

Benefits, difficulties and success factors of three different quality assessment process in Estonia [Electronic resource]

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Customisation of excellence models and assessment schemes, considering sectoral specifics

Tammaru, Tiia; Kiitam, Andres Proceedings of the 9th International Conference of DAAAM Baltic Industrial Engineering, 24-26th April 2014, Tallinn, Estonia 2014 / p. 207-212 : ill

Impact of application of excellence models on organizational performance

Kiitam, Andres; Tammaru, Tiia Proceedings of the 8th International Conference of DAAAM Baltic Industrial Engineering, 19-21st April 2012, Tallinn, Estonia. 1 2012 / p. 152-157 : ill