

**Challenges of transition to paperless management: readiness of incorporating AI in decision-making processes**

Gelashvili, Teona; **Pappel, Ingrid** 2021 Eighth International Conference on eDemocracy and eGovernment (ICEDEG) : Quito, Ecuador, 28-30 July 2021 2021 / p. 41-46 <https://doi.org/10.1109/ICEDEG52154.2021.9530905>

**Influence of content-oriented information management activities on the creation of national memory**

Oolu, Karin; **Pappel, Ingrid** Human factors, business management and society : proceedings of the 13th AHFE International Conference on Human Factors, Business Management and Society, New York, USA, July 24-28, 2022 2022 / p. 153–160 <https://doi.org/10.54941/ahfe1002263>