

Addressing digital exclusion in later life : digital interventions in Estonian e-society and age-related barriers

Riivits-Arkonsuo, Iivi; Leppiman, Anu BSG 2018 : 47th Annual Conference, The University of Manchester, 4-6 July, 2018 : Ageing in an Unequal World : Shaping Environments for the 21st Century : Conference Programme & book of abstracts 2018 / p. 155 <https://app.oxfordabstracts.com/stages/25/symposium/159/programme?backHref=/events/28/sessions/86&view=published>

Administration of the state information system of the Estonian eGovernment [Electronic resource]

Kalja, Ahto; Robal, Tarmo; Gailan, Triin PICMET '17 : Portland International Conference on Management of Engineering and Technology : Technology Management for the Interconnected World : proceedings 2017 / p. 1-7 : ill. [USB] <https://doi.org/10.23919/PICMET.2017.8125312>

Analysis of the value of new generation of eGovernment services and how can the public sector become an agent of innovation through ICT : final report

Galasso, Giovanna; Garbasso, Giorgio; **Kalvet, Tarmo** 2016 <http://dx.doi.org/10.2759/26487> <http://dx.doi.org/10.2759/343572>

Analyzing eID public acceptance and user preferences for current authentication options in Estonia

Tsap, Valentyna; Lips, Silvia; Draheim, Dirk Electronic Government and the Information Systems Perspective : 9th International Conference, EGOVIS 2020, Bratislava, Slovakia, September 14-17, 2020 : proceedings 2020 / p. 159-173 https://doi.org/10.1007/978-3-030-58957-8_12 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Conference proceedings at WOS](#) [Article at WOS](#)

Assessing the role of international relations in cybersecurity : a preliminary analysis

Rincon Mendez, Angelica Marina CeDEM 15 : Proceedings of the International Conference for E-Democracy and Open Government 2015 : 20-22 May 2015, Danube University Krems, Austria 2015 / p. 401-404 http://www.donau-uni.ac.at/imperia/md/content/departement/gpa/zeg/bilder/cedem/cedem15/cedem15_oa_proceedings.pdf

Assessment of the eID ecosystem as a part of the state's critical infrastructure : the case of Estonia

Bejussova, Karolina; Lips, Silvia; Ahmed, Rozha Kamal; Draheim, Dirk Electronic Government and the Information Systems Perspective : 13th International Conference, EGOVIS 2024, Naples, Italy, August 26-28, 2024, Proceedings 2024 / p. 88 - 102 https://doi.org/10.1007/978-3-031-68211-7_8 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Automatically generated hierarchical models for service composition

Maigre, Riina Info- ja kommunikatsioonitehnoloogia doktorikooli IKTDK neljanda aastakonverentsi artiklite kogumik : 26.-27. novembril 2010, Essu mõis 2010 / lk. 65-68 : ill

Boosting app-based mobile financial services engagement in B2B subsistence marketplaces : The roles of marketing strategy and app design

Ferdous, Ahmed Shahriar; Akareem, Husain Salilul; Viswanathan, Madhu; **Hollebeek, Linda Desiree**; Ringer, Allison Industrial Marketing Management 2024 / p. 147-161 <https://doi.org/10.1016/j.indmarman.2024.04.014> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Brand engagement and experience in online services

Khan, Imran; **Hollebeek, Linda Desiree**; Fatma, Mobin; Islam, Jamid Ul; Rahman, Zillur Journal of services marketing 2020 / p. 163-175 <https://doi.org/10.1108/JSM-03-2019-0106> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Bringing service design thinking into the public sector to create proactive and user-friendly public services

Sirendi, Regina; Taveter, Kuldar HCI in Business, Government, and Organizations : Information Systems : third International Conference, HCIBGO 2016 held as part of HCI International 2016, Toronto, Canada, July 17-22, 2016 : proceedings. Part II 2016 / p. 221-230 : ill https://doi.org/10.1007/978-3-319-39399-5_21 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Building smart living environments for ageing societies : decision support for cross-border e-services between Estonia and Finland

Weck, Marina; **Jackson, Eric Blake**; Sihvonen, Markus; **Pappel, Ingrid** Technology in society 2022 / art. 102066, 13 p. <https://doi.org/10.1016/j.techsoc.2022.102066> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Business satisfaction with e-government services in Baltic Sea region

Kindel, Kristiina; Ritso, Valter; Venesaar, Urve Databases and information systems VIII : selected papers from the Eleventh International Baltic Conference, DB&IS 2014 2014 / p. 217-230 : ill <https://doi.org/10.3233/978-1-61499-458-9-217> [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

CEDEX : a certified blockchain based diamond exchange : transforming diamonds into a new asset class : white paper [Online resource]

Norta, Alexander; Levi, Saar; Priewer, Ronen; Kif, Evgeni 2017 <https://cedex.com/img/Whitepaper.pdf>

Challenges in the digital transformation of courts : a case study from the Kurdistan region of Iraq

Ahmed, Rozha Kamal; Draheim, Dirk; Pappel, Ingrid; Muhammed, Khder H. 2020 Seventh International Conference on

Challenges in the e-health regulatory policy [Online resource]

Sogomonjan, Melita; Kerikmäe, Tanel 5th International Conference of PhD Students and Young Researchers : How Deep is your Law? Brexit. Technologies. Modern Conflicts : conference papers : 27-28 April 2017, Vilnius University Faculty of Law, Vilnius, Lithuania 2017 / p. 367-375 <http://lawphd.net/wp-content/uploads/2014/09/International-Conference-of-PhD-students-and-young-researchers-2017.pdf>

Challenges of transition to paperless management: readiness of incorporating AI in decision-making processes

Gelashvili, Teona; **Pappel, Ingrid** 2021 Eighth International Conference on eDemocracy and eGovernment (ICEDEG) : Quito, Ecuador, 28-30 July 2021 / p. 41-46 <https://doi.org/10.1109/ICEDEG52154.2021.9530905>

Chancen und Anforderungen des Single Digital Gateways

Krimmer, Robert Johannes; Schmidt, Carsten Innovative Verwaltung 2019 <https://doi.org/10.1007/s35114-019-0163-x>

Co-creating an Open Government Data Driven Public Service : the case of Chicago's Food Inspection Forecasting Model

McBride, Keegan David Braun; Aavik, Gerli; Kalvet, Tarmo; Krimmer, Robert Johannes Proceedings of the 51st Hawaii International Conference on System Sciences : 3-6 January, 2018, Waikoloa Village, Hawaii, U.S.A. 2018 / p. 2453-2462 : ill <http://hdl.handle.net/10125/50197>

Co-creating an Open Government Data Driven Public Service : the case of Chicago's Food Inspection Forecasting Model [Online resource]

McBride, Keegan David Braun; Aavik, Gerli; Kalvet, Tarmo; Krimmer, Robert Johannes 2017 <http://technologygovernance.eu/files/main/2017092108151515.pdf>

Combined model of smart cities and electronic payments

Soe, Ralf-Martin; Mikheeva, Olga Proceedings of the 7th International Conference for E-Democracy and Open Government CeDEM17 : Danube University Krems, Krems, Austria, 17-19 May 2017 2017 / p. 194-205 : ill <https://doi.org/10.1109/CeDEM.2017.11>

Composition of Web services on large service models = Veebiteenuste kompositsioon suurtel teenustemudelitel

Maigre, Riina 2011

Concept of Estonian government cloud and data embassies

Kotka, Taavi; Liiv, Innar Electronic Government and the Information Systems Perspective : 4th International Conference, EGOVIS 2015, Valencia, Spain, September 1-3, 2015 : proceedings 2015 / p. 149-162 : ill https://doi.org/10.1007/978-3-319-22389-6_11
[Conference Proceedings at Scopus](#) [Article at Scopus](#)

A Conceptual framework for effective appropriation of proactive public e-services

Sirendi, Regina; Mendoza, Antonette; Barrier, Mariane; Taveter, Kuldar; Sterling, Leon Abstracts of Papers Presented at the 18th European Conference on Digital Government ECDG 2018 : Hosted By University of Santiago de Compostela, Spain, 25 - 26 October 2018 2018 / p. 23-24 <https://www.academic-conferences.org/download/21774/>

A Conceptual framework for effective appropriation of proactive public e-services

Sirendi, Regina; Mendoza, Antonette; Barrier, Mariane; Taveter, Kuldar; Sterling, Leon Proceedings of the 18th European Conference on Digital Government (ECDG2018) : University of Santiago de Compostela, Spain, 25-26 October 2018 2018 / p. 213-221 <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85059288603&partnerID=40&md5=d9349febf052a06c13e3cda8b0f9657b>

Conceptualization of emerging legal framework of e-regulation in the European Union

Kerikmäe, Tanel; Dutt, Pawan Kumar Regulating eTechnologies in the European Union : normative realities and trends 2014 / p. 7-32

Construction with digital twin information systems

Sacks, Rafael; Brilakis, Ioannis; Pikas, Ergo; Xie, Haiyan Sally; Girolami, Mark Data-centric engineering 2020 / art. e14, 26 p <https://doi.org/10.1017/dce.2020.16>

Context driven personalized e-learning environment provided as a state service

Kumlander, Deniss Technological developments in networking, education and automation 2010 / p. 43-48

Contributing to a digital single market for Europe: barriers and drivers of an EU-wide once-only principle

Kalvet, Tarmo; Toots, Maarja; Krimmer, Robert Johannes dg.o 18 : Proceedings of the 19th Annual International Conference on Digital Government Research : Governance in the Data Age : Delft, Netherlands, May 30-June 01, 2018 2018 / Article No. 45, 8 p <https://doi.org/10.1145/3209281.3209344> [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Cross-border communication and service provision within Silver Economy Domain : How to sustain a collaborative platform for seniors services

Kangilaski, Taivo; Pappel, Ingrid; Sihvonen, Markus; Weck, Marina Human factors, business management and society :

Cross-border data exchange in the Nordic-Baltic region : data intermediaries, interoperability, and e-services orchestration = Piiriülene andmevahetus Põhja-Balti regioonis : andmevahendajad, koostalitlusvõime ja e-teenuste orkestreerimine

Jackson, Eric Blake 2024 https://www.ester.ee/record=b5704325*est <https://doi.org/10.23658/taltech.54/2024>
<https://digikogu.taltech.ee/et/Item/4c85549d-2e2a-4fff-bf11-08ce2295e945>

Cultural and tourism diplomacy endorsing global peace through online guided literary tours

Kregar Gliha, Mateja; **Bauk, Sanja**; Potocnik Topler, Jasna Studia Turistica 2024 / p. 10-22 https://www.studiaturistica.cz/wp-content/uploads/2024/12/studia_turistica_2024_2.pdf

Cyber security risk analysis for a virtual assistant G2C digital service using FAIR model

Dreyling III, Richard Michael; Jackson, Eric Blake; Pappel, Ingrid 2021 Eighth International Conference on eDemocracy & eGovernment (ICEDEG) : Quito, Ecuador, 28-30 July 2021 2021 / p. 33-40 <https://doi.org/10.1109/ICEDEG52154.2021.9530938>

Databases and information systems VIII : selected papers from the Eleventh International Baltic Conference, DB&IS 2014
2014 https://www.ester.ee/record=b4447206*est

Dauri Kivipuur: andmekaitsest riigihalduses

Kivipuur, Dauri err.ee 2024 [Dauri Kivipuur: andmekaitsest riigihalduses](https://www.ester.ee/record=b4447206*est)

A Decade of international conference on theory and practice of electronic governance

Carvalho, Nuno Ramos; **Meyerhoff Nielsen, Morten**; Kholilul Rohman, Ibrahim ICEGOV2018 : proceedings of the 11th International Conference on Theory and Practice of Electronic Governance : 4 - 6 April 2018, Galway, Ireland 2018 / p. 230-235 : ill <https://doi.org/10.1145/3209415.3209484>

The design of the Estonian governmental document exchange classification framework

Draheim, Dirk; Koosapoe, Kaarel; **Lauk, Mihkel; Pappel, Ingrid; Pappel, Ingmar; Tepandi, Jaak** Electronic Government and the Information Systems Perspective : 5th International Conference, EGOVIS 2016, Porto, Portugal, September 5-8, 2016 : proceedings 2016 / p. 33-47 : ill http://link.springer.com/chapter/10.1007/978-3-319-44159-7_3 http://www.ester.ee/record=b4645628*est
https://doi.org/10.1007/978-3-319-44159-7_3 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Designing a contractual choreography language for automating cross-organizational business collaboration

Norta, Alexander; Ma, Lixin; Duan, Yucong 2014 IEEE Tenth World Congress on Services : SERVICES 2014 : 27 June-2 July 2014, Anchorage, Alaska : proceedings 2014 / p. 338-345 : ill

Designing a smart-contract application layer for transacting decentralized autonomous organizations

Norta, Alexander Advances in Computing and Data Sciences : first International Conference, ICACDS 2016, Ghaziabad, India, November 11-12, 2016 : revised selected papers 2017 / p. 595-604 https://doi.org/10.1007/978-981-10-5427-3_61 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Designing effective Chatbot solutions for the public sector: A case study from Ukraine

Petriv, Yulia; Erlenheim, Regina; Tsap, Valentyna; Pappel, Ingrid; Draheim, Dirk Electronic Governance and Open Society: Challenges in Eurasia : 6th International Conference, EGOS 2019, St.Petersburg, Russia, November 13-14, 2019 : Proceedings 2020 / p. 320-335 https://doi.org/10.1007/978-3-030-39296-3_24 [Conference proceeding at Scopus](#) [Article at Scopus](#)

Designing proactive public services = Proaktiivsete avalike teenuste disainimine

Erlenheim, Regina 2019 <https://digikogu.taltech.ee/et/Item/727c90b4-8949-48e1-98f7-c854a56d773e>
https://www.ester.ee/record=b5268214*est

Designing proactive public services as sociotechnical systems by using agent-oriented modelling

Sirendi, Regina Proceedings of the 16th European Conference on e-Government : ECEG 2016 : hosted by Faculty of Administration, University of Ljubljana, Slovenia, 16-17 June 2016 2016 / p. 308-316 : ill

Development and future trends of digital product-service systems: a bibliometric analysis approach

Rakic, Slavko; Medic, Nenad; **Leoste, Janika**; Vuckovic, Teodora; Marjanovic, Ugljesa Applied system innovation 2023 / art. 89 ; p. 1-19 <https://doi.org/10.3390/asi6050089>

Development and implementation of e-governance framework and paperless management in local governments = E-valitsemisele ja digitaalsete asjaajamistele ülemineku raamistiku väljatöötamine ja rakendamine kohalikes omavalitsustes
Pappel, Ingrid 2013 https://www.ester.ee/record=b2968909*est

Development and implementation of e-governance framework and paperless management in local governments = E-

valitsemisele ja digitaalsete asjaajamisele ülemineku raamistiku väljatöötamine ja rakendamine kohalikes omavalitsustes
Pappel, Ingrid 2013 https://www.ester.ee/record=b3043041*est

Development and use of the eCitizen project

Kindel, Kristiina Information technology in public administration of Estonia : yearbook 2003 2004 / p. 37-42 : ill

Development of cross boarder electronic services based on digital signatures [Electronic resource]

Tepandi, Jaak eBaltics : Building Effective Partnership Networks : Baltic ITAMPT 2003 : Riga, April 2-5, 2003 2003 / [CD-ROM]

Digilahendused aitavad südamehaiged paremini jälgida ja ravida : [Euroopa kardioloogide seltsi tippkohtumisest Tallinnas : Margus Viigimaa kommentaaridega]

Maasikamäe, Sirje Õhtuleht 2019 / Tervis, lk. 6-7 https://issuu.com/ohutuleht/docs/tervis_november_2019

Digimeditisiinis oodatakse rätsepatööd

Uusen, Kaia delfi.ee 2022 [Digimeditisiinis oodatakse rätsepatööd](https://www.delfi.ee/record=b1453514*est)

Digimeditisiinis oodatakse rätsepatööd

Ross, Peeter Tervis Pluss 2022 / lk. 22-24 : fot <https://tervispluss.delfi.ee/artikkel/120021460/digimeditisiinis-oodatakse-ratsepatood>
https://www.ester.ee/record=b1453514*est

Digital economy and the rise of open cooperativism : the case of the Enspiral Network

Pazaitis, Alexandros; Kostakis, Vasileios; Bauwens, Michel Transfer : European review of labour and research 2017 / p. 177-192 : ill <https://doi.org/10.1177/1024258916683865> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Digital health in cardiology : the Estonian perspective

Lotman, Eno-Martin; **Viigimaa, Margus** Cardiology 2020 / p. 21-26 <https://doi.org/10.1159/000504564> [Journal metrics at Scopus](#)
[Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Digital marriage and divorce : legality versus digital solutions

Joamets, Kristi The future of law and eTechnologies 2016 / p. 177-194 https://doi.org/10.1007/978-3-319-26896-5_9

Digital public service improvement in cross-border use cases

Raamat, Helen; **Liiv, Innar; Lips, Silvia; Ahmed, Rozha Kamal; Sharma, Rahul; Draheim, Dirk** 37th Bled eConference – Resilience Through Digital Innovation: Enabling the Twin Transition: June 9 – 12, 2024, Bled, Slovenia, Conference Proceedings 2024 / p. 269-282 : ill <https://doi.org/10.18690/um.fov.4.2024.15>

Digital records keeping to information governance in Estonian local governments

Pappel, Ingrid; Pappel, Ingmar; Saarmann, Monika International Conference on Information Society (i-Society 2012) 2012 / p. 199-204 : ill <https://ieeexplore.ieee.org/document/6285076>

Digital transformation in European public services : Complexities, challenges, and good practices

2025 <https://link.springer.com/book/9783031814242>

Digital transformation of court processes : driving forces, success factors, regulations and technology acceptance = Kohtuprotsesside digitaalne ümberkujundamine : liikumapanevad jõud, edu tegurid, regulatsioonid ja tehnoloogia vastuvõtmine

Ahmed, Rozha Kamal 2023 <https://doi.org/10.23658/taltech.7/2023> <https://digikogu.taltech.ee/et/Item/20e4a2fa-fc2d-4312-8d1e-c66afae70f96> https://www.ester.ee/record=b5547659*est

Digitalization, neofunctionalism, and integration in the European Union

Mazur, Viktoria; Ramiro Troitino, David E-Governance in the European Union : strategies, tools, and implementation 2024 / p. 7-22 https://doi.org/10.1007/978-3-031-56045-3_2 https://www.ester.ee/record=b5703480*est

Digiteerimise tõusuline kannab kogu merendustööstust

Salamatian, Mohammad Reza Kave Eesti laevanduse aastaraamat 2022 2022 / lk. 52-55 https://www.ester.ee/record=b1208210*est

Digitervise lahenduste tasustamist toetav raamistik ja ettepanekud [Võrguteavik]

Kruus, Priit; Kuslapuu, Maarja; Ross, Tanel; Elland, Maarja-Liis; Ross, Peeter; Metsallik, Janek; Metsla, Kerli 2020 [Digitervise lahenduste...](#)

Digitising a small island state : a lesson in Faroese

Meyerhoff Nielsen, Morten ICEGOV '15-16 : proceedings of the 9th International Conference on Theory and Practice of Electronic Governance : Montevideo, Uruguay, March 1-3, 2016 2016 / p. 54-59 <https://doi.org/10.1145/2910019.2910042> [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Doktoritöö: elektroonilise isikutuvastuse võidukäigu tagas argipangandus [Võrguväljaanne]

Hellerma, Juhan novaator.err.ee 2022 [Doktoritöö: elektroonilise isikutuvastuse võidukäigu tagas argipangandus](#)

Driving forces and design of the TTÜ e-Governance technologies and services master's program

Pappel, Ingrid; Oolu, Karin; Pappel, Ingmar; **Draheim, Dirk** Electronic Government and the Information Systems Perspective : 6th International Conference, EGOVIS 2017, Lyon, France, August 28-31, 2017 : proceedings 2017 / p. 278-293 : ill https://doi.org/10.1007/978-3-319-64248-2_20 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

E- on edukuse mõõdupuu

Nurmiste, Taimi Raamatukogu 2004 / 2, lk. 6-8

e-Bibliotheca - a virtual library service

Robal, Tarmo; Kruus, Helena Proceedings of the Thirteenth International Conference on Information Systems Development : Advances in Theory, Practice and Education : Vilnius, Lithuania 2004 / p. 139-148

E-citizenship as a tool to increase European identity

Roots, Lehte Democratic governance and active citizenship in European Union 2015 / p. 101-119

E-City lights : Estonian solutions for decentralization and urban development

Kerikmäe, Tanel; Shumilo, Olga [International Conference "Specific Regulations For the Development of Ho Chi Minh City And International Experience", Ho Chi Minh, 14 December 2018] 2018 / p. [3-8] http://web.hcmulaw.edu.vn/phapluatdacthu_en/index.php?option=com_content&view=article&id=1403&Itemid=258

Educational information systems creation - web service and agent based development

Õunapuu, Enn Educational Technology : International Conference on ICT's in Education, [Badajoz, Spain, 2002]. Vol. 1 2002 / p. 554-558

E-ehitajad USAs koostöömudeleid otsimas : [vestlusing]

Kiisler, Eva; Rüütli, Merylin; Moorats, Indrek; Kirs, Kaia; Laaneoks, Heigo; **Liias, Roode** Ehitaja 2016 / lk. 18-21 : fot https://artiklid.elnet.ee/record=b2806833*est

Eesti arendusettevõtte Cybernetica annab võimaluse areneda oma ala professionaaliks

ituudised.ee 2023 [Eesti arendusettevõtte Cybernetica annab võimaluse areneda oma ala professionaaliks](#)

E-Estonia as a role model? Some general considerations and applicability in France

Cepilovs, Aleksandrs; Duenas Cid, David La France des 13 reegions, une reeforme aboutie ? 2020 / p. 139-153 <https://www.editions-harmattan.fr/index.asp?navig=catalogue&obj=livre&no=64972>

e-Estonia. e-Governance in Practice : the 3rd updated edition

Arm, Margus; **Nyman-Metcalf, Katrin Merike** 2019 https://www.ester.ee/record=b5184817*est

EGOPRISE : results and outlooks

Reidolf, Merli; Prause, Gunnar Klaus Transnational aspects of end-user oriented e-services in the Baltic Sea region : final handbook of the EGOPRISE project 2012 / p. 172-183

eGovernance and online service delivery in Estonia

Meyerhoff Nielsen, Morten dg.o 2017 : the proceedings of the 18th Annual International Conference on Digital Government Research : Innovations and Transformations in Government : June 7-9, 2017, Staten Island, NY, USA 2017 / p. 300-309 : ill <https://doi.org/10.1145/3085228.3085284>

E-governance and stage models : analysis of identified models and selected Eurasian experiences in digitising citizen service delivery

Meyerhoff Nielsen, Morten Electronic government, an international journal 2016 / p. 107-141 : ill <https://doi.org/10.1504/EG.2016.076132> [Journal metrics at Scopus](#) [Article at Scopus](#)

E-governance in law and by law : the legal framework of e-governance

Nyman-Metcalf, Katrin Merike Regulating eTechnologies in the European Union : normative realities and trends 2014 / p. 33-51

E-Governance in the European Union : strategies, tools, and implementation

2024 <https://doi.org/10.1007/978-3-031-56045-3> https://www.ester.ee/record=b5703480*est

eGovernment and governance : the Danish-Japanese models and timelines compared

Meyerhoff Nielsen, Morten CeDEM Asia 2016 : proceedings of the International Conference for E-Democracy and Open Government : Asia 2016, 7-9 December 2016, Daegu [i.e. Daegu], Republic of Korea 2017 / p. 53-66 : ill http://www.donau-uni.ac.at/imperia/md/content/departement/gpa/zeg/bilder/cedem_asia/proceedings_cedem_asia_2016.pdf

eGovernment services : How to develop them, how to manage them?

Kalja, Ahto; Kindel, Kristiina; Kivi, Riina; **Robal, Tarmo** Proceedings of PICMET'07 : Management of Converging Technologies : Portland, OR, USA, 5-9. August 2007 2007 / p. 2795-2798 <https://ieeexplore.ieee.org/document/4349620>

E-government services migration to the public cloud : experiments and technical findings

Kotka, Taavi; Johnson, Bruce; Cebul, Tomaz; Lovosevic, Luka; **Liiv, Innar** Electronic Government and the Information Systems Perspective : 5th International Conference, EGOVIS 2016, Porto, Portugal, September 5-8, 2016 : proceedings 2016 / p. 62-76 : ill https://doi.org/10.1007/978-3-319-44159-7_5 http://www.estser.ee/record=b4645628*est [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

E-governmental services in the Baltic Sea Region

Lille, Maria; **Prause, Gunnar Klaus** 2009

e-identity : a step forward to European Digital Citizenship

Ramiro Troitino, David; Mazur, Viktoria E-Governance in the European Union : strategies, tools, and implementation 2024 / p. 57-70 https://doi.org/10.1007/978-3-031-56045-3_5 https://www.estser.ee/record=b5703480*est

Ein dynamisches Umfeld : Aktuelle Entwicklungen zu E-Justice in Deutschland und Europa [Online resource]

Schmidt, Carsten; **Krimmer, Robert Johannes; Fischer, Dirk-Hinnerk** E-justice 2018 / p. 3-6 <https://www.e-justice-magazin.de/>

E-Justiz in Russland

Krimmer, Maren; **Krimmer, Robert Johannes** Trends und Communities der Rechtsinformatik = Trends and Communities of Legal Informatics : Tagungsband des 20 Internationalen Rechtsinformatik Symposions IRIS 2017 2017 / S. 299

E-Justiz in Russland [Online Ausgabe]

Krimmer, Maren; **Krimmer, Robert Johannes** Jusletter IT 2017 <https://jusletter-it.weblaw.ch/issues/2017/IRIS.html>

E-laboratory in the field of electrical drives

Hõimoja, Hardi; Rosin, Argo; Möller, Taavi; Müür, Margus EPE-PEMC 2008 : 2008 13th International Power Electronics and Motion Control Conference : 1-3 September 2008, Poznan, Poland : abstracts 2008 / p. 77 <https://ieeexplore.ieee.org/document/4635560>

Electronic scientific information in technological university libraries in Nordic and Baltic Countries

Kont, Kate-Riin Proceedings of the Institute for European Studies : journal of Tallinn University of Technology 2010 / 7, p. 192-211 https://artiklid.elnet.ee/record=b2153181*est

Electronic signature system with small number of private keys

Buldas, Ahto; Saarepera, Märt 2nd Annual PKI Research Workshop Pre-Proceedings : Gaithersburg, Maryland, USA, April 28-29, 2003 2003 / p. 96-108 https://www.researchgate.net/publication/2869630_Electronic_Signature_System_with_Small_Number_of_Private_Keys

Electronically published scientific information in technical university libraries

Kont, Kate-Riin ELPUB 2010 : Publishing in the Networked World : Transforming the Nature of Communication : 14th International Conference on Electronic Publishing : 16-18 June 2010, Helsinki, Finland 2010 / p. 422-429 : ill

Elektroonne deklareerimine IT-tudengitele kohustuslikuks : [õpingukavade esitamisest elektroonselt]

Udam, Maiki Mente et Manu 2002 / 18. juuni, lk. 4 https://www.estser.ee/record=b1242496*est

E-luku ohjaa rakentamista

Kurnitski, Jarek Kuntatekniikka 2012 / s. 28-29

E-mõtted pärast e-konverentsi

Kukk, Vello A & A 2004 / 2, lk. 65-71 : ill

Enhancing public e-service delivery : recognizing and meeting user needs of youngsters in Estonia

Ruus, Marili; **Pappel, Ingrid; Tsap, Valentyna; Draheim, Dirk** Digital Transformation and Global Society : 4th International Conference, DTGS 2019, St. Petersburg, Russia, June 19-21, 2019 : Revised Selected Papers 2019 / p. 29-40 https://doi.org/10.1007/978-3-030-37858-5_3 [Conference proceedings at Scopus](#) [Article at Scopus](#)

Ensuring large-scale semantic interoperability : the Estonian public sector's case study

Haav, Hele-Mai; Kalja, Ahto; Küngas, Peep; **Luts, Martin** Databases and information systems V : selected papers from the Eighth International Baltic Conference, DBAMPIS 2008 2009 / p. 117-128 : ill

Enterprises' satisfaction with e-government : a case of countries in Baltic Sea Region

Kindel, Kristiina; Ritso, Valter; Venesaar, Urve Databases and Information Systems : proceedings of the 11th International Baltic Conference, Baltic DB&IS 2014 : Tallinn, Estonia, 8-11 June, 2014 2014 / p. 203-214 : ill

E-residency : a business platform for industry 4.0?

Prause, Gunnar Klaus Entrepreneurship and sustainability issues 2016 / p. 216-227 : ill [http://dx.doi.org/10.9770/jesi.2016.3.3\(1\)](http://dx.doi.org/10.9770/jesi.2016.3.3(1))

E-residency : a cyberdream embodied in a digital identity card?

Särav, Sandra; Kerikmäe, Tanel The future of law and eTechnologies 2016 / p. 57-79 http://dx.doi.org/10.1007/978-3-319-26896-5_4
http://www.ester.ee/record=b4601923*est

E-Residency as a nation branding case

Kimmo, Margarita; Pappel, Ingrid; Draheim, Dirk 11th International Conference on Theory and Practice of Electronic Governance, 4 - 6 April 2018 2018 / p. 419-428 <https://doi.org/10.1145/3209415.3209447> [Conference proceedings at Scopus](#) [Article at Scopus](#)
[Article at WOS](#)

E-residency as the Estonian e-government Éclat : how more security can result in less privacy [Online resource]

Särav, Sandra Proceedings of the 2nd Interdisciplinary Cyber Research Workshop 2016 2016 / p. 39-41
http://cybercentre.cs.ttu.ee/wp/wp-content/uploads/2016/03/CRW_2016_lingitud.pdf http://www.ester.ee/record=b4579694*est

E-services for enterprises in the Baltic Sea Region

Lille, Maria; **Prause, Gunnar Klaus** Baltic Business and Socio-Economic Development 2009 : 5th International Conference, Kalmar, Sweden, September 14-15, 2009 2011 / p. 98-118 : ill

eSignature in eCourt Systems

Ahmed, Rozha Kamal; Lips, Silvia; Draheim, Dirk Proceedings of the World Conference on Smart Trends in Systems, Security and Sustainability (WS4 2020), London, UK, July 27 – 28, 2020 : Virtual Conference 2020 / p. 352-356
<https://doi.org/10.1109/WorldS450073.2020.9210309>

Estonian eGovernment services : lesson learned

Kalja, Ahto; Pöld, Janari; Robal, Tarmo; Vallner, Uuno; Viies, Vladimir Proceedings of PICMET'13 : Technology Management in the IT-Driven Services : [July 28-August 1, 2013, San Jose, California, USA] 2013 / p. 562-568 : ill

E-teenused kodanikule Kodanikuportaali kaudu

Kindel, Kristiina Infotehnoloogia avalikus halduses : aastaraamat 2003 2003 / lk. 36-38

E-teenuste kasutamise tulemuslikkus ja mõju : uuringu aruanne [Võrguteavik]

2013 <http://www.ibs.ee/e-teenused>

E-teenuste kasutamisest : [seminar TTÜs : lühisõnum]

Mente et Manu 2012 / lk. 5 https://www.ester.ee/record=b1242496*est

E-tervise häkatonil arendati kahe päevaga kuus uut projekti [Võrguväljaanne]

Tabur, Triin mu.ee 2021 ["E-tervise häkatonil arendati kahe päevaga kuus uut projekti "](#)

E-tootmine vähendab kulusid

Riives, Jüri; Lõun, Kaia; Otto, Tauno Ärielu 2008 / 44, lk. 52-53

Ettevõtlusvabadus ja Eesti

Käsper, Kari Maksumaksja 2015 / lk. 16-17 https://artiklid.elnet.ee/record=b2747778*est

Evaluating the new library two years later

Koidla, Gerda Tallinna Tehnikaülikooli raamatukogu töötajate uurimusi ja artikleid 2009-2014 = Studies and articles by the staff of the Tallinn University of Technology library 2014 / p. 28-34

Event management and incident response framework for small companies [Online resource]

Kont, Markus Proceedings of the 1st Interdisciplinary Cyber Research Workshop 2015 : 18th of July 2015, Tallinn University of Technology 2015 / p. 52-53 <http://cybercentre.cs.ttu.ee/en/icr2015/>

Evolving process views

Eshuis, Rik; **Norta, Alexander**; Roulaux, Raoul Information and software technology 2016 / p. 20-35 : ill
<https://doi.org/10.1016/j.infsof.2016.08.004> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Exploring e-services development in local government authorities by means of electronic document management systems

Pappel, Ingrid; Tsap, Valentyna; Pappel, Ingmar; Draheim, Dirk Electronic Governance and Open Society : Challenges in Eurasia 5th International Conference, EGOS 2018, St. Petersburg, Russia, November 14–16, 2018 : Revised Selected Papers 2019 / p. 223-234 . ill https://doi.org/10.1007/978-3-030-13283-5_17 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Fault tolerance in integration interfaces of business software

Lemmik, Rivo; Karjust, Kristo; Otto, Tauno International Journal Of Scientific Knowledge (Computing and Information Technology) IJSK 2014 / p. 35-43 : ill

FINEST Twins : platform for cross-border smart city solutions

Soe, Ralf-Martin dg.o 2017 : the proceedings of the 18th Annual International Conference on Digital Government Research : Innovations and Transformations in Government : June 7-9, 2017, Staten Island, NY, USA 2017 / p. 352-357 : ill
<https://doi.org/10.1145/3085228.3085287> [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

FOMCONpy: Fractional-order modelling and control library for python

Onyedi, Tobechukwu; Tepļakov, Aleksei; Petlenkov, Eduard 2020 43rd International Conference on Telecommunications and Signal Processing : TSP 2020, Milan, Italy, July 7-9, 2020 2020 / p. 239-245 <http://doi.org/10.1109/TSP49548.2020.9163581>

The future of law and eTechnologies

2016 <http://dx.doi.org/10.1007/978-3-319-26896-5> https://www.ester.ee/record=b4601923*est

Future of Television [Electronic resource] : Stratos Futuris 2012 conference paper

Kairjak, Zahhar; Oja, Kaarel; Tolsberg, Kadri Stratos Futuris [Electronic resource] : Business Model Innovation Conference, 19 January 2012 2012 / 62 p. [CD-ROM] http://www.ester.ee/record=b4451043*est

Gedanken zu einem negativen Wahlsystem und dessen möglichem positiven Einfluss [Online Ausgabe]

Krimmer, Robert Johannes; Fischer, Dirk-Hinnerk Jusletter IT 2016 / S. 1-12 : Ill <http://jusletter-it.weblaw.ch/issues/2016/25-Mai-2016.html>

General frameworks

Evas, Tatjana; Hoffmann, Thomas; Joamets, Kristi; Kerikmäe, Tanel; Loik, Ramon; Nyman-Metcalf, Katrin Merike; Popov, Aleksandr; Särav, Sandra The law of the Baltic States 2017 / p. 3-40 http://www.ester.ee/record=b4673554*est
https://doi.org/10.1007/978-3-319-54478-6_1

Georgia on my mind : a study of the role of governance and cooperation in online service delivery in the Caucasus

Meyerhoff Nielsen, Morten; Goderdzishvili, Nato Electronic Government : 16th IFIP WG 8.5 International Conference : EGOV 2017, St. Petersburg, Russia, September 4-7, 2017 : proceedings 2017 / p. 71-91 : ill https://doi.org/10.1007/978-3-319-64677-0_7
<http://www.springer.com/us/book/9783319646763>

Geoscience collections and data services in Estonia: current state and perspectives

Hints, Olle; Iskar, Mare; Toom, Ursula XI Baltic Stratigraphical Conference : abstracts and field guide 2024 / p. 14
https://www.ester.ee/record=b5696260*est <https://files.geocollections.info/4f173be4-4a59-4b70-861e-d92ea61cd872.pdf>

Governance and online service delivery : the Danish case [Online resource]

Meyerhoff Nielsen, Morten Electronic Government and Electronic Participation : joint proceedings of ongoing research, PhD papers, posters and workshops of IFIP EGOV and ePart 2016 2016 / p. 180-190 : ill <http://dx.doi.org/10.3233/978-1-61499-670-5-180>

Governance failure in light of government 3.0 : foundations for building next generation eGovernment maturity models

Meyerhoff Nielsen, Morten Government 3.0 - next generation government technology infrastructure and services : roadmaps, enabling technologies & challenges 2017 / p. 63-109 https://doi.org/10.1007/978-3-319-63743-3_4

GrabCAD viib üliõpilaste kursusetööd maailma inseneride kriitikatulle : [TTÜ ja Tallinna Tehnikakõrgkooli koostööst CAD-raamatukoguga]

Teller, Siim Inseneeria 2011 / lk. 35 https://artiklid.elnet.ee/record=b2270859*est https://www.ester.ee/record=b1519314*est

Humanization of e-services : human interaction metaphor in design of e-services

Murdvee, Mart Advances and Innovations in Systems, Computing Sciences and Software Engineering 2007 / p. 307-311

ICEGOV2017 Special Collection : e-Government Innovations in India : ICEGOV2017 SCII

2017

ICT and institutional transformations in the Global South : a study of the rejuvenation of the Guthi Institution in Nepal

Shakya, Shobhit; Drechsler, Wolfgang The journal of community informatics 2023 / p. 48-71
<https://openjournals.uwaterloo.ca/index.php/JoCI/article/view/4948> <https://doi.org/10.15353/joci.v19i1.4948>

ICT-driven co-creation in the public sector : drivers, barriers and success strategies [Online resource]

Toots, Maarja Electronic Government and Electronic Participation : joint proceedings of ongoing research, PhD papers, posters and workshops of IFIP EGOV and ePart 2016 2016 / p. 368-375 <http://dx.doi.org/10.3233/978-1-61499-670-5-368>

Identifying design principles for proactive services through systematically understanding the reactivity-proactivity spectrum

Erlenheim, Regina; Draheim, Dirk; Taveter, Kuldar Proceedings of the 13th International Conference on Theory and Practice of Electronic Governance : ICEGOV 2020, 23-25 September, 2020 : Online Conference 2020 / p. 452–458
<https://doi.org/10.1145/3428502.3428572> [Conference Proceedings at Scopus](#) [Article at Scopus](#)

Identifying eGovernment success factors : an analysis of selected national governance models and their experiences in digitising service delivery

Meyerhoff Nielsen, Morten CeDEM 15 : Proceedings of the International Conference for E-Democracy and Open Government 2015 : 20-22 May 2015, Danube University Krems, Austria 2015 / p. 445-450 : ill http://www.donau-uni.ac.at/imperia/md/content/departement/gpa/zeg/bilder/cedem/cedem15/cedem15_oa_proceedings.pdf

Identifying eGovernment success factors: An analysis of selected national governance models and their experiences in digitising service delivery

Meyerhoff Nielsen, Morten EGOSE '14: Proceedings of the 2014 Conference on Electronic Governance and Open Society: Challenges in Eurasia, 18-20 November 2014 : proceedings 2014 / p. 19-25 : ill <https://doi.org/10.1145/2729104.2729111> [Conference proceedings at Scopus](#) [Article at Scopus](#)

Il buon governo senese : classic aspects of (alternative) public service delivery : [an IASIA keynote speech] [Online resource]

Drechsler, Wolfgang Developments in administration 2016 / p. 5-21 : ill <http://www.ias-iisa.org/publications/developments-in-administration-the-e-journal-of-the-ias-iasia-and-regional-groups/journal-issues/developpement-in-administration-issue-1-vol-1/>

Impact of e-court systems implementation : a case study

Ahmed, Rozha Kamal; Muhammed, Khder Hassan; Pappel, Ingrid; Draheim, Dirk Transforming Government : People, Process and Policy 2021 / p. 108-128 : ill <https://doi.org/10.1108/TG-01-2020-0008> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Implementation of e-birth registration systems : potential and challenges the case study of Iran

Shahin, Mahtab; Eskandri, Fatemeh; Ahmed, Rozha Kamal; Draheim, Dirk ICT systems and sustainability : proceedings of ICT4SD 2021, Volume 1 2022 / p. 861-872 : ill https://doi.org/10.1007/978-981-16-5987-4_85 [Conference proceedings at Scopus](#) [Article at Scopus](#)

Implementation of optimized procedures in Estonia

Venesaar, Urve; Kaldur, Kristjan Transnational aspects of end-user oriented e-services in the Baltic Sea region : final handbook of the EGOPRISE project 2012 / p. 118-119

Implementation of service-based e-government and establishment of state IT components interoperability at local authorities

Pappel, Ingrid; Pappel, Ingmar 2011 3rd International Conference on Advanced Computer Control (ICACC 2011) : Harbin, China, 18-20.01.2011 2011 / p. 371-378 <https://ieeexplore.ieee.org/document/6016434>

Importance of data quality in nation-wide e-health system for personalized medicine decision support applications

Ross, Peeter 7th Baltic Atherosclerosis Society Congress : [abstracts] 2018 / p. 31 http://www.ester.ee/record=b4819912*est

Improving court efficiency through ICT integration : identifying essential areas of improvement

Ahmed, Rozha Kamal; Muhammed, Khder H.; Reitsakas, Aleksander; Pappel, Ingrid; Draheim, Dirk ICT Analysis and Applications : proceedings of ICT4SD 2019. Vol. 2 2020 / p. 449-461 : ill https://doi.org/10.1007/978-981-15-0630-7_44 [Article collection at Scopus](#) [Article at Scopus](#)

Infokihistumine : Interneti mittekasutajad, vähekasutajad ning hiljuti kasutama hakanud [Võrguteavik]

Pruulmann-Vengerfeldt, Pille; Kalvet, Tarmo 2008 https://www.ester.ee/record=b2402570*est

Information and communication technologies within e-maintenance

Arnaiz, Aitor; lung, Benoit; Adgar, Adam; Näks, Tõnu; Tohver, Avo; Tommingas, Toomas; Levrat, Eric E-maintenance 2010 / p. 39-60 https://www.researchgate.net/publication/281922080_Information_and_Communication_Technologies_Within_E-maintenance

Infoturbe koosvõime raamistiku ver 2

Tepandi, Jaak Eesti infoühiskonna aastaraamat 2011/2012 2012 / lk. 46-47

Integrating digital migrants : solutions for cross-border identification from e-residency to eIDAS. A case study from Estonia

Aavik, Gerli; Krimmer, Robert Johannes Electronic Government : 15th IFIP WG 8.5 International Conference, EGOV 2016, Guimaraes, Portugal, September 5-8, 2016 : proceedings 2016 / p. 151-163 : ill https://doi.org/10.1007/978-3-319-44421-5_12 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Integrating quality requirements into web service agents for e-learning environments

Tepandi, Jaak; Õunapuu, Enn Second International Conference on Multimedia and Information & Communication Technologies in

Internet voting : experiences from five elections in Estonia

Vinkel, Priit Democracy and Development : Taiwan and the Baltic Countries in comparative perspective : proceedings and materials of the international conference on 27-28 April 2012, held in Riga, Latvia 2012 / p. 176-187 : ill
https://www.researchgate.net/publication/281348221_Internet_Voting_Experiences_From_Five_Elections_in_Estonia

Internet voting in Estonia

Vinkel, Priit Information security technology for applications : 16th Nordic Conference on Secure IT Systems, NordSec 2011, Tallinn, Estonia, October 26-28, 2011, Revised Selected Papers 2012 / p. 4-12 : ill https://link.springer.com/chapter/10.1007/978-3-642-29615-4_2

Internet voting in Estonia : from constitutional debate to evaluation of experience over six elections

Madise, Ülle; **Vinkel, Priit** Regulating eTechnologies in the European Union : normative realities and trends 2014 / p. 53-72 : ill

Introduction : e-regulation in the European Union - normative realities and trends

Kerikmäe, Tanel Regulating eTechnologies in the European Union : normative realities and trends 2014 / p. 1-5

Introduction : the materiality of the immaterial : ICTs and the digital commons

Roos, Andreas; **Kostakis, Vasileios**; Giotitsas, Christos TripleC 2016 / p. 48-50 <https://doi.org/10.31269/triplec.v14i1.738> [Journal metrics at Scopus](#) [Article at Scopus](#)

Introduction to e-Government : e-Government to Support Sustainable Development Goals

Astok, Hannes; Ott, Arvo; Vallner, Uuno; **Nyman-Metcalf, Katrin Merike** 2017 https://www.ester.ee/record=b4694376*est

Is government welfare able to change? Analysing efforts to co-create an improved social welfare system through taking advantage of a collaborative economy

Aavik, Gerli; Mayer, Anne; McBride, Keegan David Braun; Krimmer, Robert Johannes Proceedings of the 52st Hawaii International Conference on System Sciences : HICSS52 : January 8-11, 2019, Grand Wailea, Maui 2019 / p. 2954-2963
<https://scholarspace.manoa.hawaii.edu/handle/10125/59732>

ISDN televideokonverentsisüsteem : laboratoorse töö juhend

2000 https://www.ester.ee/record=b1441603*est

It-based solutions for users and library staff : case study of the Tallinn University of Technology Library

Järs, Jüri Tallinna Tehnikaülikooli raamatukogu töötajate uurimusi ja artikleid 2009-2014 = Studies and articles by the staff of the Tallinn University of Technology library 2014 / p. 20-27 : ill

IT-based solutions for users and library staff : case study of the Tallinn University of Technology Library [Electronic resource]

Järs, Jüri Proceedings of the IATUL conferences. Paper 4 2014 / [6] p <http://docs.lib.purdue.edu/iatul/2014/libservsys/4/>

Joint data platforms as X factor for efficiency gains in the public sector? [Online resource]

Tõnurist, Piret; Lember, Veiko; Kattel, Rainer 2016 <http://technologygovernance.eu/files/main/2016082501020202.pdf>

Kaks uut unikaalset TalTechi magistrikava hakkavad valmistama ette tippspetsialiste strateegiliselt tähtsale IKT valdkonnale

digi.geenius.ee 2023 [Kaks uut unikaalset TalTechi magistrikava hakkavad valmistama ette tippspetsialiste strateegiliselt tähtsale IKT valdkonnale](#)

Kas väikelinn on rumal linn?

Soe, Ralf-Martin; Kattel, Rainer Sirp 2015 / lk. 8 : ill <https://www.sirp.ee/s1-artiklid/arhitektuur/kas-vaikelinn-on-rumal-linn/>

Kasulik link - <http://ester.nlib.ee/screens/lugejaandmed.html>

Kiisa, Martti Studioosus 2004 / Veebr., lk. 5

Kasulik link - <http://tipikas.ee/ee/conspectus.php> : [erinevate õppeainete konspektid portaalis tipikas.ee]

Kiisa, Martti Studioosus 2004 / Jaan., lk. 5 : ill

Kasulik link 1 - <http://teadus.ttu.ee> : [TERA infosüsteem : TTÜ teadlaste ja asutuste poolt pakutavad teenused]. Kasulik link 2 - <http://est.ttu.ee/ylipoilaselu/oppevalinetegevus> : [TTÜ üliõpilaste õppevälise tegevuse kohta]

Studioosus 2004 / Sept., lk. 6 : ill

“Keerulisuse heaks näiteks e-meditiin.” Teenusedisaini eksperdid annavad aru, miks on lihtsaid lahendusi raske teha
Kukk, Jana; Kullerkupp, Laura digi.geenius.ee 2024 [“Keerulisuse heaks näiteks e-meditiin.” Teenusedisaini eksperdid annavad aru, miks on lihtsaid lahendusi raske teha](#)

Key factors in coping with large-scale security vulnerabilities in the eID field

Lips, Silvia; **Pappel, Ingrid; Tsap, Valentyna; Draheim, Dirk** Electronic Government and the Information Systems Perspective : 7th International Conference, EGOVIS 2018, Regensburg, Germany, September 3–5, 2018 : proceedings 2018 / p. 60-70
https://doi.org/10.1007/978-3-319-98349-3_5 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Key success factors in introducing national e-identification systems

Tsap, Valentyna; Pappel, Ingrid; Draheim, Dirk Future Data and Security Engineering : 4th International Conference, FDSE 2017, Ho Chi Minh City, Vietnam, November 29 - December 1, 2017 : proceedings 2017 / p. 455-471 : ill https://doi.org/10.1007/978-3-319-70004-5_33 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Koroonapass muudab elu lihtsamaks

Vapper, Tiit Postimees 2021 / Lk. 10 <https://dea.digar.ee/article/postimees/2021/08/03/11.4>

KRAS - suur samm kasutajate mugavuse suunas

Pai, Kristina Raamatukogu 2018 / lk. 17-19 http://www.ester.ee/record=b1072819*est

Külli Taro: Eesti riigihalduse ja e-valitsemise "valged elevandid" [Võrguväljaanne]

Taro, Külli err.ee 2022 [Külli Taro: Eesti riigihalduse ja e-valitsemise "valged elevandid"](#)

La regulación de las actividades electrónicas en el ámbito comunitario

Ramiro Troitino, David; Kerikmäe, Tanel; Chochia, Archil Pasado, presente y futuro de la Unión Europea 2015 / p. 190-197

Laboratory as a service - a holistic framework for remote and virtual labs = Laboratoorium kui teenus - kaug- ja virtuaallaborite holistiline raamistik

Seiler, Sven 2012 https://www.ester.ee/record=b2889058*est

A legal framework for digital transformation

Ahmed, Rozha Kamal; Muhammed, Khder Hassan; Lips, Silvia; Nyman-Metcalf, Katrin Merike; Pappel, Ingrid; Draheim, Dirk SSRN 2022 / 20 p <https://doi.org/10.2139/ssrn.4182028>

A legal framework for digital transformation : a proposal based on a comparative case study

Ahmed, Rozha Kamal; Muhammed, Khder H.; Qadir, Awat O.; Arif, Soran I.; Lips, Silvia; Nyman-Metcalf, Katrin Merike; Pappel, Ingrid; Draheim, Dirk Electronic Government and the Information Systems Perspective : 10th International Conference, EGOVIS 2021, Virtual Event, September 27–30, 2021 : proceedings 2021 / p. 115–128 https://doi.org/10.1007/978-3-030-86611-2_9 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Lost in regulations : Digitalization as the key to transparent and efficient building permit evaluation in Estonia

Peet, Pille-Riin; Pikas, Ergo; Ruus, Aime Proceedings of the 2025 European Conference on Computing in Construction 2025 / 8 p <https://doi.org/10.35490/EC3.2025.432>

Lowering financial inclusion barriers with a blockchain-based capital transfer system

Norta, Alexander; Leiding, Benjamin; Lane, Alexi IEEE INFOCOM 2019 - IEEE Conference on Computer Communications Workshops (INFOCOM WKSHPS) 2019 / art. 8845177 ; p. 319-324 <https://doi.org/10.1109/INFOCOMW.2019.8845177>

Lowering financial inclusion barriers with a blockchain-based capital transfer system : whitepaper [Online resource]

Lane, Alexi; Leiding, Benjamin; **Norta, Alexander** 2017 <https://crushcrypto.com/wp-content/uploads/2017/09/EVX-Whitepaper.pdf>

Making e-government work : learning from the Netherlands and Estonia

Bharosa, Nitesh; Lips, Silvia; **Draheim, Dirk** Electronic Participation : 12th IFIP WG 8.5 International Conference, ePart 2020, Linköping, Sweden, August 31 – September 2, 2020 : proceedings 2020 / p. 41-53 https://doi.org/10.1007/978-3-030-58141-1_4 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Making use of personalized web services in the study process

Robal, Tarmo; Kalja, Ahto BEC 2008 : 2008 International Biennial Baltic Electronics Conference : proceedings of the 11th Biennial Baltic Electronics Conference : Tallinn University of Technology : October 6-8, 2008, Tallinn, Estonia 2008 / p. 211-212 : ill

Maturity Model for Automatization of Service Provision and Decision-Making Processes in Municipalities

Pappel, Ingmar; **Gelashvili, Teona; Pappel, Ingrid** Proceedings of Sixth International Congress on Information and Communication Technology 2022 / p. 399-409 : ill https://doi.org/10.1007/978-981-16-1781-2_37 [Conference proceedings at Scopus](#) [Article at Scopus](#)

MORec: At the crossroads of context-aware and multi-criteria decision making for online music recommendation

Ben Sassi, Imen; Ben Yahia, Sadok; Liiv, Innar Expert systems with applications 2021 / art. 115375, 20 p. : ill <https://doi.org/10.1016/j.eswa.2021.115375>

A national geoscience data platform and its application in Paleobiodiversity Studies: experiences from Estonia

Hints, Olle; Isakar, Mare; Toom, Ursula Biodiversity information science and standards 2019 / art. e38001, 3 p

<https://doi.org/10.3897/biss.3.38001>

New generations of Estonian eGovernment components

Kalja, Ahto; Robal, Tarmo; Vallner, Uno PICMET '15 : proceedings : Management of the Technology Age 2015 / p. 625-631 : ill

<http://dx.doi.org/10.1109/PICMET.2015.7273002>

New generations of Estonian eGovernment components

Kalja, Ahto; Robal, Tarmo; Vallner, Uno PICMET '15 Conference : Management of the Technology Age : August 2-6, 2015, Portland, Oregon, USA : conference bulletin 2015 / p. 93

Nordic roadmap toward an EU-wide and seamless cross-border cooperation on judicial matters

Hruba, Alina; Solarte Vasquez, Maria Claudia Digital development of the European Union : an interdisciplinary perspective 2023 / p. 199-218 https://doi.org/10.1007/978-3-031-27312-4_13 https://www.ester.ee/record=b5557935*est

Nutikad tehnoloogiad aitavad ravijärjekordi lühendada

Holmar, Jana Postimees 2023 / Lk. 11 <https://dea.digar.ee/article/postimees/2023/06/28/10.6>

Old-age digital exclusion as a policy challenge in Estonia and Finland

Leppiman, Anu; Riivits-Arkonsuo, Iivi; Pohjola, Anneli Social Exclusion in Later Life: Interdisciplinary and Policy Perspectives

2021 / p. 464-477 <https://www.amazon.com/Social-Exclusion-Later-Life-Interdisciplinary/dp/3030514056> https://doi.org/10.1007/978-3-030-51406-8_32

On architecture of e-government ecosystems: from e-services to e-participation [iiWAS'2020 Keynote]

Draheim, Dirk iiWAS2020 : The 22st International Conference on Information Integration and Web-based Applications & Services, November 30 - December 2, 2020, Chiang Mai, Thailand : [Proceedings] 2020 / p. 3-10 <https://doi.org/10.1145/3428757.3429972>

[Conference proceedings at Scopus](#) [Article at Scopus](#)

On complex adaptive systems and electronic government - a proposed theoretical approach for electronic government studies

McBride, Keegan David Braun; Draheim, Dirk Electronic journal of e-Government 2020 / p. 43-53

<https://doi.org/10.34190/EJEG.18.1.004>

On state-level architecture of digital government ecosystems : from ICT-driven to data-centric

Draheim, Dirk; Krimmer, Robert Johannes; Tammet, Tanel Transactions on Large-Scale Data- and Knowledge-Centered

Systems XLVIII 2021 / p. 165-195 https://doi.org/10.1007/978-3-662-63519-3_8 [Journal metrics at Scopus](#) [Article at Scopus](#)

Online occupational stress intervention system for academics

Teichmann, Mare; Ilvest, Jüri jr; Soone, Ivar Recent advances in education and educational technologies : proceedings of the 2013 International Conference on Education and Educational Technologies (EET 2013) : Rhode Island, Greece, July 16-19, 2013 2013 / p. 87-92 : ill

Ontologies and semantic annotation of X-road services

Haav, Hele-Mai Estonian information society yearbook 2011/2012 2012 / p. 81-83

Ontoloogiad ja X-tee teenuste semantiline kirjeldamine

Haav, Hele-Mai Eesti infoühiskonna aastaraamat 2011/2012 2012 / lk. 81-83

Open data as enabler of public service co-creation : exploring the drivers and barriers

Toots, Maarja; McBride, Keegan David Braun; Kalvet, Tarmo; Krimmer, Robert Johannes Proceedings of the 7th International Conference for E-Democracy and Open Government CeDEM17 : Danube University Krems, Krems, Austria, 17-19 May 2017 2017 /

p. 102-112 : tab <https://doi.org/10.1109/CeDEM.2017.12>

Pangateenuste optimeerimine Eestis

Roasto, Aivi Eesti Vabariigi ja ärihariduse aktuaalsed arenguprobleemid : EABC 15. aastapäevale pühendatud teaduslik-praktilise konverentsi materjalid 2004 / lk. 41-42

Paperless management as a foundation for the application of e-governance in local governments = Digitaalne asjaajamine kui alus e-valitsemise rakendamisel kohalikes omavalitsustes

Pappel, Ingrid 2014 https://www.ester.ee/record=b4431564*est

Personaaliigi tulevik – kuidas andmeanalüüs ja tehisaru heaoluriiki muudavad?

Vallistu, Johanna arenguseire.ee 2024 [Personaaliigi tulevik – kuidas andmeanalüüs ja tehisaru heaoluriiki muudavad?](#)

Personal control of privacy and data : Estonian experience

Priisalu, Jaan; Ottis, Rain Health and technology 2017 / p. 441-451 <https://doi.org/10.1007/s12553-017-0195-1> [Journal metrics at Scopus](#) [Article at Scopus](#)

Policy and legal environment analysis for e-Government services migration to the public cloud

Kotka, Taavi; Kask, Laura; Raudsepp, Karoliina; Storch, Tyson; Radloff, Rebecca; **Liiv, Innar** ICEGOV '15-16 : proceedings of the 9th International Conference on Theory and Practice of Electronic Governance : Montevideo, Uruguay, March 1-3, 2016 2016 / p. 103-108 : ill <https://doi.org/10.1145/2910019.2910056> [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

The present and future of large-scale systems modeling and engineering

Draheim, Dirk Future Data and Security Engineering : Third International Conference, FDSE 2016, Can Tho City, Vietnam, November 23-25, 2016 : proceedings 2016 / p. 355-370 : ill https://doi.org/10.1007/978-3-319-48057-2_25 [Conference Proceedings at Scopus](#) [Article at Scopus](#) [Conference Proceedings at WOS](#) [Article at WOS](#)

Public administration, technology and administrative capacity [Online resource]

Lember, Veiko; Kattel, Rainer; Tõnurist, Piret 2016

Public e-service projects in Estonia

Kalja, Ahto; Vallner, Uno Databases and information systems : proceedings of the Fifth International Baltic Conference : Baltic DB & IS 2002 : Tallinn, June 3-6, 2002. Vol. 2 2002 / p. 143-153

Raamatukogu läheb üle elektroonilisele laenutussüsteemile : [lühisõnum]

Järs, Jüri Mente et Manu 2003 / 5. sept., lk. 3 https://www.ester.ee/record=b1242496*est

Reaalajamajanduse alused ja rakendusvõimalused : uuringu lõpparuanne [Võrguväljanne]

Krimmer, Robert Johannes; Kadak, Tarmo; Alishani, Art; **Toots, Maarja; Soe, Ralf-Martin; Schmidt, Carsten** 2019 https://www.mkm.ee/sites/default/files/taltech_rte_lopparuanne_ee.pdf

Reaalajamajanduse konverentsi uuritakse, kuidas andmed ettevõtja kasuks tööle panna [Võrguväljanne]

postimees.ee 2022 [Reaalajamajanduse konverentsi uuritakse, kuidas andmed ettevõtja kasuks tööle panna](#)

Real-time economy : Definitions and implementation opportunities : Final research report [Online resource]

Krimmer, Robert Johannes; Kadak, Tarmo; Alishani, Art; **Toots, Maarja; Soe, Ralf-Martin; Schmidt, Carsten** 2019 https://www.mkm.ee/sites/default/files/taltech_rte_final_report_en1.0.pdf

A reference architecture for managing dynamic inter-organizational business processes

Norta, Alexander; Grefen, Paul; Narendra, Nanjangud C. Data & knowledge engineering 2014 / p. 52-89 : ill <https://doi.org/10.1016/j.datak.2014.04.001> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Regulating eTechnologies in the European Union : normative realities and trends

2014 https://www.ester.ee/record=b4410312*est

Regulatory patterns of the Internet development : expanding the role of private stakeholders through mediatized "self-regulation"

Solarte Vasquez, Maria Claudia Baltic journal of European studies 2013 / p. 84-120 https://artiklid.elnet.ee/record=b2646912*est

Responsabilidad del intermediario en el mercado común digital de la UE: desde la Directiva de comercio electrónico hasta la Ley de Servicios Digitales

Sagar, Sander; Hoffmann, Thomas Revista de Internet, Derecho y Política 2021 / p. 1-12 <https://doi.org/10.7238/IDP.V0I34.387691> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Reuse of data for personal and proactive service : an opportunity not yet utilised

Meyerhoff Nielsen, Morten; Krimmer, Robert Johannes CeDEM 15 : Proceedings of the International Conference for E-Democracy and Open Government 2015 : 20-22 May 2015, Danube University Krems, Austria 2015 / p. 273-282 : ill http://www.donau-uni.ac.at/imperia/md/content/departement/gpa/zeg/bilder/cedem/cedem15/cedem15_oa_proceedings.pdf

Review of current status of the use of e-government services by SME in the Baltic Sea region

Prause, Gunnar Klaus; Thessel, Friederike; Hunke, Kristina Transnational aspects of end-user oriented e-services in the Baltic Sea region : final handbook of the EGOPRISE project 2012 / p. 4-41 : ill

Robert Krimmer : vajame e-riigi teenuste teemalist erasmust

Krimmer, Robert Johannes Mente et Manu 2017 / lk. 10-15 : fot https://www.ttu.ee/public/m/mente-et-manu/MM_03_2017/mobile/index.html#p=1 https://artiklid.elnet.ee/record=b2820638*est

Robot juristiks või isegi kohtunikuks?

Kerikmäe, Tanel Imeline Teadus 2020 / lk. 17 : ill https://www.ester.ee/record=b2747925*est

Rootsi terviseekspert: tervishoiuteenustele peaks ligi pääseda läbi riikliku patsiendiportaali

Soone, Hedvig mu.ee 2023 [Rootsi terviseekspert: tervishoiuteenustele peaks ligi pääseda läbi riikliku patsiendiportaali](#)

Rule of law and legal certainty in the context of European digital citizenship

Kerikmäe, Tanel Research for Peace : Stockholm, Sweden 7-9 June, 2015 2015

100-aastane raamatukogu on e-raamatukogu

Nurmiste, Taimi Mente et Manu 2019 / lk. 58-59 : ill https://www.ester.ee/record=b1242496*est https://www.ttu.ee/public/m/mente-et-manu/MM_02_2019/mobile/index.html

Semantic interoperability framework for Estonian public sector's e-services integration

Tammet, Tanel; Tomingas, Kalle; Luts, Martin Proceedings of the 11th European Conference on Knowledge Management : Universidade Lusíada de Vila Nova, de Famalicão, Portugal, 2-3 September 2010 / p. 988-995

Serverless, FaaS and why organizations need them

Astrova, Irina; Koschel, Arne; Schaaf, Marc; Klassen, Samuel; Jdiya, Kerim Intelligent decision technologies 2021 / p. 825-838 <https://doi.org/10.3233/IDT-210194> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Smart cities : from silos to cross-border approach

Soe, Ralf-Martin International journal of e-planning research (IJEPR) 2018 / p. 70-88 <https://doi.org/10.4018/IJEPR.2018040105> [Journal metrics at Scopus](#) [Article at Scopus](#)

Smart contracts

Kõlvart, Merit; Poola, Margus; Rull, Addi The future of law and eTechnologies 2016 / p. 133-147 http://dx.doi.org/10.1007/978-3-319-26896-5_7

Smart twin cities via urban operating system

Soe, Ralf-Martin ICEGOV '17 : proceedings of the 10th International Conference on Theory and Practice of Electronic Governance : New Delhi AA, India, March 7-9, 2017 2017 / p. 391-400 : ill <https://doi.org/10.1145/3047273.3047322> [Conference proceedings at Scopus](#) [Article at Scopus](#)

SmartResponseWeb

Aps, Robert; Fetissov, Mihail; Jönsson, Anette; **Heinvee, Martin**; Kopti, Madli; **Tabri, Kristjan**; Tõnisson, Hannes The Gulf of Finland assessment 2016 / p. 342 <http://hdl.handle.net/10138/166296>

Social acceptance of ePassports

Tiits, Marek; **Kalvet, Tarmo**; Laas-Mikko, Katrin BIOSIG 2014 : proceedings of the 13th International Conference of the Biometrics Special Interest Group : 10.-12. September 2014 in Darmstadt, Germany 2014 / p. 15-26 : ill

Some thoughts to take home

Deželan, Tomaž; Grigoriadis, Ioannis; **Kerikmäe, Tanel** A union of shared values : the role of education and civil society : Jean Monnet Conference 2015 2016 / p. 43-44 <http://dx.doi.org/10.2766/285470>

Stage models for moving from e-government to smart government

Lemke, Florian; **Taveter, Kuldar**; **Erlenheim, Regina**; **Pappel, Ingrid**; **Draheim, Dirk**; Janssen, Marijn Electronic Governance and Open Society: Challenges in Eurasia : 6th International Conference, EGOS 2019, St.Petersburg, Russia, November 13-14, 2019 : Proceedings 2020 / p. 152-164 https://doi.org/10.1007/978-3-030-39296-3_12 [Conference proceeding at Scopus](#) [Article at Scopus](#)

Statistikaameti rakendusse lisandusid soopõhine palgainfo ja tulevikuproгноosid [Võrguteavik]

palgauudised.ee 2021 ["Statistikaameti rakendusse lisandusid soopõhine palgainfo ja tulevikuproгноosid "](#)

Supporting collaboration and knowledge sharing in building SLEs for ageing well : using cognitive mapping in KMS design

Weck, Marina; **Gelashvili, Teona**; **Pappel, Ingrid**; Ferreira, Fernando Knowledge management research & practice 2022 / p. 865-877 <https://doi.org/10.1080/14778238.2022.2144513> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

A survey on customer satisfaction in national electronic ID user support

Muldme, Anne; **Pappel, Ingrid**; **Lauk, Mihkel**; **Draheim, Dirk** 2018 International Conference on eDemocracy & eGovernment (ICEDEG 2018) : Ambato, Ecuador, 4-6 April 2018 2018 / p. 31-37 : ill <http://doi.org/10.1109/ICEDEG.2018.8372374>

Sustainable business models and structures for industry 4.0

Prause, Gunnar Klaus Journal of security and sustainability issues 2015 / p. 159-169 : ill https://www.researchgate.net/publication/287387194_Sustainable_business_models_and_structures_for_industry_4_0 [Journal metrics at Scopus](#) [Article at Scopus](#)

A tale of two smart cities. How virtual walls between cities can fall = Lugu kahest targast linnast. Kuidas virtuaalsed piirid

linnade vahel saavad langeda

Soe, Ralf-Martin 2018 <https://digi.lib.ttu.ee/i/?9794>

Tallinna Sadama projekt Tark Sadam valmib hiljemalt oktoobri lõpuks 2016

Niit, Jane Paat & Meremees 2016 / lk. 80-81 : ill https://artiklid.elnet.ee/record=b2780195*est

Tarbijatele mobiiltelefoni vahendusel pakutavad sisuteenused muutuvas infoühiskonnas. Õiguslikud probleemid ja lahendused

Arunurm, Kairi TTÜ üliõpilaste teadustööde konkursi kokkuvõtteid : Tipika teaduskonverents, 24. november 2011, Tallinn 2011 / lk. 22-25

Technology transfer in the EU : exporting strategically important ICT solutions to other EU member states

Säär, Anni; Rull, Addi Baltic journal of European studies 2015 / p. 5-29 https://artiklid.elnet.ee/record=b2746041*est

Teenuse kvaliteet VoIP-võrkudes

Jänes, Urmet A & A 2000 / 6, lk. 24-30 https://artiklid.elnet.ee/record=b1005702*est

Tehnikaülikool püüab teha Tallinnast ja Helsingist digitaalse kaksiklinna [Võrguväljaanne]

Himma, Marju novaator.err.ee 2019 / fot [Tehnikaülikool püüab teha Tallinnast ja Helsingist digitaalse kaksiklinna](#)

Tehnikaülikool tutvustab virtuaalsel messil välisõppe võimalusi [Võrguväljaanne]

Liiviste, Priit pealinn.ee 2022 ["Tehnikaülikool tutvustab virtuaalsel messil välisõppe võimalusi"](#)

Tehnoloogia ja koroonapandeemia

Ross, Peeter Mente et Manu 2021 / lk. 18-19 : portr https://www.ester.ee/record=b1242496*est

Ten years of the e-Health system in Estonia

Metsallik, Janek; Ross, Peeter; Draheim, Dirk; Piho, Gunnar Proceedings of the 3rd International Workshop on (Meta)Modelling for Healthcare Systems : Bergen, Norway, June 13th, 2018 2018 / p. 6-15 : ill <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85063545781&partnerID=40&md5=f41245c5435512866e6bcbaf5a03ba85> <http://ceur-ws.org/Vol-2336/> Conference Proceedings at Scopus Article at Scopus

Testing the applicability of digital decision support on a nationwide EHR

Metsallik, Janek; Ross, Peeter Digital Economy. Emerging Technologies and Business Innovation : 6th International Conference on Digital Economy, ICDEc 2021, Tallinn, Estonia, July 15–17, 2021 : proceedings 2021 / p. 134–146 https://doi.org/10.1007/978-3-030-92909-1_9 Conference Proceedings at Scopus Article at Scopus

The data quality framework for the Estonian public sector and its evaluation : establishing a systematic process-oriented viewpoint on cross-organizational data quality

Tepandi, Jaak; Lauk, Mihkel; Linros, Janar; Rospel, Priit; **Piho, Gunnar; Pappel, Ingrid; Draheim, Dirk** Transactions on large-scale data- and knowledge-centered systems XXXV 2017 / p. 1-26 : ill https://doi.org/10.1007/978-3-662-56121-8_1 Conference proceedings at Scopus Article at Scopus Article at WOS

The demise of eGovernment maturity models : framework and case studies = E-valitsemise küpsusmodelite ammendumine : raamistik ja juhtumianalüüsid

Meyerhoff Nielsen, Morten 2020 <https://digikogu.taltech.ee/et/Item/4340ac52-0457-40fc-aa7f-2112d107cc8b>
<https://doi.org/10.23658/taltech.20/2020>

The electronic identification and trust service regulation (eIDAS) : an analysis of its compatibility with the Estonian e-government system (EES) [Online resource]

Aavik, Gerli; Krimmer, Robert Johannes Proceedings of the 2nd Interdisciplinary Cyber Research Workshop 2016 2016 / p. 37-38
http://cybercentre.cs.ttu.ee/wp/wp-content/uploads/2016/03/CRW_2016_lingitud.pdf http://www.ester.ee/record=b4579694*est

The e-LocGov model for introducing e-governance into local governments : an Estonian case study

Pappel, Ingrid; Tsap, Valentyna; Draheim, Dirk IEEE Transactions on Emerging Topics in Computing 2021 / p. 597-611
<https://doi.org/10.1109/TETC.2019.2910199> Journal metrics at Scopus Article at Scopus Journal metrics at WOS Article at WOS

The Estonian semantic interoperability initiative in public sector

Luts, Martin; Haav, Hele-Mai; Küngas, Peep; Vallner, Uno; **Kalja, Ahto;** Arula, Kalle Databases and information systems : proceedings of the Eighth International Baltic Conference, Baltic DBAMPIS 2008 : Tallinn, June 2-5, 2008 2008 / p. 103-113

The first ten years of X-road

Kalja, Ahto Estonian information society yearbook 2011/2012 2012 / p. 78-80

The hybrid smart contract agreement challenge to European electronic signature regulation

Veerpalu, Anne; Jürgen, Liisi; Rodrigues E Silva, Eduardo Da Cruz; Norta, Alexander International journal of law and information

technology 2020 / 45 p. <https://doi.org/10.1093/ijlit/eaab005> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

The materiality of the immaterial : ICTs and the digital commons

2016 <http://www.triple-c.at/index.php/tripleC/article/view/746>

The potential of the Estonian e-Governance infrastructure in supporting displaced Estonian residents

Thurnay, Lörinc; Klasche, Benjamin; **Nyman-Metcalf, Katrin Merike**; **Pappel, Ingrid**; **Draheim, Dirk** Electronic Government and the Information Systems Perspective : 6th International Conference, EGOVIS 2017, Lyon, France, August 28-31, 2017 : proceedings 2017 / p. 236-250 https://doi.org/10.1007/978-3-319-64248-2_17 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

The role of consumer engagement in recovering online service failures : an application of service-dominant logic

Islam, Jamid Ul; Rahman, Zillur; **Hollebeek, Linda Desiree** Handbook of research on customer engagement 2019 / p. 456-469 : ill <https://doi.org/10.4337/9781788114899.00030>

The role of governance, cooperation, and eService use in current eGovernment stage models

Meyerhoff Nielsen, Morten Proceedings of the 49th Annual Hawaii International Conference on System Sciences : 5-8 January 2016, Kauai, Hawaii 2016 / p. 2850-2860 : tab <https://doi.org/10.1109/HICSS.2016.357>

The use of e-government services among small and medium-sized enterprises in the Baltic Sea region

Ritso, Valter; **Venesaar, Urve** University-business cooperation Tallinn 2011 2011 / p. 178-196 : ill

The use of e-government services for enterprises in BSR : the results of empirical survey

Kaldur, Kristjan; Thessel, Friederike; **Venesaar, Urve**; Miliute, Aiste Transnational aspects of end-user oriented e-services in the Baltic Sea region : final handbook of the EGOPRISE project 2012 / p. 65-82

The value perception of e-government services among small and medium-sized enterprises in Estonia and Denmark [Electronic resource]

Ritso, Valter 3rd International Conference „Economies of Central and Eastern Europe: Convergence, Opportunities and Challenges“, 12–14 June 2011, Tallinn, Estonia : conference proceedings 2011 / 1-25 p. : ill. [CD-ROM]

Theorising on digital legal (outer)space

Kerikmäe, Tanel; **Rull, Addi** The future of law and eTechnologies 2016 / p. 1-9 http://www.ester.ee/record=b4601923*est
http://dx.doi.org/10.1007/978-3-319-26896-5_4

Towards a better infrastructure supporting the e-education as a state public service

Kumlander, Deniss New trends in networking, computing, e-learning, systems sciences, and engineering 2015 / p. 309-315 https://doi.org/10.1007/978-3-319-06764-3_38 [Article collection metrics at Scopus](#) [Article at Scopus](#)

Towards a political ecology of the digital economy : socio-environmental implications of two competing value models

Kostakis, Vasileios; Roos, Andreas; Bauwens, Michel Environmental innovation and societal transitions 2016 / p. 82-100 : ill <https://doi.org/10.1016/j.eist.2015.08.002> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Towards efficient eGovernment : identifying important competencies for eGovernment in European public administrations [Online resource]

Ogonek, Nadine; Gorbacheva, Elena; **Krimmer, Robert Johannes** Electronic Government and Electronic Participation : joint proceedings of ongoing research, PhD papers, posters and workshops of IFIP EGOV and ePart 2016 2016 / p. 155-162 <http://dx.doi.org/10.3233/978-1-61499-670-5-155>

Towards process-aware cross-organizational human resource management

Cabanillas, Christina; **Norta, Alexander** Enterprise, Business-Process and Information Systems Modeling : 15th International Conference, BPMDS 2014, 19th International Conference, EMMSAD 2014, Held at CAiSE 2014, Thessaloniki, Greece, June 16-17, 2014 : proceedings 2014 / p. 79-93 : ill https://doi.org/10.1007/978-3-662-43745-2_6 [Conference proceedings at Scopus](#) [Article at Scopus](#)

Transnational aspects of end-user oriented E-services in the Baltic Sea region : final handbook of the EGOPRISE project

2012 https://www.ester.ee/record=b2934016*est

Transnationale Aspekte der nutzerorientierten elektronischen Dienstleistungsanwendung im Ostseeraum

Prause, Gunnar Klaus AWV Informationen 2013 / s. 26

Tuleviku linna hääkaton lahendas TalTechi, Tehnopolit ja Ülemiste City väljakutseid

Hansen, Kaisa Mente et Manu 2020 / lk. 42-43 : fot <https://dea.digar.ee/cgi-bin/dea?a=is&oid=AKmenteetmanu202011&type=staticpdf>

Turvalisus digidžunglis : [Ahto Buldas pälvis oma teadus- ja arendustöö eest EV avastuspreemia]

Sirp 2018 / lk. 11 : portr <http://www.sirp.ee/s1-artiklid/c21-teadus/turvalisus-digidzunglis/>

Unraveling the social-technical complexity of dashboards for transformation

Lemke, Florian; Janssen, Marijn; Draheim, Dirk Electronic Governance and Open Society: Challenges in Eurasia : 8th International Conference, EGOSE 2021, Saint Petersburg, Russia, November 24–25, 2021 : proceedings 2022 / p. 21-34
https://doi.org/10.1007/978-3-031-04238-6_3 [Conference proceedings at Scopus](#) [Article at Scopus](#)

The use of AI in public services : results from a preliminary mapping across the EU

Misuraca, Gianluca; Noordt, Colin Pascal van; Boukli, Anys Proceedings of the 13th International Conference on Theory and Practice of Electronic Governance : ICEGOV 2020, 23-25 September, 2020 : Online Conference 2020 / p. 90-99
<https://doi.org/10.1145/3428502.3428513> [Conference Proceedings at Scopus](#) [Article at Scopus](#)

The use of artificial intelligence in job seeking and competence development

Liutkevičius, Markko; Ben Yahia, Sadok Human factors, business management and society : proceedings of the 13th AHFE International Conference on Human Factors, Business Management and Society, New York, USA, July 24-28, 2022 2022 / p. 128-136
<https://doi.org/10.54941/ahfe1002260>

Use of e-tools in preparation of Estonian youth song and dance celebration

Illak, H.; Henno, Jaak Proceedings of the IADIS International Conference "e-Learning 2009" : Algarve, Portugal, 17-20 June 2009. II 2009 / p. 287-289

User-friendly e-services

Roasto, Aivi Adding years to life and life to years : collection of research articles 2005 / p. 96-100

Uses of the digital twins concept for energy services, intelligent recommendation systems, and demand side management : a review

Onile, Abiodun Emmanuel; Machlev, Ram; Petlenkov, Eduard; Levron, Yoash; Belikov, Juri Energy reports 2021 / p. 997–1015
<https://doi.org/10.1016/j.egy.2021.01.090> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Uued digiteenused TTÜ raamatukogus : [27. okt. presenteeriti raamatukogus skaneerimisteenust ja digitaalraamatukogu]
Mägi, Katri Mente et Manu 2005 / lk. 2 : fot https://www.ester.ee/record=b1242496*est

Validating the usage of occupational classification systems in the process of creating a national virtual competency assistant within the EU labor market

Liutkevičius, Markko; Erlenheim, Regina Proceedings of the 14th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2021), 6 – 8 October 2021, Athens, Greece 2022 / p. 254–259 <https://doi.org/10.1145/3494193.3494228>
[Conference Proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Veebirakenduste loomine - traditsioonilise tarkvaraarenduse ja loomingulise disaini ühendamine

Eessaar, Erki A & A 2000 / 3, lk. 27-37 : ill https://artiklid.elnet.ee/record=b1004182*est

Veebiteenused reeglite ikkes

Tammet, Tanel Arvutimaailm 2007 / 1, lk. 14-18 https://artiklid.elnet.ee/record=b1020192*est

Veebiteenuste kompositsioon suurtel teenustemudelitel

Maigre, Riina A & A 2011 / lk. 20-28 : ill

What do SMEs expect from E-government services?

Prause, Gunnar Klaus; Reidolf, Merli Business – Science – Government Partnership : Fostering Country Competitiveness, 21-23 September, 2011 : conference proceedings 2011 / p. 45-61

What do SMEs expect from e-government services? : experiences from the Baltic Sea region

Prause, Gunnar Klaus; Reidolf, Merli; Thessel, Friederike Conference of International Network of Business and Management Journals (INBAM), Valencia, March 20–22, 2012 2012

Õnnelikud juhused tabavad tegijaid : [intervjuu TTÜ aasta vilistlase Hardi Meybaumiga]

Penjam, Tiia; Meybaum, Hardi Mente et Manu 2013 / lk. 20-22 : fot

Õpingukava elektroonne deklareerimine

Nirk, Tiit Mente et Manu 2002 / 19. veebr., lk. 2 https://www.ester.ee/record=b1242496*est

Департамент статистики дополнил свое приложение по заработной плате новыми данными и возможностями [Online resource]

rip.ee 2021 ["Департамент статистики дополнил свое приложение по заработной плате новыми данными и возможностями"](#)

Помогли ли цифровые технологии в Эстонии смягчить последствия пандемии COVID-19 [Online resource]

rus.postimees.ee 2021 ["Помогли ли цифровые технологии в Эстонии смягчить последствия пандемии COVID-19"](#)

Рынок электронных банковских услуг в Эстонии : региональные предпочтения в осуществлении платежей
Sokolov, Dmitri Сборник научных трудов "Актуальные проблемы финансов и банковского дела" 2007 / [1] с

Э-Эстония : э-управление на практике

Egipt, Karina; Harjo, Olav; **Nyman-Metcalf, Katrin Merike** 2018 https://www.ester.ee/record=b4908069*est