

Artificial intelligence use in e-Government services : a systematic interdisciplinary literature review

Dreyling III, Richard Michael; Tammet, Tanel; Pappel, Ingrid Future Data and Security Engineering : Big Data, Security and Privacy, Smart City and Industry 4.0 Applications : 9th International Conference, FDSE 2022, Ho Chi Minh City, Vietnam, November 23-25, 2022 : proceedings 2022 / p. 547-559 https://doi.org/10.1007/978-981-19-8069-5_37 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Communication channel choice between enterprises and government

Kindel, Kristiina; Venesaar, Urve; Reidolf, Merli Databases and Information Systems VII : selected papers from the tenth International Baltic Conference, DB&IS 2012 2013 / p. 218-231
https://www.researchgate.net/publication/288761200_Communication_channel_choice_between_enterprises_and_government
<https://doi.org/10.3233/978-1-61499-161-8-218> [Article collection metrics at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Cyber security risk analysis for a virtual assistant G2C digital service using FAIR model

Dreyling III, Richard Michael; Jackson, Eric Blake; Pappel, Ingrid 2021 Eighth International Conference on eDemocracy & eGovernment (ICEDEG) : Quito, Ecuador, 28-30 July 2021 2021 / p. 33-40 <https://doi.org/10.1109/ICEDEG52154.2021.9530938>

Digital transformation insights from an AI solution in search of a problem

Dreyling III, Richard Michael; Tammet, Tanel; Pappel, Ingrid Future Data and Security Engineering. Big Data, Security and Privacy, Smart City and Industry 4.0 Applications : 10th International Conference, FDSE 2023, Da Nang, Vietnam, November 22–24, 2023 : proceedings 2023 / p. 341 - 351 https://doi.org/10.1007/978-981-99-8296-7_24 [Conference Proceedings at Scopus](#) [Article at Scopus](#)

Social, legal, and technical considerations for machine learning and artificial intelligence systems in government

Dreyling III, Richard Michael; Jackson, Eric Blake; Tammet, Tanel; Labanava, Alena; Pappel, Ingrid Proceedings of the 23rd International Conference on Enterprise Information Systems ; vol. 1 2021 / p. 701-708 <https://doi.org/10.5220/0010452907010708>