

Designing effective Chatbot solutions for the public sector: A case study from Ukraine

Petriv, Yulia; Erlenheim, Regina; Tsap, Valentyna; Pappel, Ingrid; Draheim, Dirk Electronic Governance and Open Society: Challenges in Eurasia : 6th International Conference, EGOSE 2019, St.Petersburg, Russia, November 13-14, 2019 : Proceedings 2020 / p. 320-335 https://doi.org/10.1007/978-3-030-39296-3_24 [Conference proceeding at Scopus](#) [Article at Scopus](#)

On sustainability and its perceptions: presenting the results of the first national survey on Sustainable Development Goals and its understanding by Vietnamese youth

Polese, Abel; Phuong, Don Thuan; Kerikmäe, Tanel; Ramiro Troitino, David Rivista di studi sulla sostenibilita 2018 / p. 49-69 <https://doi.org/10.3280/RISS2018-001006> [Journal metrics at Scopus](#) [Article at Scopus](#)

People-centric and inclusive approach to planning of smart cities

Jakonen, Olli Ilmari CSID Journal of infrastructure development 2023 / p. 124-137 <https://doi.org/10.7454/jid.v6.i1.1087>

Smart governance in urban mobility process

Soe, Ralf-Martin Science and Technologies for Smart Cities : 6th EAI International Conference, SmartCity360°, Virtual Event, December 2-4, 2020 : proceedings 2021 / p. 542-552 https://doi.org/10.1007/978-3-030-76063-2_36 [Conference Proceedings at Scopus](#) [Article at Scopus](#)

The potential impacts of digital technologies on co-production and co-creation

Lember, Veiko; Brandsen, Taco; Tõnurist, Piret Public management review 2019 / p. 1665-1686 <https://doi.org/10.1080/14719037.2019.1619807> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

3D visualisations for communicative urban and landscape planning : What systematic mapping of academic literature can tell us of their potential?

Salla, Eilola; Jaalama, Kaisa; **Kangassalo, Petri; Nummi, Pilvi; Staffans, Aija**; Fagerholm, Nora Landscape and urban planning 2023 / art. 104716 <https://doi.org/10.1016/j.landurbplan.2023.104716> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)