

**Integral and secure cloud architecture based system for backup and retention of public sector information**

**Pappel, Ingrid; Pappel, Ingmar** Proceedings of the IADIS International Conference of Internet Applications and Research 2012  
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**The service-oriented state and local authority : service orientation in public administration**

**Pappel, Ingrid; Pappel, Ingmar** Proceedings of the IADIS International Conference of Internet Applications and Research 2012  
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