

Capacity building in government : towards developing a standard for a functional specialist in AI for public services
Labanava, Alena; Dreyling III, Richard Michael; Mortati, Marzia; **Liiv, Innar; Pappel, Ingrid** Future Data and Security Engineering : Big Data, Security and Privacy, Smart City and Industry 4.0 Applications : 9th International Conference, FDSE 2022, Ho Chi Minh City, Vietnam, November 23-25, 2022 : proceedings 2022 / p. 503-516 https://doi.org/10.1007/978-981-19-8069-5_34 [Conference proceedings at Scopus](#) [Article at Scopus](#) [Article at WOS](#)

Challenges with the design and use of AI-based tools in public sector in Estonia : Moving beyond the potential of a great idea on paper

Nõmmik, Steven Digital transformation in European Public Services : Complexities, challenges, and good practices 2025 / p. 129-154 https://doi.org/10.1007/978-3-031-81425-9_7 [Article at Scopus](#)