What matters with PMS? Critical check points in the success of PMS

Kadak, Tarmo; Laitinen, Erkki K. Performance measurement and management control : contemporary issues 2016 / p. 111-140 : ill <https://doi.org/10.1108/S1479-351220160000031004>

When would creative R&D employees like to work?

Hazak, Aaro; Ruubel, Raul; Virkebau, Marko International Journal of Organizational Analysis 2019 / p. 596 - 612 <https://doi.org/10.1108/JOA-04-2018-1409> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Why switch? The role of customer variety-seeking and engagement in driving service switching intention

Menidjel, Choukri; Hollebeek, Linda Desiree; Urbonavicius, Sigitas; Sigurdsson, Valdimar Journal of services marketing 2023 / p. 592-605 <https://doi.org/10.1108/JSM-04-2022-0122> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Videogames-as-a-service : converting freemium- to paying-users through pop-up advertisement value

Hussain, Ali; Abbasi, Amir Zaib; Hollebeek, Linda Desiree; Schultz, Carsten D.; Ting, Ding Hooi; Wilson, Bradley Journal of services marketing 2022 / p. 398–415 : ill <https://doi.org/10.1108/JSM-05-2020-0164> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Virtual enterprise formation in the context of a sustainable partner network

Poliantšikov, Igor; Ševtšenko, Eduard; Karaulova, Tatjana; Kangilaski, Taivo; Camarinha-Matos, Luis M. Industrial management & data systems 2017 / p.1446-1468 : ill <https://doi.org/10.1108/IMDS-07-2016-0274> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Wrong, but not failed? A study of unexpected events and project performance in 21 engineering projects

Wied, Morten; Oehmen, Josef; Welo, Torgeir; Pikas, Ergo International journal of managing projects in business 2021 / p. 1290-1313 <https://doi.org/10.1108/JMPB-08-2020-0270> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)