Externalization of public services and the third sector : taking stock of the Estonian local governments' experiences Lember, Veiko Implementation of new public management tools : experiences from transition and emerging countries 2015 / p. 193-204

The new public management then and now : lessons from the transition in Central and Eastern Europe

Drechsler, Wolfgang; Randma-Liiv, Tiina Implementation of new public management tools : experiences from transition and emerging countries 2015 / p. 33-50