

Divergent and convergent thinking processes in smart cities: A systematic review of human-centered design practices
Etebari, Palwasha Cities 2025 / art. 105744 <https://doi.org/10.1016/j.cities.2025.105744>

An integrated design management concept : creating innovative space for emergent SMEs and value for knowledge absorbers

Gerlitz, Laima; Hack, Achim; **Prause, Gunnar Klaus** Journal of Entrepreneurship and Innovation in Emerging Economies 2016 / p. 38 - 55 <https://doi.org/10.1177/2393957515619717> [Journal metrics at Scopus](#) [Article at Scopus](#)

The potential of design thinking and total quality management in creating public value

Vinni, Rauno NISPAcee journal of public administration and policy 2021 / 24 p. <https://doi.org/10.2478/nispa-2021-0011> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)