

Accounting, management and accountability in times of crisis : lessons from the COVID-19 pandemic

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting auditing & accountability journal 2021 / p. 1305-1319 <https://doi.org/10.1108/AAAJ-05-2021-5279> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Addressing housing needs of the displaced people promoting resilient and sustainable communities

Jayakody, Chathurangane; Malalgoda, Chamindi Ishara; Amaratunga, Dilanthi; Haigh, Richard; Liyanage, Champika; Hamza, Mo; **Witt, Emlyn David Qivitoq**; Fernando, Nishara International Journal of Disaster Resilience in the Built Environment 2022 / p. 368-385 : ill <https://doi.org/10.1108/IJDRBE-09-2021-0124> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Alternative frameworks for measuring credit gaps and setting countercyclical capital buffers : [journal article]

Reigl, Nicolas Andreas; Uusküla, Lenno Journal of financial economic policy 2021 / p. 161-179 : ill <https://doi.org/10.1108/JFEP-04-2019-0070> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Appearance-based discrimination against young women in the workplace

Lämsä, Anna-Maija; **Ojasoo, Merle**; Jyrkinen, Marjut; Pucetaite, Raminta Qualitative research in organizations and management 2023 / p. 125-141 <https://doi.org/10.1108/QROM-02-2022-2292> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Are small- and medium-sized enterprises more likely to innovate when facing informal competition? Evidence from Kazakhstan

Aguzzi, Tommaso; Ianole-Calin, Rodica; **Durst, Susanne** International journal of sociology and social policy 2024 / p. 499-515 <https://doi.org/10.1108/IJSSP-11-2023-0303> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Are students' mindsets those of typical start-up founders?

Rungi, Mait Higher Education, Skills and Work-based Learning 2019 / p. 588 - 602 <https://doi.org/10.1108/HESWBL-07-2018-0074> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Assessing age-friendliness of contemporary urban outdoor places in Estonia

Nutt, Nele; **Salmistu, Sirle**; **Kupper, Kristiina**; Kotval, Zenia Quality in Ageing and Older Adults 2024 / p. 204-219 <https://doi.org/10.1108/QAOA-05-2024-0033> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Assessing the impact of market logic and long-term strategic plans of top management in share buyback decisions

Demirag, Istemihan Sefik; **Kungwal, Thanamas**; **Bakkar, Yassine** Managerial finance 2022 / p. 392-408 <https://doi.org/10.1108/MF-07-2021-0336> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Assessment of the applicability of the Pay As You Throw system into current waste management in Estonia

Voronova, Viktoria; **Piirimäe, Kristjan**; **Virve, Mailis** Management of environmental quality : an international journal 2013 / p. 667-681 : ill <https://doi.org/10.1108/MEQ-09-2012-0061> [Journal metrics at Scopus](#) [Article at Scopus](#)

Austerity and budget execution : control versus flexibility

Raudla, Ringa; **Douglas, James W.** Journal of public budgeting accounting & financial management 2022 / p. 292-309 <https://doi.org/10.1108/JPBFAFM-01-2021-0018> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Banks' CSR disclosures – headquarters versus subsidiaries

Laidroo, Laivi; **Ööbik, Urmas** Baltic journal of management 2014 / p. 47-70 : ill https://artiklid.elnet.ee/record=b2657244*est <https://doi.org/10.1108/BJM-05-2013-0091> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Banks' CSR reporting – do women have a say?

Tapver, Triinu; **Laidroo, Laivi**; **Gurvitš-Suits, Natalie Aleksandra** Corporate governance 2020 / p. 639-651 <https://doi.org/10.1108/CG-11-2019-0338> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Baroque manorial cores and the landscape

Nurme, Sulev; Kotval, Zenia; **Nutt, Nele**; **Hiob, Mart**; **Salmistu, Sirle** Journal of cultural heritage management and sustainable development 2014 / p. 166-183 : ill <https://doi.org/10.1108/JCHMSD-06-2013-0024> [Journal metrics at Scopus](#) [Article at Scopus](#)

BIM for construction education : initial findings from a literature review

Olowa, Theophilus Oluwarotimi Olatunde; **Witt, Emlyn David Qivitoq**; **Lill, Irene** Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 305-313 <https://doi.org/10.1108/S2516-285320190000002047>

BIM-enabled education: a systematic literature review

Witt, Emlyn David Qivitoq; Kähkönen, Kalle Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 261-269 <https://doi.org/10.1108/S2516-285320190000002042>

A BIM-Enabled learning environment: a conceptual framework

Witt, Emlyn David Qivitoq; Kähkönen, Kalle Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 271-279 <https://doi.org/10.1108/S2516-285320190000002020>

Blockchain-based applications in shipping and port management : a literature review towards defining key conceptual frameworks

Tsiulin, Sergey; Hegner Reinau, Kristian; **Hilmola, Olli-Pekka Kristian**; Goryaev, Nikolay; Karam, Ahmed International journal of productivity and performance management 2020 / p. 201-224 <https://doi.org/10.1108/RIBS-04-2019-0051>

Brand love and customer brand engagement for masstige : a cross-cultural perspective

Shahid, Shadma; Husain, Rehan; Islam, Jamid Ul; **Hollebeek, Linda Desiree** Journal of Product & Brand Management 2025 / 17 p <https://doi.org/10.1108/JPBM-07-2024-5370>

Bridging metacompetencies and entrepreneurship education

Ustav, Sirje; Venesaar, Urve Education and Training 2018 / p. 674-695 : ill <https://doi.org/10.1108/ET-08-2017-0117> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Carbon disclosure, performance and the green reputation of higher educational institutions in the UK

Saha, Anup Kumar; Dunne, Theresa; Dixon, Rob Journal of Accounting and Organizational Change 2021 / p. 604-632 <https://doi.org/10.1108/JAOC-09-2020-0138> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Charting the intellectual structure of customer experience research

Kumar, Prashant; **Hollebeek, Linda Desiree**; Kar, Arpan Kumar; **Kukk, Jana** Marketing Intelligence & Planning 2023 / p. 31-47 <https://doi.org/10.1108/MIP-05-2022-0185> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Combining financial and ecological sustainability in bank capital regulations

Cho, H.-j.; Lehner, Othmar M.; **Nilavongse, Rachatar** Journal of applied accounting research 2021 / p. 423-435 <https://doi.org/10.1108/JAAR-10-2020-0221> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A comparative study of market potential for logistics outsourcing in Estonia and Finland

Solakivi, Tomi; **Kiisler, Ain**; **Hilmola, Olli-Pekka Kristian** Journal of Global Operations and Strategic Sourcing 2022 / p. 79-95 <https://doi.org/10.1108/JGOSS-01-2021-0004> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Comparison of static and dynamic shading systems for office buildings energy consumption and cooling load assessment

De Luca, Francesco; Voll, Hendrik; Thalfeldt, Martin Management of environmental quality : an international journal 2018 / p. 978-998 : ill <https://doi.org/10.1108/MEQ-01-2018-0008> [Journal metrics at Scopus](#) [Article at Scopus](#)

Consumer engagement with self-driving cars : a theory of planned behavior-informed perspective

Hollebeek, Linda Desiree; Menidjel, Choukri; Itani, Omar S.; Clark, Moira K.; Sigurdsson, Valdimar Asia Pacific Journal of Marketing and Logistics 2023 / p. 2029-2046 <https://doi.org/10.1108/APJML-08-2022-0654> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Consumers' health-locus-of-control and social distancing in pandemic-based e-tailing services

Itani, Omar S.; **Hollebeek, Linda Desiree** Journal of services marketing 2021 / p. 1073-1091 : ill <https://www.emerald.com/insight/content/doi/10.1108/JSM-10-2020-0410/full/html> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Creating shared service centres for public sector accounting

Raudla, Ringa; Tammel, Kaide Accounting, auditing & accountability journal 2015 / p. 158-179 : tab <https://doi.org/10.1108/AAAJ-06-2013-1371> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Credit-to-GDP ratios – non-linear trends and persistence: evidence from 44 OECD economies

Cuestas, Juan Carlos; Gil-Alana, Luis Alberiko; Malmierca, María Journal of economic studies 2023 / p. 448-463 <https://doi.org/10.1108/JES-12-2021-0637> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Crisis leadership : what do we know by now?

Durst, Susanne; Dinler, Ezgi; Ulvenblad, Pia Tourism Risk 2022 / p. 21–38 <https://doi.org/10.1108/978-1-80117-708-520221003>

Customer brand engagement during service lockdown

Hollebeek, Linda Desiree; Smith, Dale L.G.; **Kasabov, Edward**; Hammedi, Wafa; Warlow, Alexander; Clark, Moira K. Journal of services marketing 2021 / p. 201-209 <https://doi.org/10.1108/JSM-05-2020-0199> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Customer engagement in evolving technological environments : synopsis and guiding propositions

Hollebeek, Linda Desiree; Sprott, David E.; Andreassen, Tor W. European Journal of Marketing 2019 / p. 2018-2023

<https://doi.org/10.1108/EJM-09-2019-970> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article metrics at WOS

Customer value, customer engagement, and customer-based brand equity in the context of a digital payment app

Bapat, Dhananjay; **Hollebeek, Linda Desiree** Marketing Intelligence & Planning 2023 / p. 837 - 853 <https://doi.org/10.1108/MIP-09-2022-0417> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

The cyber-insurance market in Norway

Bahsi, Hayretidin; Franke, Ulrik; Langfeldt Friberg, Even Information and computer security 2020 / p. 54–67

<https://doi.org/10.1108/ICS-01-2019-0012> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

Daylighting and energy performance design for single floor commercial hall buildings

De Luca, Francesco; Simson, Raimo; Voll, Hendrik; Kurnitski, Jarek Management of environmental quality : an international journal 2018 / p. 722-739 : ill <https://doi.org/10.1108/MEQ-10-2017-0110> Journal metrics at Scopus Article at Scopus

Design criteria for insulation materials applied in timber frame assemblies

Tiso, Mattia; Just, Alar Journal of Structural Fire Engineering 2018 / p. 252 - 263 <https://doi.org/10.1108/JSFE-01-2017-0015> Journal metrics at Scopus Article at Scopus

Discovering and developing conceptual understanding of teaching and learning in entrepreneurship lecturers

Toding, Martin; Venesaar, Urve Education and Training 2018 / p. 696–718 : ill <https://doi.org/10.1108/ET-07-2017-0101> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

Division of labor and coordination, intra-organizational career and salary fairness : study in Estonian university libraries

Kont, Kate-Riin; Jantson, Signe Library management 2013 / p. 415-432 : ill <https://doi.org/10.1108/LM-10-2012-0069> Journal metrics at Scopus Article at Scopus

Do balanced budget practices of U.S. states make sense? Alternatives from the Eurozone

Douglas, James W.; **Raudla, Ringa** Journal of public budgeting accounting & financial management 2024 / p. 217-233

<https://doi.org/10.1108/JPBAFM-09-2023-0168> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

Do you want to retain your relevant knowledge? The role of contextual factors in the banking sector

Sumbal, Muhammad Saleem Ullah Khan; Klučnikov, Aleksandr; **Durst, Susanne**; Ferraris, Alberto; Saeed, Labeeqa Journal of knowledge management 2023 / p. 2414 - 2433 <https://doi.org/10.1108/JKM-02-2022-0128> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at Scopus

Does the general education school curriculum support the development of enterprising people?

Randma, Tiia; Venesaar, Urve Baltic journal of management 2016 / p. 142-166 : ill <https://doi.org/10.1108/BJM-02-2015-0029> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

Dynamics of digital change – measuring the digital transformation and its impacts on the innovation activities of SMEs

Escobarragan, Kevin; Hassan, Sohaib S.; Meisner, Konrad; **Bzhalava, Levan** European journal of innovation management 2024 / 24 p <https://doi.org/10.1108/EJIM-05-2023-0432>

Ecosystem leadership in catalyzing the emergence of entrepreneurial ecosystems : social capital perspectives

Harima, Jan; Harima, Aki International Journal of Entrepreneurial Behaviour & Research 2025 <https://doi.org/10.1108/IJEBR-01-2024-0084> <https://www.emerald.com/insight/content/doi/10.1108/ijeb-01-2024-0084/full/html>

Editorial: Debts, deficits, and inflation : prescriptions for the future

Raudla, Ringa; Douglas, James W. Journal of public budgeting accounting & financial management 2024 / p. 195-199 <https://doi.org/10.1108/JPBAFM-04-2024-206>

The effects of consumer esports videogame engagement on consumption behaviors

Abbasi, Amir Zaib; Asif, Muhammad; **Hollebeek, Linda Desiree**; Islam, Jamid Ul; Ting, Ding Hooi; Rehman, Umair Journal of Product and Brand Management 2021 / p. 1194 - 1211 <https://doi.org/10.1108/JPRM-04-2020-2839> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

The European rating fund

Fischer, Dirk-Hinnerk Journal of Financial Regulation and Compliance 2018 / p. 72-86 <https://doi.org/10.1108/JFRC-12-2016-0107> Journal metrics at Scopus Article at Scopus

Explaining success of performance management systems : the role of chain of key factors

Laitinen, Erkki K.; **Kadak, Tarmo** International journal of productivity and performance management 2019 / p. 362-388 : ill <https://doi.org/10.1108/JPPM-01-2018-0005> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

Exploring a customer engagement spillover effect on social media: the moderating role of customer conscientiousness

Hollebeek, Linda Desiree; Kulikovskaja, Viktorija; Hubert, Marco; Grunert, Klaus G. Internet research 2023 / p. 1573-1596

Exploring digital sustainability of/through Estonia's e-residency: Africa's case and the importance of culture for sustainability

Abaku, Tamunonengiyeofori; Calzati, Stefano; Masso, Anu Digital Policy, Regulation and Governance 2021 / p. 300-313

<https://doi.org/10.1108/DPRG-10-2020-0153> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Exploring the power of telepresence: enhancing education through telepresence robots

Kasuk, Tiina; Virkus, Sirje Information and Learning Science 2024 / p. 109 - 137 <https://doi.org/10.1108/ILS-07-2023-0093> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Fifteen years of customer engagement research : a bibliometric and network analysis

Hollebeek, Linda Desiree; Sharma, Bhupesh; Pandey, Ritesh; Sanyal, Priyavrat; Clark, Moira K. Journal of Product & Brand Management 2022 / p. 293-309 <https://doi.org/10.1108/JBPM-01-2021-3301> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[Journal metrics at WOS](#) [Article at WOS](#)

Find your limits and break them! Nurturing students' entrepreneurship competence through innovative teaching methods and self-assessment

Antonelli, Gilda; **Venesaar, Urve;** Riviezzo, Angelo; **Kallaste, Marianne;** Dorozynski, Tomasz Journal of enterprising communities

2024 / p. 29-48 <https://doi.org/10.1108/JEC-10-2022-0148> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Fostering sustainability in Mexican SMEs : Understanding the interplay of institutional forces

Ahmadov, Tarlan; Durst, Susanne; Mendoza, Lilian Albornoz; Rahman, Khusbu Management research 2024 / 28 p

<https://doi.org/10.1108/MRJAM-02-2024-1515>

Fragmentation and performance dialogues in public management

Rajala, Tomi; Laihonon, Harri International journal of public sector management 2022 / 24 p. : ill <https://doi.org/10.1108/IJPSM-06-2021-0150> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Framing intellectual capital for elite athletes

Aprile, Roberto; Nicolliello, Mario; **Durst, Susanne** Journal of Intellectual Capital 2022 / 17 p <https://doi.org/10.1108/JIC-05-2021-0126> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

From knowledge to wisdom : will wisdom management replace knowledge management?

Jakubik, Maria; **Mürsepp, Peeter** European Journal of Management and Business Economics 2022 / p. 367-389

<https://doi.org/10.1108/EJMBE-07-2021-0219> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The future of public sector accounting research. A polyphonic debate

Grossi, Giuseppe; Steccolini, Ileana; Adhikari, Pawan; Brown, Judy; Christensen, Mark; Cordery, Carolyn; Ferry, Laurence; Lassou, Philippe; McDonald III, Bruce; **Raudla, Ringa;** Sicilia, Mariafrancesca; Vinnari, Eija Qualitative Research in Accounting & Management 2023 / p. 1-37 <https://doi.org/10.1108/QRAM-09-2022-0135> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[Journal metrics at WOS](#) [Article at WOS](#)

Guest editorial

Lill, Irene; Perera, Srinath International journal of disaster resilience in the built environment 2017 / p. 2-4

<https://doi.org/10.1108/IJDRBE-11-2016-0049> [Journal metrics at Scopus](#) [Article at Scopus](#)

Guest editorial: KM in a changing world: time for a new research agenda

Durst, Susanne; Temel, Serdal VINE Journal of Information and Knowledge Management Systems 2022 / p. 333 - 334

<https://doi.org/10.1108/VJKMS-07-2022-317> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Horizontal or vertical? Windows' layout selection for shading devices optimization

De Luca, Francesco; Voll, Hendrik; Thalfeldt, Martin Management of environmental quality : an international journal 2016 / p. 623-633 : ill <https://doi.org/10.1108/MEQ-05-2015-0102> [Journal metrics at Scopus](#) [Article at Scopus](#)

[Journal metrics at Scopus](#) [Article at Scopus](#)

How different types of performance management systems affect organizational performance?

Kadak, Tarmo; Laitinen, Erkki K. Measuring Business Excellence 2021 / p. 315-327 <https://doi.org/10.1108/MBE-03-2020-0045> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

How does household debt affect financial asset holdings? Evidence from euro area countries

Kukk, Merike Studies in economics and finance 2017 / p. 194-212 : ill <https://doi.org/10.1108/SEF-02-2016-0031> [Journal metrics at Scopus](#) [Article at Scopus](#)

[Journal metrics at Scopus](#) [Article at Scopus](#)

How lifecycle influences capabilities and their development : empirical evidence from Estonia, a small European country

Rungi, Mait International journal of managing projects in business 2015 / p. 133-153 : ill <https://doi.org/10.1108/IJMPB-06-2014-0054>

How to predict Performance Management Systems success? Utilization of the critical check points

Kadak, Tarmo; Laitinen, Erkki K. International journal of productivity and performance management 2025 <https://doi.org/10.1108/IJPPM-03-2024-0171>

Idiosyncratic job-design practices for cultivating personal knowledge management among knowledge workers in organizations

Shujahat, Muhammad; Wang, Minhong; Ali, Murad; Bibi, Anum; Razzaq, Shahid; **Durst, Susanne** Journal of knowledge management 2020 / 26 p <https://doi.org/10.1108/JKM-03-2020-0232> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Impact of e-court systems implementation : a case study

Ahmed, Rozha Kamal; Muhammed, Khder Hassan; Pappel, Ingrid; Draheim, Dirk Transforming Government : People, Process and Policy 2021 / p. 108-128 : ill <https://doi.org/10.1108/TG-01-2020-0008> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The impact of knowledge risk management on sustainability

Zieba, Malgorzata; **Durst, Susanne;** Hinteregger, Christoph Journal of Knowledge Management 2022 / p. 234-258 <https://doi.org/10.1108/JKM-09-2021-0691> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Industry 4.0 technologies as enablers of Lean and Agile Supply Chain Strategies : an exploratory investigation

Raji, Ibrahim; **Ševtšenko, Eduard;** Rossi, Tommaso; Strozzi, Fernanda The international journal of logistics management 2021 / p. 1150-1189 : ill <https://doi.org/10.1108/IJLM-04-2020-0157> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The influence of institutional conditions on firms' process innovation – evidence from firms based on a multi-country analysis

Durst, Susanne; Leyer, Michael The Bottom Line 2022 / p. 161-184 <https://doi.org/10.1108/BL-11-2021-0105> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Insights into the use of theories in knowledge hiding studies : a systematic review

Tokyzhanova, Talshyn; Durst, Susanne Vine journal of information and knowledge management systems 2025 / p. 1002-1030 <https://doi.org/10.1108/VJKMS-11-2023-0303>

Institutional pressures and the role of the state in designing the financial accounting and reporting model in Estonia

Alver, Lehte; Alver, Jaan; Talpas, Liis Accounting in Central and Eastern Europe 2013 / p. 91-120 [https://doi.org/10.1108/s1479-3563\(2013\)0000013009](https://doi.org/10.1108/s1479-3563(2013)0000013009) [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

International banks' CSR disclosures after the 2008 crisis

Laidroo, Laivi; Sokolova, Maia Baltic journal of management 2015 / p. 270-294 : tab <https://doi.org/10.1108/BJM-08-2014-0128> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Investigating the drop-out rate from a BIM course

Puust, Raido; Lill, Irene; Liias, Roode Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 325-333 <https://doi.org/10.1108/S2516-285320190000002020>

Investigating the impact of the dynamics of entrepreneurial intentions on ventures' formalization

Yana Mbena, Jacques; **Durst, Susanne;** Kraus, Sascha; Viala, Celine Journal of Entrepreneurship in Emerging Economies 2024 / p. 1555-1581 <https://doi.org/10.1108/JEEE-01-2023-0007> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The invisible leash: when human brands hijack corporate brands' consumer relationships

Giertz, Johann N.; **Hollebeek, Linda Desiree;** Weiger, Welf Hermann; Hammerschmidt, Maik Journal of Service Management 2022 / p. 485-495 <https://doi.org/10.1108/JOSM-06-2021-0211> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge cannibalism in the European ICT sector

Kiisk, Valeria; Rungi, Mait The learning organization 2020 / p. 305-319 <https://doi.org/10.1108/TLO-01-2019-0003> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge leakage through social networks : a review of existing gaps, strategies for mitigating potential risk factors and future research direction

Foli, Samuel; Timiyo, Adobi Jessica VINE Journal of Information and Knowledge Management Systems 2023 <https://doi.org/10.1108/VJKMS-12-2021-0313> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge management in SMEs : a follow-up literature review

Durst, Susanne; Edvardsson, Ingi Runar; **Foli, Samuel** Journal of knowledge management 2023 / p. 25-58 : ill <https://doi.org/10.1108/JKM-04-2022-0325> <https://www.emerald.com/insight/content/doi/10.1108/JKM-04-2022-0325/full/pdf> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge management in the age of generative artificial intelligence - from SECI to GRAI

Boehm, Karsten; **Durst, Susanne** Vine journal of information and knowledge management systems 2025 / 16 p <https://doi.org/10.1108/VJKMS-10-2024-0357>

Knowledge networks and the nature of knowledge relationships of innovative rural SMEs

Reidolf, Merli European journal of innovation management 2016 / p. 317-336 : ill <https://doi.org/10.1108/EJIM-06-2015-0043> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge retention in oil and gas industry - the case of contract workforce

Sumbal, Muhammad Saleem Ullah Khan; Irfan, Irfan; **Durst, Susanne**; Sahibzada, Umar Farooq; Waseem, Muhammad Adnan; Tsui, Eric Kybernetes 2023 / p. 1552-1571 <https://doi.org/10.1108/K-06-2021-0458> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge risk prevention strategies for handling new technological innovations in small businesses

Temel, Serdal; **Durst, Susanne** Vine journal of information and knowledge management systems 2020 / p. 655-673 : ill <https://doi.org/10.1108/VJKMS-10-2019-0155> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Language skills in an ethnically segmented labour market : Estonia 1989–2012

Bormann, Sven-Kristjan; **Ridala, Svetlana**; Toomet, Ott-Siim International journal of manpower 2019 / p. 304–327 : ill <https://doi.org/10.1108/IJM-06-2017-0115> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Library employees' attitudes towards the measurement and appraisal of their work performance : study in Estonian university libraries

Kont, Kate-Riin; Jantson, Signe Library management 2013 / p. 521-537 : ill <https://doi.org/10.1108/LM-08-2012-0051> [Journal metrics at Scopus](#) [Article at Scopus](#)

The link between supply chain risk management and innovation performance in SMEs in turbulent times

Foli, Samuel; **Durst, Susanne**; Temel, Serdal Journal of Entrepreneurship in Emerging Economies 2024 / p. 626-648 : ill <https://doi.org/10.1108/JEEE-03-2022-0084> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Low interest rate environment: inventory management in Finland and Baltic States

Hilmola, Olli-Pekka Kristian; Li, Weidong; **Tolli, Andres** International journal of productivity and performance management 2020 / p. 544-566 : ill <https://doi.org/10.1108/IJPPM-10-2019-0480> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Luck and skill in the performance of global equity funds in Central and Eastern Europe

Tapver, Triinu Managerial finance 2023 / p. 597-619 : ill <https://doi.org/10.1108/MF-01-2022-0051> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Macroeconomic and macro-financial factors as leading indicators of non-performing loans: Evidence from the EU countries

Staehr, Karsten; Uusküla, Lenno Journal of economic studies 2021 / p. 720-740 <https://doi.org/10.1108/JES-03-2019-0107> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Managing an ageing healthcare workforce : a systematic literature review

Kurashvili, Mari; Reinhold, Karin; **Järvis, Marina** Journal of Health Organization and Management 2023 / p. 116-132 <https://doi.org/10.1108/JHOM-11-2021-0411> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Mandatory annual report filings of private companies – why late or missing?

Laidroo, Laivi; Küttim, Merle; Rumma, Kirsti; Siimann, Paavo; **Avarmaa, Mari** Baltic journal of management 2024 / p. 123-144 <https://doi.org/10.1108/BJM-11-2022-0431> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A Markov Switching SVAR analysis on the relationship between exchange rate changes and stock returns in China

Cuestas, Juan Carlos; Tang, Bo International journal of emerging markets 2020 / p. 625-642 : ill <https://doi.org/10.1108/IJOEM-06-2019-0463> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Maximizing and personalizing e-learning support for students with different backgrounds and preferences

Mironova, Olga; Amitan, Irina; Vendelin, Jelena; Vilipõld, Jüri; Saar, Merike Interactive technology and smart education 2016 / p. 19-35 : ill <https://doi.org/10.1108/ITSE-09-2015-0025> [Journal metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Model for smart, self-learning and adaptive resilience building

Kaklauskas, Arturas; **Lill, Irene**; Amaratunga, Dilanthi; Ubarte, Ieva Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 315–324 : ill <https://doi.org/10.1108/S2516-285320190000002017>

Modelling anisotropy in non-oriented electrical steel sheet using vector Jiles-Atherton model

Upadhaya, Brijesh; Martin, Florian; Rasilo, Paavo; Handgruber, Paul; **Belahcen, Anouar**; Arkkio, Antero COMPEL : The international journal for computation and mathematics in electrical and electronic engineering 2017 / p. 764-773 : ill <https://doi.org/10.1108/COMPEL-09-2016-0399> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Navigating knowledge hiding: perspectives from hiders and targets in group settings

Tokyzhanova, Talshyn; Durst, Susanne The Bottom Line 2025 <https://doi.org/10.1108/BL-11-2024-0191>

Navigating the turnover-knowledge loss nexus: does industry-specific difference matter?

Farooq, Rayees; Durst, Susanne Vine journal of information and knowledge management systems 2025 / 25 p
<http://doi.org/10.1108/VJKMS-01-2024-0005> <https://www.emerald.com/insight/content/doi/10.1108/vjikms-01-2024-0005/full/html>

Negotiating conflict resolution from “the eye of the storm”

Miller, Leon International journal of conflict management 2017 / p. 166-181 <https://doi.org/10.1108/IJCM-09-2015-0059> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A new organisation of public administration: from internal to external control

Reichborn-Kjennerud, Kristin; Carrington, Thomas; **Taro, Külli** Bureaucracy and society in transition : comparative perspectives 2018 / p. 225-244 <https://doi.org/10.1108/S0195-631020180000033015> <https://books.emeraldinsight.com/resources/pdfs/chapters/9781787432840-TYPE23-NR2.pdf> [Article collection metrics at Scopus](#) [Article at Scopus](#)

Organizational learning of higher education institutions : the case of Estonia

Voolaid, Karen; Ehrlich, Üllas The learning organization 2017 / p. 340-354 : tab <https://doi.org/10.1108/TLO-02-2017-0013> [Journal metrics at Scopus](#) [Article at Scopus](#)

Organizational performance evaluation and performance paradox in CCI organizations

Sassi, Marge; Pihlak, Ülle; Birnkraut, Gesa International Journal of Productivity and Performance Management 2022 / p. 2009 - 2030
<https://doi.org/10.1108/JPPM-08-2019-0399> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

An overview of BIM adoption in the construction industry : benefits and barriers

Ullah, Kaleem; **Lill, Irene**; Witt, Emlyn David Qivitoq Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia 2019 / p. 297-303 <https://doi.org/10.1108/S2516-285320190000002052>

Perceptions of unreported economic activities in Baltic firms : individualistic and non-individualistic motives

Meriküll, Jaanika; Rõõm, Tairi; Staehr, Karsten (Dis)honesty in management : manifestations and consequences 2013 / p. 85-125 : tab [https://doi.org/10.1108/S1877-6361\(2013\)0000010009](https://doi.org/10.1108/S1877-6361(2013)0000010009) [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Peruvian small and medium-sized enterprises and COVID-19 : time for a new start!

Durst, Susanne; Palacios Acuache, Mariano Martin Genaro; Bruns, Guido Journal of Entrepreneurship in Emerging Economies 2021 / p. 648-672 <https://doi.org/10.1108/JEEE-06-2020-0201> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A plea for responsible and inclusive knowledge management at the world level

Durst, Susanne VINE Journal of Information and Knowledge Management Systems 2024 / p. 211-219 <https://doi.org/10.1108/VJKMS-09-2021-0204> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Proceedings of the 10th Nordic Conference on Construction Economics and Organization (CEO 2019), May 7-8, 2019, Tallinn, Estonia

2019 <https://doi.org/10.1108/S2516-285320190000002069>

Promoting building materials that have lower embodied carbon and energy in public procurements : experience from Estonia

Rebane, Kristel; Reihan, Alvina Management of environmental quality : an international journal 2016 / p. 722-739 : ill
<https://doi.org/10.1108/MEQ-07-2015-0154> [Journal metrics at Scopus](#) [Article at Scopus](#)

Quality of higher education : international students' satisfaction and learning experience

Lapina, Inga; Roga, Renate; Mürsepp, Peeter International journal of quality and service sciences 2016 / p. 263-277 : ill
<https://doi.org/10.1108/IJQSS-04-2016-0029> [Journal metrics at Scopus](#) [Article at Scopus](#)

Relative complex permittivity and its dependence on frequency

Giannoukos, Georgios; Min, Mart; Rang, Toomas World journal of engineering 2017 / p. 532-537 : ill <https://doi.org/10.1108/WJE-01-2017-0007> [Journal metrics at Scopus](#) [Article at Scopus](#)

Relaxation of employment protection and labour reallocation

Malk, Liina International journal of manpower 2014 / p. 898-926 : ill <https://doi.org/10.1108/IJM-11-2013-0253> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Reliability based design method for buckling of steel columns in fire

Kervalishvili, Andrei; Talvik, Ivar Journal of Structural Fire Engineering 2020 / p. 167 - 187 <https://doi.org/10.1108/JSFE-12-2018-0041> [Journal metrics at Journal](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Religious social action and its organizational profiles : study conducted in the context of southern European welfare states

Belzunegui Eraso, Ángel; Duenas Cid, David; Pastor Gosálbez, Inma Journal of Organizational Ethnography 2019 / p. 95-108 <https://doi.org/10.1108/JOE-04-2018-0025> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of customer experience in the perceived value–word-of-mouth relationship

Kuppelwieser, Volker G.; Klaus, Philipp; Manthiou, Aikaterini; Hollebeek, Linda Desiree Journal of services marketing 2022 / p. 364-378 : ill <https://doi.org/10.1108/JSM-11-2020-0447> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of recommender systems in fostering consumers' long-term platform engagement

Maslowska, Ewa; Malthouse, Edward C.; Hollebeek, Linda Desiree Journal of Service Management 2022 / p. 721-732 <https://doi.org/10.1108/JOSM-12-2021-0487> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Root causes of positive emotion at work

Lääne, Kristjan; Aczel, Balazs; Dickinson, Anthony; Teichmann, Mare Individual sources, dynamics, and expressions of emotion 2013 / p. 9-22 : ill

Small countries facing the technological revolution: fostering synergies between economic complexity and foresight research

Tiits, Marek; Karo, Erkki; Kalvet, Tarmo Competitiveness Review 2024 / 23 p <https://doi.org/10.1108/CR-03-2023-0051>

Sociotechnical factors and Industry 4.0 : an integrative perspective for the adoption of smart manufacturing technologies

Marcon, Érico; Soliman, Marlon; Gerstlberger, Wolfgang Dieter; Frank, Alejandro G. Journal of Manufacturing Technology Management 2022 / p. 259-289 : ill <https://doi.org/10.1108/JMTM-01-2021-0017> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Special Issue : Engaging Customers in an Evolving Technological Environment

European Journal of Marketing

2019 <https://www.emerald.com/insight/publication/issn/0309-0566/vol/53/iss/9>

A taxonomy of knowledge risks for healthcare organizations

Hammoda, Basel Osama Sayed Ahmed; Durst, Susanne Vine journal of information and knowledge management systems 2022 / p. 354-372 <https://doi.org/10.1108/VJKMS-07-2021-0114> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Telepresence robots from the perspective of psychology and educational sciences

Virkus, Sirje; Leoste, Janika; Marmor, Kristel; Kasuk, Tiina; Talisainen, Aleksei Information and Learning Science 2023 / p. 48-69 <https://doi.org/10.1108/ILS-09-2022-0106> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Testing times : governing a pandemic with numbers

Salman, Ahmad; Connolly, Ciaran; Demirag, Istemihan Sefik Accounting, auditing & accountability journal 2021 / p. 1362-1375 <https://doi.org/10.1108/AAAJ-08-2020-4863> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The effect of social commerce attributes on customer engagement: an empirical investigation

Busalim, Abdelsalam; Hollebeek, Linda Desiree; Lynn, Theo Internet research 2023 / p. 187-214 <https://doi.org/10.1108/INTR-03-2022-0165> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The Great Leveraging in the European crisis countries : domestic credit and net foreign liabilities

Cuestas, Juan Carlos; Staehr, Karsten Journal of economic studies 2017 / p. 895-910 : ill <https://doi.org/10.1108/JES-12-2016-0268> [Journal metrics at Scopus](#) [Article at Scopus](#)

The impact of capabilities on performance

Rungi, Mait Industrial management & data systems 2014 / p. 241-257 : ill <https://doi.org/10.1108/IMDS-04-2013-0202> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The interaction between housing prices and housing credit: evidence from a country with rapid credit accumulation
Cuestas, Juan Carlos; Kukk, Merike Journal of economic studies 2021 / p. 191-209 <https://doi.org/10.1108/JES-11-2019-0519> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The pervasive role of accounting and accountability during the COVID-19 emergency
Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; Demirag, Istemihan Sefik Accounting, auditing & accountability journal 2022 / p. 1-19 <https://doi.org/10.1108/AAAJ-10-2021-5493> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of spatial and non-spatial forms of proximity in knowledge transfer : a case of technical university
Küttim, Merle European journal of innovation management 2016 / p. 468-491 : tab <https://doi.org/10.1108/EJIM-12-2015-0126> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A theoretical and methodological framework for social economic value theory
Miller, Leon Monroe International journal of social economics 2017 / p. 169-180 <https://doi.org/10.1108/IJSE-12-2014-0257> [Journal metrics at Scopus](#) [Article at Scopus](#)

Theoretical rigor of customer experience scales: a systematic review and a roadmap for researchers
Hollebeek, Linda; Sarstedt, Marko; Menidjel, Choukri; Urbonavicius, Sigita; Dikcius, Vytautas Marketing intelligence and planning 2024 / p. 1464-1493 : ill <https://doi.org/10.1108/MIP-06-2024-0413> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Three decades, four phases : public administration development in Central and Eastern Europe, 1989-2017
Randma-Liiv, Tiina; Drechsler, Wolfgang International journal of public sector management 2017 / p. 595-605 <https://doi.org/10.1108/IJPSM-06-2017-0175> [Journal metrics at Scopus](#) [Article at Scopus](#)

Total interpretive structural modelling (TISM) and MICMAC approach in analysing knowledge risks in ICT-supported collaborative project
Foli, Samuel Vine journal of information and knowledge management systems 2022 / p. 394-410 <https://doi.org/10.1108/VJKMS-09-2021-0205> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Toward an understanding of strategic control at a distance in public service delivery
Ahmad, Salman; Connolly, Ciaran; Demirag, Istemihan Sefik Accounting, auditing & accountability journal 2021 / p. 558-590 : ill <https://doi.org/10.1108/AAAJ-12-2018-3786> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Understanding knowledge hiding in organizations: a bibliometric analysis of research trends between 2005 and 2022
Farooq, Rayees; Durst, Susanne Global knowledge memory and communication 2023 / 47 p. : ill <https://doi.org/10.1108/GKMC-04-2023-0133> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Understanding the effects of firms' unresponsiveness on social media toward customer feedback on customers' engagement : the impact of ethnicity
Bozkurt, Siddik; Gligor, David; Hollebeek, Linda Desiree; Sumlin, Cameron Journal of research in interactive marketing 2025 / p. 59-75 <https://doi.org/10.1108/JRIM-09-2023-0317>

Unveiling success factors for implementing and sustaining circular economy practices in small and medium-sized firms : multi-level perspective
Ahmadov, Tarlan; Durst, Susanne; Gerstlberger, Wolfgang Dieter The Bottom Line 2025 / p. 71-98 <https://doi.org/10.1108/BL-12-2023-0320>

Urban planning principles of nearly zero-energy residential buildings in Estonia
Voll, Hendrik; Thalfeldt, Martin; De Luca, Francesco; Kurnitski, Jarek; Olesk, Timo Management of environmental quality - an international journal 2016 / p. 634-648 : ill <https://doi.org/10.1108/meq-05-2015-0101> [Journal metrics at Scopus](#) [Article at Scopus](#)

The "Venice syndrome" in Tallinn Old Town
Talk, Triin; Ojamäe, Liis; Paadam, Katrin; Alatalu, Riin Journal of cultural heritage management and sustainable development 2023 / 25 p. : ill <https://doi.org/10.1108/JCHMSD-03-2022-0046> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

What matters with PMS? Critical check points in the success of PMS
Kadak, Tarmo; Laitinen, Erkki K. Performance measurement and management control : contemporary issues 2016 / p. 111-140 : ill <https://doi.org/10.1108/S1479-351220160000031004>

When would creative R&D employees like to work?
Hazak, Aaro; Ruubel, Raul; Virkebau, Marko International Journal of Organizational Analysis 2019 / p. 596 - 612 <https://doi.org/10.1108/JOA-04-2018-1409> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Why switch? The role of customer variety-seeking and engagement in driving service switching intention

Menidjel, Choukri; **Hollebeek, Linda Desiree**; Urbonavicius, Sigitas; Sigurdsson, Valdimar Journal of services marketing 2023 / p. 592-605 <https://doi.org/10.1108/JSM-04-2022-0122> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Videogames-as-a-service : converting freemium- to paying-users through pop-up advertisement value

Hussain, Ali; Abbasi, Amir Zaib; **Hollebeek, Linda Desiree**; Schultz, Carsten D.; Ting, Ding Hooi; Wilson, Bradley Journal of services marketing 2022 / p. 398–415 : ill <https://doi.org/10.1108/JSM-05-2020-0164> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Virtual enterprise formation in the context of a sustainable partner network

Poliantšikov, Igor; Ševtšenko, Eduard; Karaulova, Tatjana; Kangilaski, Taivo; Camarinha-Matos, Luis M. Industrial management & data systems 2017 / p.1446-1468 : ill <https://doi.org/10.1108/IMDS-07-2016-0274> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Wrong, but not failed? A study of unexpected events and project performance in 21 engineering projects

Wied, Morten; Oehmen, Josef; Welo, Torgeir; **Pikas, Ergo** International journal of managing projects in business 2021 / p. 1290-1313 <https://doi.org/10.1108/IJMPB-08-2020-0270> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)