

Consumers' smartphone addiction : Impact of engagement and app type on wellbeing

Moriuchi, Emi; **Hollebeek, Linda Desiree**; Lim, Weng Marc Journal of Business Research 2025 / art. 115379

<https://doi.org/10.1016/j.jbusres.2025.115379>

Cybernetic avatars in hospitality: advancing the social inclusion of individuals with a disability

Moriuchi, Emi; **Hollebeek, Linda Desiree** International journal of contemporary hospitality management 2025 / p. 3538-3558

<https://doi.org/10.1108/IJCHM-01-2025-0127> [Article at Scopus](#)

Service recovery for deaf and hard of hearing customers : A transformative service research perspective

Moriuchi, Emi; **Hollebeek, Linda Desiree**; Sigurdsson, Valdimar Services marketing quarterly 2025 / 30 p.

<https://doi.org/10.1080/15332969.2025.2537540>