

**Argielamusi [Võrguteavik] : laagri- ja elamuspõhine argipäevade pereteenus sotsiaalse kogemuse tootjana : analüütiline ülevaade**

**Leppiman, Anu** 2010 [http://www.ester.ee/record=b2613433\\*est](http://www.ester.ee/record=b2613433*est)

**Designing a business service experience : customer's perspective on value co-creation**

**Kukk, Jana; Leppiman, Anu;** Pohjola, Anneli Research in economics and business : Central and Eastern Europe 2014 / p. 51-64 : ill

**Old-age digital exclusion as a policy challenge in Estonia and Finland**

**Leppiman, Anu; Riivits-Arkonsuo, Iivi;** Pohjola, Anneli Social Exclusion in Later Life: Interdisciplinary and Policy Perspectives 2021 / p. 464-477 <https://www.amazon.com/Social-Exclusion-Later-Life-Interdisciplinary/dp/3030514056> [https://doi.org/10.1007/978-3-030-51406-8\\_32](https://doi.org/10.1007/978-3-030-51406-8_32)