

E-governance and stage models : analysis of identified models and selected Eurasian experiences in digitising citizen service delivery

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Identifying eGovernment success factors: An analysis of selected national governance models and their experiences in digitising service delivery

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Challenges in Eurasia, 18-20 November 2014 : proceedings 2014 / p. 19-25 : ill <https://doi.org/10.1145/2729104.2729111> [Conference proceedings at Scopus](#) [Article at Scopus](#)

Method for assessing heat loss in a district heating network with a focus on the state of insulation and actual demand for useful energy

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