

**Building cross-cultural competence at institutions of higher education**

**Nekrassova, Natalja**; Matveeva, Elena Journal of international research publication : language, individual & society 2010 / p. 4-12  
<http://language-individual.ejournalnet.com>

**The internationalization of Estonian higher education : how the Estonian cultural context impacts the experience of foreign students**

**Miller, Leon**; Matveeva, Elena; **Nekrassova, Natalja** Baltic journal of European studies 2012 / p. 103-118 : ill