

An artificial intelligence maturity model for the public sector : a design science approach

Dreyling III, Richard Michael; Lemmik, Juhani; Tammet, Tanel; Pappel, Ingrid TalTech journal of European studies 2024 / p. 217-239 <https://doi.org/10.2478/bjes-2024-0023> https://www.ester.ee/record=b5290032*est [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Basic values in artificial intelligence : comparative factor analysis in Estonia, Germany, and Sweden

Masso, Anu; Kaun, Anne; Noordt, Colin Pascal van AI & Society : Knowledge, Culture and Communication 2024 / p. 2775-2790 <https://doi.org/10.1007/s00146-023-01750-w> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Capacity building in government : towards developing a standard for a functional specialist in AI for public services

Labanava, Alena; Dreyling III, Richard Michael; Mortati, Marzia; Liiv, Innar; Pappel, Ingrid Future Data and Security Engineering : Big Data, Security and Privacy, Smart City and Industry 4.0 Applications : 9th International Conference, FDSE 2022, Ho Chi Minh City, Vietnam, November 23-25, 2022 : proceedings 2022 / p. 503-516 https://doi.org/10.1007/978-981-19-8069-5_34 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Collective institutional entrepreneurship in initiating public-sector shared service centers

Tammel, Kaide Administrative culture = Halduskultuur = Административная культура = Verwaltungskultur = Hallintokulttuuri. Vol. 16, no. 2 2015 / p. 161-179 https://artiklid.elnet.ee/record=b2762666*est <https://halduskultuur.eu/journal/index.php/HKAC/article/view/138> [Journal metrics at Scopus](#) [Article at Scopus](#)

Conclusions from the EU-related training need assessments in Estonia in 2002-2013

Veebel, Viljar; Kulu, Liina; Markus, Raul International journal of teaching and education 2015 / p. 88-103 <http://dx.doi.org/10.20472/TE.2015.3.1.007>

Crisis management for public sector during the European financial crisis: lessons of Estonia in 2008-2011

Markus, Raul; Veebel, Viljar Journal of Eastern Europe research in business and economics 2018 / 563930 ; 9 p <https://doi.org/10.5171/2018.563930>

Crisis management for small and medium-sized enterprises (SMEs) : strategies for external crises

2022 <https://doi.org/10.1007/978-3-030-91727-2>

Deconstructing complexity: A comparative study of government collaboration in national digital platforms and smart city networks in Europe

Breaugh, Jessica; Rackwitz, Maike; Hammerschmid, Gerhard; **Nõmmik, Steven**; Bello, Benedetta; Boon, Jan; Van Doninck, Dries; Downe, James; **Randma-Liiv, Tiina** Public policy and administration 2023 <https://doi.org/10.1177/09520767231169401> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Digital transformation in European public services : Complexities, challenges, and good practices

2025 <https://link.springer.com/book/9783031814242>

Evaluating the impact of artificial intelligence technologies in public services : towards an assessment framework

Noordt, Colin Pascal van; Misuraca, Gianluca ICEGOV '20 : proceedings of the 13th International Conference on Theory and Practice of Electronic Governance : Athens, Greece, September 23-25, 2020 2020 / p. 8-16 <https://doi.org/10.1145/3428502.3428504> [Conference Proceedings at Scopus](#) [Article at Scopus](#)

Innovation bureaucracies: How agile stability creates the entrepreneurial state [Online resource]

Kattel, Rainer; Drechsler, Wolfgang; Karo, Erkki 2019 <https://www.ucl.ac.uk/bartlett/public-purpose/publications/2019/dec/innovation-bureaucracies-how-agile-stability-creates-entrepreneurial-state>

Innovation in the public sector : exploring the characteristics and potential of living labs and innovation labs

Schuurman, Dimitri; **Tõnurist, Piret** Technology innovation management review 2017 / p. 7-14 : ill <https://timreview.ca/article/1045>

Innovation in the public sector : exploring the characteristics and potential of living labs and innovation labs [Online resource]

Schuurman, Dimitri; **Tõnurist, Piret** Research Day Conference proceedings : OpenLivingLab Days 2016 / p. 78-87 <https://openlivinglabdays16.wordpress.com/conference-proceedings/>

Innovation labs in the public sector : what they are and what they do?

Tõnurist, Piret; Kattel, Rainer; Lember, Veiko Public management review 2017 / p. 1455-1479 : ill <https://doi.org/10.1080/14719037.2017.1287939> [Journal metrics at Scopus](#) [Article at Scopus](#) [Journal metrics at WOS](#) [Article at WOS](#)

Shared services and cost reduction motive in the public sector

Tammel, Kaide International journal of public administration 2017 / p. 792-804 <https://doi.org/10.1080/01900692.2016.1204617> [Journal metrics at Scopus](#) [Article at Scopus](#)

Stimulating the uptake of AI in public administrations : overview and comparison of AI strategies of european member

states

Noordt, Colin Pascal van; Medaglia, Rony; Misuraca, Gianluca EGOV-CeDEM-ePart-* 2020 : Ongoing Research, Practitioners, Posters, Workshops, and Projects at EGOV-CeDEM-ePart 2020 2020 / p. 269-277 <https://ceur-ws.org/Vol-2797/paper26.pdf>
[Conference Proceedings at Scopus](#) [Article at Scopus](#)