

Digital transformation in European public services : Complexities, challenges, and good practices

2025 <https://link.springer.com/book/9783031814242>

Extending the “Smart City” concept to small-to-medium sized Estonian municipalities: initiatives and challenges faced
Fröhlich, K. A.; Soe, Ralf-Martin; Maoneke, P.B.; Jain, K.; Pinomaa, A.; Nieminen, M. Information Systems : 19th European, Mediterranean, and Middle Eastern Conference, EMCIS 2022, Virtual Event, December 21–22, 2022 : proceedings 2023 / p. 264–276 https://doi.org/10.1007/978-3-031-30694-5_20 [Conference proceedings at Scopus](#) [Article at Scopus](#)

Innovation or reinvention? A systematic and bibliometric review of public sector digital infrastructure

Lusi, Josephine; Lorenz, Birgy; Pappel, Ingrid Journal of Open Innovation Technology Market and Complexity 2025 / art. 100593 <https://doi.org/10.1016/j.joitmc.2025.100593>

On existing trends towards creation of a holistic sociotechnical approach to e-Governance

Kosenkov, Oleksandr; Pappel, Ingrid; Draheim, Dirk Proceedings of the 12th International Conference on Theory and Practice of Electronic Governance (ICEGOV'19), Melbourne, Australia, April 3-5, 2019 2019 / p. 492–493 : ill <https://doi.org/10.1145/3326365.3326437> [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Pathfinder : e-Estonia as the β -version

Drechsler, Wolfgang eJournal of eDemocracy and open government = JeDEM 2018 / 22 p. : ill <https://doi.org/10.29379/jedem.v10i2.513>

PPPS'2023 - proactive and personalised public services : searching for meaningful human control in algorithmic government

Nikiforova, Anastasija; Bharosa, Nitesh; **Draheim, Dirk;** Taveter, Kuldar EGOV-CeDEM-ePart-JP 2023: ongoing research, practitioners, posters, workshops, and projects at EGOV-CeDEM-ePart 2023 : joint proceedings of ongoing research, practitioners, posters, workshops, and projects at EGOV-CeDEM-ePart 2023 co-located with the International Conference EGOV-CeDEM-ePart (EGOV-CeDEM-ePart 2023) : Corvinus University of Budapest, September 4-7, 2023 2023 <https://ceur-ws.org/Vol-3449/> [Conference Proceedings at Scopus](#) [Article at Scopus](#)