

Analysis of driving public values of AI initiatives in government in Europe

Noordt, Colin van; Misuraca, Gianluca; **Mergel, Ines** Research Handbook on Public Management and Artificial Intelligence 2024 / p. 226-244 <https://doi.org/10.4337/9781802207347.00024> [Scopus](#)

Assessment of the use of artificial intelligence to support public services : methodology and roadmap

Veenstra, Anne Fleur van; Bodea, Gabriela; Timan, Tjerk; Misuraca, Gianluca; **Noordt, Colin Pascal van** EGOV-CeDEM-ePart-* 2020 : Ongoing Research, Practitioners, Posters, Workshops, and Projects at EGOV-CeDEM-ePart 2020 / p. 359 - 361 <https://ceur-ws.org/Vol-2797/paper37.pdf> [Conference Proceedings at Scopus](#) [Article at Scopus](#)

Flood data platform governance : identifying the technological and socio-technical approach(es) differences

Fadmastuti, Mahardika; Nowak, David; Crompvoets, Joep Environmental science & policy 2024 / art. 103938 <https://doi.org/10.1016/j.envsci.2024.103938> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

How online lurking contributes value to e-participation : a conceptual approach to evaluating the role of lurkers in e-participation

Edelmann, Noella; Krimmer, Robert Johannes; Parycek, Peter 2017 Fourth International Conference on eDemocracy & eGovernment (ICEDEG 2017) : Quito, Ecuador, 19-21 April 2017 / p. 86-93 <https://doi.org/10.1109/ICEDEG.2017.7962517>

Innovation or reinvention? A systematic and bibliometric review of public sector digital infrastructure

Lusi, Josephine; Lorenz, Birgy; **Pappel, Ingrid** Journal of Open Innovation Technology Market and Complexity 2025 / art. 100593 <https://doi.org/10.1016/j.joitmc.2025.100593>

Innovation procurement as key to cross-border ITS pilots

Soe, Ralf-Martin International journal of electronic governance 2020 / p. 387-403 : ill <https://doi.org/10.1504/IJEG.2020.112585> <https://doi.org/10.1504/IJEG.2020.10026305> [Journal metrics at Scopus](#) [Article at Scopus](#)

Mini-pilots public value framework for cities

Soe, Ralf-Martin Transport economics and management 2023 / p. 86-93 <https://doi.org/10.1016/j.team.2023.07.001>

OpenGovIntelligence framework - first release. OpenGovIntelligence Deliverable 2.1 [Online resource]

Kalampokis, Evangelos; Tarabanis, Konstantinos 2016 http://www.opengovintelligence.eu/downloads/deliverables/OGI_D2.1%20OpenGovIntelligence%20framework%201st%20release_v0.1.pdf

Systematic mapping of long-term urban challenges

Soe, Ralf-Martin; Sarv, Lill; Gasco-Hernandez, Mila Sustainability 2022 / art. 817 <https://doi.org/10.3390/su14020817> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The potential of design thinking and total quality management in creating public value

Vinni, Rauno NISPAcee journal of public administration and policy 2021 / 24 p. <https://doi.org/10.2478/nispa-2021-0011> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)