

**Application of journey mapping and crime scripting to the phenomenon of trolling**

**Sömer, Tiia;** Tiido, Anna; Sample, Char; Mitchener-Nissen, Timothy Proceedings of the 13th International Conference on Cyber Warfare and Security, ICCWS 2018 : National Defence University, Washington DC, USA, 6-9 March 2018 2018 / p. 465–473 : ill  
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**Are the current system engineering practices sufficient to meet cyber crime?**

**Buldas, Ahto;** Saarepera, Märt Human Aspects of Information Security, Privacy and Trust : 5th International Conference, HAS 2017 : held as part of HCI International 2017, Vancouver, BC, Canada, July 9–14, 2017 : proceedings 2017 / p. 451–463  
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**Utilising journey mapping and crime scripting to combat cyber crime**

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