

Accounting, management and accountability in times of crisis : lessons from the COVID-19 pandemic

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting auditing & accountability journal 2021 / p. 1305-1319 <https://doi.org/10.1108/AAAJ-05-2021-5279> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Alternative frameworks for measuring credit gaps and setting countercyclical capital buffers : [journal article]

Reigl, Nicolas Andreas; Uusküla, Lenno Journal of financial economic policy 2021 / p. 161-179 : ill <https://doi.org/10.1108/JFEP-04-2019-0070> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Appearance-based discrimination against young women in the workplace

Lämsä, Anna-Maija; **Ojasoo, Merle**; Jyrkinen, Marjut; Pučetaite, Raminta Qualitative research in organizations and management 2023 / p. 125-141 <https://doi.org/10.1108/QROM-02-2022-2292> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Are small- and medium-sized enterprises more likely to innovate when facing informal competition? Evidence from Kazakhstan

Aguzzi, Tommaso; Ianole-Calin, Rodica; **Durst, Susanne** International journal of sociology and social policy 2024 / p. 499-515 <https://doi.org/10.1108/IJSSP-11-2023-0303>

Assessing the impact of market logic and long-term strategic plans of top management in share buyback decisions

Demirag, Istemihan Sefik; **Kungwal, Thanamas**; **Bakkar, Yassine** Managerial finance 2022 / p. 392-408 <https://doi.org/10.1108/MF-07-2021-0336> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Blockchain-based applications in shipping and port management : a literature review towards defining key conceptual frameworks

Tsiulin, Sergey; Hegner Reinau, Kristian; **Hilmola, Olli-Pekka Kristian**; Goryaev, Nikolay; Karam, Ahmed International journal of productivity and performance management 2020 / p. 201-224 <https://doi.org/10.1108/RIBS-04-2019-0051>

Charting the intellectual structure of customer experience research

Kumar, Prashant; **Hollebeek, Linda Desiree**; Kar, Arpan Kumar; **Kukk, Jana** Marketing Intelligence & Planning 2023 / p. 31-47 <https://doi.org/10.1108/MIP-05-2022-0185> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A comparative study of market potential for logistics outsourcing in Estonia and Finland

Solakivi, Tomi; **Kiisler, Ain**; **Hilmola, Olli-Pekka Kristian** Journal of Global Operations and Strategic Sourcing 2022 / p. 79-95 <https://doi.org/10.1108/JGOSS-01-2021-0004> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Consumer engagement with self-driving cars : a theory of planned behavior-informed perspective

Hollebeek, Linda Desiree; Menidjel, Choukri; Itani, Omar S.; Clark, Moira K.; Sigurdsson, Valdimar Asia Pacific Journal of Marketing and Logistics 2023 / p. 2029-2046 <https://doi.org/10.1108/APJML-08-2022-0654> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Credit-to-GDP ratios – non-linear trends and persistence: evidence from 44 OECD economies

Cuestas, Juan Carlos; Gil-Alana, Luis Alberiko; Malmierca, María Journal of economic studies 2023 / p. 448-463 <https://doi.org/10.1108/JES-12-2021-0637> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Crisis leadership : what do we know by now?

Durst, Susanne; Dinler, Ezgi; Ulvenblad, Pia Tourism Risk 2022 / p. 21–38 <https://doi.org/10.1108/978-1-80117-708-520221003>

Customer value, customer engagement, and customer-based brand equity in the context of a digital payment app

Bapat, Dhananjay; **Hollebeek, Linda Desiree** Marketing Intelligence & Planning 2023 / p. 837 - 853 <https://doi.org/10.1108/MIP-09-2022-0417> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Do balanced budget practices of U.S. states make sense? Alternatives from the Eurozone

Douglas, James W.; **Raudla, Ringa** Journal of public budgeting accounting & financial management 2024 / p. 217-233 <https://doi.org/10.1108/JPBAFM-09-2023-0168>

Do you want to retain your relevant knowledge? The role of contextual factors in the banking sector

Sumbal, Muhammad Saleem Ullah Khan; Ključnikov, Aleksandr; **Durst, Susanne**; Ferraris, Alberto; Saeed, Labeeqa Journal of knowledge management 2023 / p. 2414 - 2433 <https://doi.org/10.1108/JKM-02-2022-0128> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at Scopus](#)

Dynamics of digital change – measuring the digital transformation and its impacts on the innovation activities of SMEs

Escobarragan, Kevin; Hassan, Sohaib S.; Meisner, Konrad; **Bzhalava, Levan** European journal of innovation management 2024 / 24 p <https://doi.org/10.1108/EJIM-05-2023-0432>

Editorial: Debts, deficits, and inflation : prescriptions for the future

Raudla, Ringa; Douglas, James W. Journal of public budgeting accounting & financial management 2024 / p. 195-199
<https://doi.org/10.1108/JPBAM-04-2024-206>

Exploring a customer engagement spillover effect on social media: the moderating role of customer conscientiousness

Hollebeek, Linda Desiree; Kulikovskaja, Viktorija; Hubert, Marco; Grunert, Klaus G. Internet research 2023 / p. 1573-1596
<https://doi.org/10.1108/INTR-08-2021-0619> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Exploring digital sustainability of/through Estonia's e-residency: Africa's case and the importance of culture for sustainability

Abaku, Tamunonengiyeofori; Calzati, Stefano; Masso, Anu Digital Policy, Regulation and Governance 2021 / p. 300-313
<https://doi.org/10.1108/DPRG-10-2020-0153> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Find your limits and break them! Nurturing students' entrepreneurship competence through innovative teaching methods and self-assessment

Antonelli, Gilda; **Venesaar, Urve;** Riviezzo, Angelo; **Kallaste, Marianne;** Dorozynski, Tomasz Journal of enterprising communities 2024 / p. 29-48 <https://doi.org/10.1108/JEC-10-2022-0148>

Framing intellectual capital for elite athletes

Aprile, Roberto; Nicolliello, Mario; **Durst, Susanne** Journal of Intellectual Capital 2022 / 17 p <https://doi.org/10.1108/JIC-05-2021-0126>
[Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

From knowledge to wisdom : will wisdom management replace knowledge management?

Jakubik, Maria; **Müürsepp, Peeter** European Journal of Management and Business Economics 2022 / p. 367-389
<https://doi.org/10.1108/EJMBE-07-2021-0219> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The future of public sector accounting research. A polyphonic debate

Grossi, Giuseppe; Steccolini, Ileana; Adhikari, Pawan; Brown, Judy; Christensen, Mark; Cordery, Carolyn; Ferry, Laurence; Lassou, Philippe; McDonald III, Bruce; **Raudla, Ringa;** Sicilia, Mariafrancesca; Vinnari, Eija Qualitative Research in Accounting & Management 2023 / p. 1-37 <https://doi.org/10.1108/QRAM-09-2022-0135> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The impact of knowledge risk management on sustainability

Zieba, Malgorzata; **Durst, Susanne;** Hinteregger, Christoph Journal of Knowledge Management 2022 / p. 234-258
<https://doi.org/10.1108/JKM-09-2021-0691> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The influence of institutional conditions on firms' process innovation – evidence from firms based on a multi-country analysis

Durst, Susanne; Leyer, Michael The Bottom Line 2022 / p. 161-184 <https://doi.org/10.1108/BL-11-2021-0105> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Investigating the impact of the dynamics of entrepreneurial intentions on ventures' formalization

Yana Mbeni, Jacques; **Durst, Susanne;** Kraus, Sascha; Viala, Celine Journal of Entrepreneurship in Emerging Economies 2023
<https://doi.org/10.1108/JEEE-01-2023-0007> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge leakage through social networks : a review of existing gaps, strategies for mitigating potential risk factors and future research direction

Foli, Samuel; Timiyo, Adobi Jessica VINE Journal of Information and Knowledge Management Systems 2023
<https://doi.org/10.1108/VJKMS-12-2021-0313> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge management in SMEs : a follow-up literature review

Durst, Susanne; Edvardsson, Ingi Runar; **Foli, Samuel** Journal of knowledge management 2023 / p. 25-58 : ill
<https://doi.org/10.1108/JKM-04-2022-0325> <https://www.emerald.com/insight/content/doi/10.1108/JKM-04-2022-0325/full/pdf> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Knowledge retention in oil and gas industry - the case of contract workforce

Sumbal, Muhammad Saleem Ullah Khan; Irfan, Irfan; **Durst, Susanne;** Sahibzada, Umar Farooq; Waseem, Muhammad Adnan; Tsui, Eric Kybernetes 2023 / p. 1552-1571 <https://doi.org/10.1108/K-06-2021-0458> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Luck and skill in the performance of global equity funds in Central and Eastern Europe

Tapver, Triinu Managerial finance 2023 / p. 597-619 : ill <https://doi.org/10.1108/MF-01-2022-0051> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Macroeconomic and macro-financial factors as leading indicators of non-performing loans: Evidence from the EU countries

Staeher, Karsten; Uusküla, Lenno Journal of economic studies 2021 / p. 720-740 <https://doi.org/10.1108/JES-03-2019-0107> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Managing an ageing healthcare workforce : a systematic literature review

Kurashvili, Mari; Reinhold, Karin; Järvis, Marina Journal of Health Organization and Management 2023 / p. 116-132
<https://doi.org/10.1108/JHOM-11-2021-0411> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Mandatory annual report filings of private companies – why late or missing?

Laidroo, Laivi; Küttim, Merle; Rumma, Kirsti; Siimann, Paavo; Avarmaa, Mari Baltic journal of management 2024 / p. 123-144
<https://doi.org/10.1108/BJM-11-2022-0431>

Peruvian small and medium-sized enterprises and COVID-19 : time for a new start!

Durst, Susanne; Palacios Acuache, Mariano Martin Genaro; Bruns, Guido Journal of Entrepreneurship in Emerging Economies 2021 / p. 648-672 <https://doi.org/10.1108/JEEE-06-2020-0201> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A plea for responsible and inclusive knowledge management at the world level

Durst, Susanne VINE Journal of Information and Knowledge Management Systems 2023 <https://doi.org/10.1108/VJKMS-09-2021-0204> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The role of customer experience in the perceived value–word-of-mouth relationship

Kuppelwieser, Volker G.; Klaus, Philipp; Manthiou, Aikaterini; **Hollebeek, Linda Desiree** Journal of services marketing 2022 / p. 364-378 : ill <https://doi.org/10.1108/JSM-11-2020-0447> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Small countries facing the technological revolution: fostering synergies between economic complexity and foresight research

Tiits, Marek; Karo, Erkki; Kalvet, Tarmo Competitiveness Review 2024 / 23 p <https://doi.org/10.1108/CR-03-2023-0051>

Sociotechnical factors and Industry 4.0 : an integrative perspective for the adoption of smart manufacturing technologies

Marcon, Érico; Soliman, Marlon; **Gerstlberger, Wolfgang Dieter**; Frank, Alejandro G. Journal of Manufacturing Technology Management 2022 / p. 259-289 : ill <https://doi.org/10.1108/JMTM-01-2021-0017> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Special Issue : Engaging Customers in an Evolving Technological Environment

European Journal of Marketing

2019 <https://www.emerald.com/insight/publication/issn/0309-0566/vol/53/iss/9>

A taxonomy of knowledge risks for healthcare organizations

Hammoda, Basel Osama Sayed Ahmed; Durst, Susanne Vine journal of information and knowledge management systems 2022 / p. 354-372 <https://doi.org/10.1108/VJKMS-07-2021-0114> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The effect of social commerce attributes on customer engagement: an empirical investigation

Busalim, Abdelsalam; **Hollebeek, Linda Desiree**; Lynn, Theo Internet research 2023 / p. 187-214 <https://doi.org/10.1108/INTR-03-2022-0165> [Journal metrics at Scopus](#) [Article at scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The pervasive role of accounting and accountability during the COVID-19 emergency

Leoni, Giulia; Lai, Alessandro; Stacchezzini, Riccardo; Steccolini, Ileana; Brammer, Stephen; Linnenluecke, Martina; **Demirag, Istemihan Sefik** Accounting, auditing & accountability journal 2022 / p. 1-19 <https://doi.org/10.1108/AAAJ-10-2021-5493> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Total interpretive structural modelling (TISM) and MICMAC approach in analysing knowledge risks in ICT-supported collaborative project

Foli, Samuel Vine journal of information and knowledge management systems 2022 / p. 394-410 <https://doi.org/10.1108/VJKMS-09-2021-0205> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Understanding knowledge hiding in organizations: a bibliometric analysis of research trends between 2005 and 2022

Farooq, Rayees; **Durst, Susanne** Global knowledge memory and communication 2023 / 47 p. : ill <https://doi.org/10.1108/GKMC-04-2023-0133> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Understanding the effects of firms' unresponsiveness on social media toward customer feedback on customers' engagement : the impact of ethnicity

Bozkurt, Siddik; Gligor, David; **Hollebeek, Linda Desiree**; Sumlin, Cameron Journal of research in interactive marketing 2024 <https://doi.org/10.1108/JRIM-09-2023-0317>

Why switch? The role of customer variety-seeking and engagement in driving service switching intention

Menidjel, Choukri; **Hollebeek, Linda Desiree**; Urbonavicius, Sigitas; Sigurdsson, Valdimar Journal of services marketing 2023 / p. 592-605 <https://doi.org/10.1108/JSM-04-2022-0122> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Videogames-as-a-service : converting freemium- to paying-users through pop-up advertisement value

Hussain, Ali; Abbasi, Amir Zaib; **Hollebeek, Linda Desiree**; Schultz, Carsten D.; Ting, Ding Hooi; Wilson, Bradley Journal of services marketing 2022 / p. 398–415 : ill <https://doi.org/10.1108/JSM-05-2020-0164> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)