

Business satisfaction with e-government services in Baltic Sea region

Kindel, Kristiina; Ritso, Valter; Venesaar, Urve Databases and information systems VIII : selected papers from the Eleventh International Baltic Conference, DB&IS 2014 2014 / p. 217-230 : ill <https://doi.org/10.3233/978-1-61499-458-9-217> [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Citizens' readiness for proactive public services : a case study from Azerbaijan

Khasmammadli, Gasim; Erlenheim, Regina ICEGOV '22 : proceedings of the 15th International Conference on Theory and Practice of Electronic Governance 2022 / p. 408-415 : ill <https://doi.org/10.1145/3560107.3560170> [Conference proceedings at Scopus](#) [Article at Scopus](#)

Composition of services on hierarchical service models

Maigre, Riina; Tõugu, Enn Proceedings of the 21th [i. e. 21st] European-Japanese Conference on Information Modelling and Knowledge Bases : EJC2011 : Tallinn, Estonia, June 06-10, 2011. Vol. 1 2011 / p. 164-183 : ill <https://ccdcoc.org/library/publications/composition-of-services-on-hierarchical-service-models/>

Enterprises' satisfaction with e-government : a case of countries in Baltic Sea Region

Kindel, Kristiina; Ritso, Valter; Venesaar, Urve Databases and Information Systems : proceedings of the 11th International Baltic Conference, Baltic DB&IS 2014 : Tallinn, Estonia, 8-11 June, 2014 2014 / p. 203-214 : ill