

**Associated factors of the satisfaction with a virtual assistant**

Alles, Mait; **Karu, Reijo**; Maasik, Mikk AI IN BUSINESS : proceedings of the scientific workshop on business implications of artificial intelligence, June 7, 2022 2022 / p. 40-42 : ill [https://www.ester.ee/record=b5506022\\*est](https://www.ester.ee/record=b5506022*est) <https://digikogu.taltech.ee/et/Item/2096bada-661d-4928-99a7-bfbce51825d8>

**Evaluation of virtual assistants on the Amelia platform**

**Pihlak, Merje** AI IN BUSINESS : proceedings of the scientific workshop on business implications of artificial intelligence, June 7, 2022 2022 / p. 80-82 : ill [https://www.ester.ee/record=b5506022\\*est](https://www.ester.ee/record=b5506022*est) <https://digikogu.taltech.ee/et/Item/2096bada-661d-4928-99a7-bfbce51825d8>

**“SupAssistant” virtual assistant for customers and staff**

**Rennik, Ingmar** AI IN BUSINESS : proceedings of the scientific workshop on business implications of artificial intelligence, June 7, 2022 2022 / p. 72-75 : ill [https://www.ester.ee/record=b5506022\\*est](https://www.ester.ee/record=b5506022*est) <https://digikogu.taltech.ee/et/Item/2096bada-661d-4928-99a7-bfbce51825d8>